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Contract

SHORT TERM SERVICES (HOME BASED CARE)

HAMPSHIRE COUNTY COUNCIL

F21: Social and other specific services – public contracts

Contract award notice

Notice identifier: 2024/S 000-038893

Procurement identifier (OCID): ocids-h6vhtk-04970f

Published 3 December 2024, 12:29pm

Section I: Contracting authority

I.1) Name and addresses

HAMPSHIRE COUNTY COUNCIL

The Castle

WINCHESTER

SO238ZB

Contact

Alix Holmes

Email

alix.holmes@hants.gov.uk

Telephone

+44 1962845979

Country

United Kingdom

Region code

UKJ36 - Central Hampshire

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

<https://www.hants.gov.uk/>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

SHORT TERM SERVICES (HOME BASED CARE)

Reference number

AS24240

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

The Rapid Support Service (RSS), is a short-term reabling domiciliary service offering timely support for individuals who may have an eligible Care Act need. These individuals may need support following discharge from a hospital setting or a short-term service to their own home or may require support to prevent the need for a hospital admission, thereby supporting flow and effective management within the wider system. The service may be used whilst a long-term package of care is being sourced via brokerage, to bridge a package of care until the existing provider has capacity to restart the package following a hospital admission, to provide an assessment period to enable a full Care Act assessment (this may be in addition to an existing package of care) or to prevent a hospital admission. All individuals discharged into this service will be followed up by a member of Hampshire County Council's Reablement or Social care team.

The Live in Care - Short Term Service Model provides an effective, flexible and responsive approach to support with discharge from the acute and community hospitals and their surrounding hospital systems in the North East of the County.

The service may be used whilst a long-term package of care is being sourced via brokerage, to provide an assessment period to enable a full Care Act assessment (this may be in addition to an existing package of care) or to prevent a hospital admission. All service users discharged into this service will be followed up by a Hampshire County Council member of staff.

The service has been divided into 7 lotted contracts with the annual value of each contract shown in the tender documents available at <https://in-tendhost.co.uk/hampshire/asp/Home>. For further information regarding the geographical areas covered by each lotted contract, please refer to the Specifications.

The estimated total value which covers all Lots is £21,528,000. Please see tender documents for a breakdown of value associated to each lot and maximum amount of Lots any one provider may be awarded.

II.1.6) Information about lots

This contract is divided into lots: Yes

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £21,528,000

II.2) Description

II.2.1) Title

SW1 - Southwest Hampshire

Lot No

SW1

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKJ - South East (England)

II.2.4) Description of the procurement

The Rapid Support Service (RSS), is a short-term reabling domiciliary service offering timely support for individuals who may have an eligible Care Act need. These individuals may need support following discharge from a hospital setting or a short-term service to their own home or may require support to prevent the need for a hospital admission, thereby supporting flow and effective management within the wider system. The service may be used whilst a long-term package of care is being sourced via brokerage, to bridge a package of care until the existing provider has capacity to restart the package following a hospital admission, to provide an assessment period to enable a full Care Act assessment (this may be in addition to an existing package of care) or to prevent a hospital admission. All individuals discharged into this service will be followed up by a member of Hampshire County Council's Reablement or Social care team.

II.2) Description

II.2.1) Title

SW2 - Southwest Hampshire

Lot No

SW2

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKJ - South East (England)

II.2.4) Description of the procurement

The Rapid Support Service (RSS), is a short-term reabling domiciliary service offering timely support for individuals who may have an eligible Care Act need. These individuals may need support following discharge from a hospital setting or a short-term service to their own home or may require support to prevent the need for a hospital admission, thereby supporting flow and effective management within the wider system. The service may be used whilst a long-term package of care is being sourced via brokerage, to bridge a package of care until the existing provider has capacity to restart the package following a hospital admission, to provide an assessment period to enable a full Care Act assessment (this may be in addition to an existing package of care) or to prevent a hospital admission. All individuals discharged into this service will be followed up by a member of Hampshire County Council's Reablement or Social care team.

II.2) Description

II.2.1) Title

SE3 - Southeast Hampshire

Lot No

SE3

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKJ - South East (England)

II.2.4) Description of the procurement

The Rapid Support Service (RSS), is a short-term reabling domiciliary service offering timely support for individuals who may have an eligible Care Act need. These individuals may need support following discharge from a hospital setting or a short-term service to their own home or may require support to prevent the need for a hospital admission, thereby supporting flow and effective management within the wider system. The service may be used whilst a long-term package of care is being sourced via brokerage, to bridge

a package of care until the existing provider has capacity to restart the package following a hospital admission, to provide an assessment period to enable a full Care Act assessment (this may be in addition to an existing package of care) or to prevent a hospital admission. All individuals discharged into this service will be followed up by a member of Hampshire County Council's Reablement or Social care team.

II.2) Description

II.2.1) Title

SE4 - Southeast Hampshire

Lot No

SE4

II.2.2) Additional CPV code(s)

- 850000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKJ - South East (England)

II.2.4) Description of the procurement

The Rapid Support Service (RSS), is a short-term reabling domiciliary service offering timely support for individuals who may have an eligible Care Act need. These individuals may need support following discharge from a hospital setting or a short-term service to their own home or may require support to prevent the need for a hospital admission, thereby supporting flow and effective management within the wider system. The service may be used whilst a long-term package of care is being sourced via brokerage, to bridge a package of care until the existing provider has capacity to restart the package following a hospital admission, to provide an assessment period to enable a full Care Act assessment (this may be in addition to an existing package of care) or to prevent a hospital admission. All individuals discharged into this service will be followed up by a member of Hampshire County Council's Reablement or Social care team.

II.2) Description

II.2.1) Title

MN5 - Mid and North Hampshire

Lot No

MN5

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKJ - South East (England)

II.2.4) Description of the procurement

The Rapid Support Service (RSS), is a short-term reabling domiciliary service offering timely support for individuals who may have an eligible Care Act need. These individuals may need support following discharge from a hospital setting or a short-term service to their own home or may require support to prevent the need for a hospital admission, thereby supporting flow and effective management within the wider system. The service may be used whilst a long-term package of care is being sourced via brokerage, to bridge a package of care until the existing provider has capacity to restart the package following a hospital admission, to provide an assessment period to enable a full Care Act assessment (this may be in addition to an existing package of care) or to prevent a hospital admission. All individuals discharged into this service will be followed up by a member of Hampshire County Council's Reablement or Social care team.

II.2) Description

II.2.1) Title

NE6 - Northeast Hampshire

Lot No

NE6

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKJ - South East (England)

II.2.4) Description of the procurement

The Rapid Support Service (RSS), is a short-term reabling domiciliary service offering timely support for individuals who may have an eligible Care Act need. These individuals may need support following discharge from a hospital setting or a short-term service to their own home or may require support to prevent the need for a hospital admission, thereby supporting flow and effective management within the wider system. The service may be used whilst a long-term package of care is being sourced via brokerage, to bridge a package of care until the existing provider has capacity to restart the package following a hospital admission, to provide an assessment period to enable a full Care Act assessment (this may be in addition to an existing package of care) or to prevent a hospital admission. All individuals discharged into this service will be followed up by a member of Hampshire County Council's Reablement or Social care team.

II.2) Description

II.2.1) Title

NE7 - Northeast Hampshire

Lot No

NE7

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKJ - South East (England)

II.2.4) Description of the procurement

The Live in Care - Short Term Service Model provides an effective, flexible and responsive approach to support with discharge from the acute and community hospitals and their surrounding hospital systems in the North East of the County.

The service may be used whilst a long-term package of care is being sourced via brokerage, to provide an assessment period to enable a full Care Act assessment (this may be in addition to an existing package of care) or to prevent a hospital admission. All service users discharged into this service will be followed up by a Hampshire County Council member of staff.

Section IV. Procedure

IV.1) Description

IV.1.1) Form of procedure

Open procedure

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 000-027863](#)

Section V. Award of contract

Lot No

SW1

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

28 November 2024

V.2.2) Information about tenders

Number of tenders received: 13

V.2.3) Name and address of the contractor

Altogether Care LLP

Dorchester

Country

United Kingdom

NUTS code

- UKK4 - Devon

Companies House

13166146

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £2,808,000

Total value of the contract/lot: £2,808,000

Section V. Award of contract

Lot No

SW2

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

28 November 2024

V.2.2) Information about tenders

Number of tenders received: 13

V.2.3) Name and address of the contractor

CM SUPPORTED LIVING SERVICES LIMITED

Southampton

Country

United Kingdom

NUTS code

- UKJ32 - Southampton

Companies House

11624646

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £2,808,000

Total value of the contract/lot: £2,808,000

Section V. Award of contract

Lot No

SE3

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

28 November 2024

V.2.2) Information about tenders

Number of tenders received: 11

V.2.3) Name and address of the contractor

APEX PRIME CARE LTD

Colchester

Country

United Kingdom

NUTS code

- UKH3 - Essex

Companies House

04296566

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £2,808,000

Total value of the contract/lot: £2,808,000

Section V. Award of contract

Lot No

SE4

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

28 November 2024

V.2.2) Information about tenders

Number of tenders received: 10

V.2.3) Name and address of the contractor

APEX PRIME CARE LTD

Colchester

Country

United Kingdom

NUTS code

- UKH3 - Essex

Companies House

04296566

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £2,808,000

Total value of the contract/lot: £2,808,000

Section V. Award of contract

Lot No

MN5

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

28 November 2024

V.2.2) Information about tenders

Number of tenders received: 12

V.2.3) Name and address of the contractor

AGINCARE UK LIMITED

Portland

Country

United Kingdom

NUTS code

- UKK25 - Dorset

Companies House

06099679

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £4,680,000

Total value of the contract/lot: £4,680,000

Section V. Award of contract

Lot No

NE6

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

28 November 2024

V.2.2) Information about tenders

Number of tenders received: 11

V.2.3) Name and address of the contractor

All Care (GB) Ltd

London

Country

United Kingdom

NUTS code

- UKI - London

Companies House

05100341

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £2,808,000

Total value of the contract/lot: £2,808,000

Section V. Award of contract

Lot No

NE7

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

28 November 2024

V.2.2) Information about tenders

Number of tenders received: 15

V.2.3) Name and address of the contractor

EXECUTIVE CARE PERSONNEL LIMITED

Fleet

Country

United Kingdom

NUTS code

- UKJ3 - Hampshire and Isle of Wight

Companies House

09469456

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £2,808,000

Total value of the contract/lot: £2,808,000