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Contract

## **NW2023-13 NHS Talking Therapies (formerly known as IAPT)**

NHS Norfolk and Waveney Integrated Care Board

F03: Contract award notice

Notice identifier: 2025/S 000-038740

Procurement identifier (OCID): ocids-h6vhtk-03f03d

Published 9 July 2025, 4:52pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

NHS Norfolk and Waveney Integrated Care Board

8th Floor, County Hall, Martineau Lane

Norwich

NR1 2DH

#### **Contact**

Karen Martin

#### **Email**

[karen.martin31@nhs.net](mailto:karen.martin31@nhs.net)

#### **Country**

United Kingdom

#### **Region code**

UKH15 - Norwich and East Norfolk

**Internet address(es)**

Main address

<https://www.improvinglivesnw.org.uk/>

Buyer's address

<https://www.improvinglivesnw.org.uk/>

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Health

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

NW2023-13 NHS Talking Therapies (formerly known as IAPT)

#### **II.1.2) Main CPV code**

- 85100000 - Health services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

NHS Norfolk and Waveney Integrated Care Board (referred to as the Commissioner) invited suitably qualified Providers to express their interest in the Provision of NHS Talking Therapies Service.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £147,000,000

### **II.2) Description**

#### **II.2.3) Place of performance**

NUTS codes

- UKH1 - East Anglia

Main site or place of performance

Norfolk and Waveney

#### **II.2.4) Description of the procurement**

The service shall provide community orientated, evidence-based psychological therapies to people in Norfolk and Waveney from the age of 16 years and over with 'common'

mental health problems, such as low mood and anxiety-based needs. This model should be aligned to the NHS Talking Therapies Manual (2023) and support the Norfolk and Waveney Mental Health ambitions.

The service shall be flexible and responsive to the population needs and operate a biopsychosocial model of care; taking an individual's needs into consideration to plan holistic and integrated interventions to improve and population wellbeing, relevant to the stage of life of the service user.

#### **II.2.5) Award criteria**

Quality criterion - Name: Service / Weighting: 23

Quality criterion - Name: Governance & Safety / Weighting: 8

Quality criterion - Name: Mobilisation / Weighting: 6

Quality criterion - Name: Service Development & Social Value / Weighting: 17

Quality criterion - Name: Business Intelligence & Digital / Weighting: 10

Quality criterion - Name: Quality, Equalities & Accessibility / Weighting: 13

Quality criterion - Name: Communication & Engagement / Weighting: 8

Cost criterion - Name: Cost / Weighting: 0

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2023/S 000-030481](#)

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## **Section V. Award of contract**

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

12 June 2025

#### **V.2.2) Information about tenders**

Number of tenders received: 5

Number of tenders received from SMEs: 5

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Norfolk and Suffolk NHS Foundation Trust

County Hall Matineau Lane

NORWICH

NR1 2DH

Email

[oli.matthews@nsft.nhs.uk](mailto:oli.matthews@nsft.nhs.uk)

Telephone

+44 7968145454

Country

United Kingdom

NUTS code

- UKH1 - East Anglia

National registration number

CRN: N/A - 1103563

Internet address

[www.nsft.nhs.uk](http://www.nsft.nhs.uk)

The contractor is an SME

Yes

**V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £147,000,000

Lowest offer: £147,000,000 / Highest offer: £147,000,000 taken into consideration

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

The High Court

The Strand

London

WC2A 2LL

Country

United Kingdom