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Planning

Fire, Security and Life Safety Systems

whg

UK2: Preliminary market engagement notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-038854

Procurement identifier (OCID): ocds-h6vhtk-055caa

Published 10 July 2025, 11:00am

Scope

Description

whg is seeking to engage with suppliers to explore options for a consolidated contract covering the servicing, maintenance and repairs of fire safety and access control systems. In line with the Procurement Act 2023, this market engagement exercise aims to gather insights from suppliers to inform the development of a robust procurement strategy and shape our procurement process for a single, integrated outcome.

The proposed contract scope includes:

- Fire Alarm Servicing and Maintenance: Routine inspection, testing, maintenance, and repair of fire alarm systems to ensure compliance with relevant safety standards.
- Life Safety Equipment: Maintenance and servicing of firefighting equipment, including extinguishers, hydrants, rising mains and sprinkler systems and related systems as well as emergency lighting and smoke control systems.
- Door Entry Systems: Maintenance and repair of door entry and intercom systems to ensure secure and reliable operation.
- Access Controls: Servicing and maintenance of automated gates, barriers, and other

access control systems to support secure and efficient access management.

Currently, these services are managed under separate contracts, but whg is exploring the feasibility of consolidating and bringing them together to improve efficiency, streamline operations, and achieve cost-effectiveness. We are keen to understand supplier capabilities, innovative solutions, and market trends that could enhance service delivery and compliance.

Total value (estimated)

- £3,500,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 1 February 2026 to 31 January 2029
- Possible extension to 31 January 2031
- 5 years

Main procurement category

Services

CPV classifications

- 31625200 - Fire-alarm systems
- 50710000 - Repair and maintenance services of electrical and mechanical building installations
- 42961100 - Access control system

- 50413200 - Repair and maintenance services of firefighting equipment

Engagement

Engagement deadline

28 July 2025

Engagement process description

Interested suppliers are invited to participate in this market engagement exercise to provide feedback on the proposed scope, potential challenges, and opportunities for integration. This shall include an initial supplier briefing session held online by Teams on 30th July, 13:00pm – 14:30pm.

Following this, a questionnaire shall be issued to interested suppliers to further understand the scope and supply market capacity and capability.

To participate, please register your interest by submitting an 'Expression of Interest' form. All expressions of interest must be submitted through the Pro-Contract Housing Procurement Portal (<https://procontract.due-north.com/>), using reference DN781567.

Please complete and upload the document attached to the portal 'Expression of Interest Response — FSLSS' by no later than 12.00 noon (GMT) on 28th July 2025. Please see the portal for the document.

Should you experience any technical difficulties in using the Pro-Contract system, please contact the supplier support helpline on 03300050352.

whg is committed to fair, transparent, and competitive procurement in accordance with the Procurement Act 2023. This notice does not constitute a commitment to procure but is intended to inform the development of our procurement strategy and shape our procurement process.

Participation

Particular suitability

- Small and medium-sized enterprises (SME)
 - Voluntary, community and social enterprises (VCSE)
-

Contracting authority

whg

- Public Procurement Organisation Number: PYHD-5721-XWDQ

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Organisation type: Public authority - sub-central government

