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Tender

North East Warm Homes One Stop Shop

North East Combined Authority

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-038820

Procurement identifier (OCID): ocds-h6vhtk-055c91

Published 10 July 2025, 10:15am

Scope

Reference

OPEN2025974

Description

The North East Combined Authority and its constituent local authorities seek to procure a provider to deliver a domestic retrofit one-stop-shop service across the region. This service will act as a central coordination hub, offering in-person, web, and telephone-based retrofit advice. It will deliver an end-to-end service for the able-to-pay market, while also working to develop partnerships and the local supply chain. The service will ensure inclusive access for all residents with a key focus on addressing fuel poverty, particularly within the private rented sector

Total value (estimated)

- £2,467,243 including VAT

Above the relevant threshold

Contract dates (estimated)

- 1 October 2025 to 31 March 2027
- 1 year, 6 months

Main procurement category

Services

CPV classifications

- 71314000 - Energy and related services

Contract locations

- UKC - North East (England)

Participation

Particular suitability

- Small and medium-sized enterprises (SME)
 - Voluntary, community and social enterprises (VCSE)
-

Submission

Enquiry deadline

24 July 2025, 12:00pm

Tender submission deadline

7 August 2025, 12:00pm

Submission address and any special instructions

www.open-uk.org

Open Tender Reference Number: OPEN2025974

Tenders may be submitted electronically

Yes

Languages that may be used for submission

English

Award decision date (estimated)

23 September 2025

Award criteria

Name	Type	Weighting
Approach and Methodology	Quality	30%
Knowledge and Expertise	Quality	25%
Price	Price	20%
Project Management	Quality	15%
Social Value	Quality	10%

Other information

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Open procedure

Special regime

Light touch

Justification for not publishing a preliminary market engagement notice

Market Engagement Event Carried out on 9th July 2025

Documents

Associated tender documents

<http://www.open-uk.org>

Open Tender Reference Number: OPEN2025974

Contracting authority

North East Combined Authority

- Public Procurement Organisation Number: PJMR-6594-BRGH

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Region: UKC22 - Tyneside

Organisation type: Public authority - sub-central government

