

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/038773-2025>

Planning

North East Warm Homes (One Stop Shop)

North East Combined Authority

UK2: Preliminary market engagement notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-038773

Procurement identifier (OCID): ocds-h6vhtk-054441

Published 10 July 2025, 7:38am

Changes to notice

This notice has been edited. The [previous version](#) is still available.

Scope

Reference

OPEN2025974

Description

The North East Combined Authority and its constituent local authorities seek to procure a provider to deliver a domestic retrofit one-stop-shop service across the region. This service will act as a central coordination hub, offering in-person, web, and telephone-based retrofit advice. It will deliver an end-to-end service for the able-to-pay market, while also working to develop partnerships and the local supply chain. The service will ensure inclusive access for all residents with a key focus on addressing fuel poverty, particularly within the private rented sector.

An Invitation to Tender for the NE Warm Homes will be launched Thursday 10th July and will be live for 30 days on the OPEN Tendering system.

The purpose of this online session is to provide a high level overview of the commissioning process, specification, timescales.

Link to Eventbrite:

<https://www.eventbrite.co.uk/e/warm-homes-north-east-one-stop-shop-provider-engagement-event-tickets-1446947311359?aff=oddtcreator>

Commercial tool

Establishes a dynamic market

Total value (estimated)

- £2,476,273 including VAT

Above the relevant threshold

Contract dates (estimated)

- 1 October 2025 to 31 March 2027
- 1 year, 6 months

Main procurement category

Services

CPV classifications

- 71314300 - Energy-efficiency consultancy services

Contract locations

- UKC - North East (England)

Engagement

Engagement deadline

9 July 2025

Engagement process description

The purpose of this online session is to provide a high level overview of the commissioning process, specification, timescales.

Link to Eventbrite:

<https://www.eventbrite.co.uk/e/warm-homes-north-east-one-stop-shop-provider-engagement-event-tickets-1446947311359?aff=oddtcreator>

Participation

Particular suitability

- Small and medium-sized enterprises (SME)
- Voluntary, community and social enterprises (VCSE)

Procedure

Special regime

Light touch

Contracting authority

North East Combined Authority

- Public Procurement Organisation Number: PJMR-6594-BRGH

The Lumen, St James' Boulevard

Newcastle Upon Tyne

NE4 5BZ

United Kingdom

Contact name: Diane Sto

Telephone: +447504691641

Email: diane.stobbs@northeast-ca.gov.uk

Region: UKC22 - Tyneside

Organisation type: Public authority - sub-central government