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Planning

## North East Warm Homes (One Stop Shop)

North East Combined Authority

UK3: Planned procurement notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-038774

Procurement identifier (OCID): ocds-h6vhtk-054441 ([view related notices](#))

Published 10 July 2025, 7:42am

### Changes to notice

This notice has been edited. The [previous version](#) is still available.

### Scope

### Reference

OPEN2025974

## Description

The North East Combined Authority and its constituent local authorities seek to procure a provider to deliver a domestic retrofit one-stop-shop service across the region. This service will act as a central coordination hub, offering in-person, web, and telephone-based retrofit advice. It will deliver an end-to-end service for the able-to-pay market, while also working to develop partnerships and the local supply chain. The service will ensure inclusive access for all residents with a key focus on addressing fuel poverty, particularly within the private rented sector.

## Total value (estimated)

- £2,476,273 including VAT

Below the relevant threshold

## Contract dates (estimated)

- 1 October 2025 to 31 March 2027
- 1 year, 6 months

## Main procurement category

Services

## CPV classifications

- 71314300 - Energy-efficiency consultancy services

## **Contract locations**

- UKC - North East (England)

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## **Participation**

### **Particular suitability**

- Small and medium-sized enterprises (SME)
- Voluntary, community and social enterprises (VCSE)

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## **Submission**

### **Publication date of tender notice (estimated)**

11 July 2025

### **Tender submission deadline**

7 August 2025, 12:00pm

### **Submission address and any special instructions**

The opportunity will be available in Open where registration is required by [www.open-uk.org](http://www.open-uk.org)

## **Tenders may be submitted electronically**

Yes

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## **Procedure**

### **Procedure type**

Below threshold - by reference to dynamic market

### **Special regime**

Light touch

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## **Contracting authority**

### **North East Combined Authority**

- Public Procurement Organisation Number: PJMR-6594-BRGH

The Lumen, St James' Boulevard

Newcastle Upon Tyne

NE4 5BZ

United Kingdom

Email: [procurement@northeast-ca.gov.uk](mailto:procurement@northeast-ca.gov.uk)

Region: UKC22 - Tyneside

Organisation type: Public authority - sub-central government