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Planning

SOL - 23054 - Information and Advice Services Market Engagement

Solihull Metropolitan Borough Council

UK2: Preliminary market engagement notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-038858

Procurement identifier (OCID): ocds-h6vhtk-055cae

Published 10 July 2025, 11:07am

Scope

Reference

SOL - 23054

Description

The Council is intending to commission information and advice services for people in Solihull to meet the needs of Adult Social Care, offering a general advice service which is accessible to residents, alongside targeted, specialist services delivered to communities. The scope of the service is currently under review and may contain:

- Improved health and wellbeing - for example, tenancy advice and support, safe housing support, supporting people in food poverty, supporting people in crisis to access further support, support to people with cognitive impairment, mental health guidance, low level information and guidance for those with long term conditions and disability, promoting healthy lifestyles, information and guidance on direct payments.
- Increased capacity and ability to cope - connecting people with community groups,

support to retain safe housing, self-advocacy, work with other local support offers, identify national support offers, support refugee and migrant communities with guidance on visas, work rights, immigration status etc., support for carers.

- Increased financial stability and resilience - early access to debt support and advice, support with completing forms for financial support, LPA, deputyship and appointeeship applications, budget planning and support, debt and benefits low level and specialist support, distribution of grant funding on behalf of the Council.

Solihull Council want to engage with the market to support the shaping of the next contract for the Information and Advice Services before commencing the formal processes to retender this service.

Contract dates (estimated)

- 1 April 2026 to 1 April 2031
- Possible extension to 1 April 2033
- 7 years, 1 day

Main procurement category

Services

CPV classifications

- 85000000 - Health and social work services
 - 85300000 - Social work and related services
 - 85310000 - Social work services
 - 85320000 - Social services
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Engagement

Engagement deadline

15 July 2025

Engagement process description

Market Engagement Questionnaire sent out with return deadline 10/07/2025.

Market Engagement session planned for 14/07/2025.

Participation

Particular suitability

- Small and medium-sized enterprises (SME)
- Voluntary, community and social enterprises (VCSE)

Submission

Publication date of tender notice (estimated)

2 September 2025

Procedure

Special regime

Light touch

Contracting authority

Solihull Metropolitan Borough Council

- Public Procurement Organisation Number: PGWC-7578-LYDG

Council House, Manor Square

Solihull

B91 3QB

United Kingdom

Contact name: Corporate Procurement Service

Email: procteam@solihull.gov.uk

Region: UKG32 - Solihull

Organisation type: Public authority - sub-central government