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Contract

Community Aural Microsuction Service (Norfolk Deaf Association (NDA) - Hear For Norfolk)

NHS NORFOLK AND WAVENEY INTEGRATED CARE BOARD

F03: Contract award notice

Notice identifier: 2025/S 000-038839

Procurement identifier (OCID): ocids-h6vhtk-055c9e

Published 10 July 2025, 10:43am

Section I: Contracting authority

I.1) Name and addresses

NHS NORFOLK AND WAVENEY INTEGRATED CARE BOARD

8th Floor, County Hall, Martineau Lane

Norwich

NR12DH

Email

nwicb.contractsandprocurement@nhs.net

Country

United Kingdom

Region code

UKH15 - Norwich and East Norfolk

NHS Organisation Data Service

26A

Internet address(es)

Main address

<https://improvinglivesnw.org.uk/>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Community Aural Microsuction Service (Norfolk Deaf Association (NDA) - Hear For Norfolk)

Reference number

2526-097

II.1.2) Main CPV code

- 85323000 - Community health services

II.1.3) Type of contract

Services

II.1.4) Short description

Aural Micro-suctioning service to provide ear wax removal locally, via an inter-practice referral, for more complex cases. Aural Micro-suctioning uses direct microscopic vision with a small suction tube to remove cerumen, discharge and debris present in the ear canal. The delicate ear structures are seen throughout the procedure by the clinician, so this technique is associated with the least risk to the ears and hearing mechanism.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £109,188

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKH15 - Norwich and East Norfolk
- UKH16 - North and West Norfolk
- UKH17 - Breckland and South Norfolk

II.2.4) Description of the procurement

A recent procurement exercise was subject to challenge and subsequently reviewed by the Independent Patient Choice and Procurement Panel. The ICB has decided to complete an independent review of the previous procurement process ahead of finalising the procurement. An 8 month contract has been awarded to ensure continuity of service is maintained whilst this takes place.

For this reason, an urgent award has been made for a Community Aural Microsuction Service for 8 months from 03/05/2025 to 31/12/2025.

NDA will receive approximately £109,188 for 8 months activity, based on an IAP of 81.1% being applied, calculated on last year's activity/cost.

II.2.5) Award criteria

Quality criterion - Name: To address immediate risks to safety and quality of care /
Weighting: 100

Price - Weighting: Price remains at the same rate

II.2.11) Information about options

Options: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

This contract has been awarded under the urgent circumstances provision of the Provider Selection Regime (PSR) Health Care Services Regulations 2023. For the avoidance of doubt, the provisions of the Procurement Act Regulations 2024 do not apply to this award.

Regulation 14 has been applied in this case as a recent procurement exercise has been subject to challenge and subsequent review by the Independent Patient Choice and Procurement Panel. The ICB will also be completing an independent review of the previous procurement process ahead of finalising the procurement. This 8-month award will ensure continuity of service is maintained whilst this takes place.

This decision provides transparency, fairness and acts in the best interest of patients and taxpayers and the decision was made by the Norfolk & Waveney ICB Executive Management Team (EMT) members on 9th June 2025 and approved by the ICB Director of Finance on 26th June 2025.

No conflicts or potential conflicts of interest were declared.

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

3 May 2025

V.2.2) Information about tenders

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

NORFOLK DEAF ASSOCIATION (NDA) - HEAR FOR NORFOLK

Norwich

Country

United Kingdom

NUTS code

- UKH15 - Norwich and East Norfolk

NHS Organisation Data Service

V4Q5T

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £109,188

Total value of the contract/lot: £109,188

Section VI. Complementary information

VI.3) Additional information

This contract has been awarded under the urgent circumstances provision of the Provider Selection Regime (PSR) Health Care Services Regulations 2023. For the avoidance of doubt, the provisions of the Procurement Act Regulations 2024 do not apply to this award.

Regulation 14 has been applied in this case as a recent procurement exercise has been subject to challenge and subsequent review by the Independent Patient Choice and Procurement Panel. The ICB will also be completing an independent review of the previous procurement process ahead of finalising the procurement. This 8-month award will ensure continuity of service is maintained whilst this takes place.

This decision was approved by Norfolk & Waveney ICB Executive Director of Finance on 26th June 2025.

No conflicts or potential conflicts of interest were declared.

VI.4) Procedures for review

VI.4.1) Review body

NHS Norfolk and Waveney Integrated Care Board (ICB)

Norwich

Country

United Kingdom