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Contract

Capabilities Programme

Llywodraeth Cymru / Welsh Government

UK7: Contract details notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-038736

Procurement identifier (OCID): ocds-h6vhtk-051994 ([view related notices](#))

Published 9 July 2025, 4:41pm

Scope

Reference

C028/2025/2026

Description

Provision of specialist services to support the Welsh Government's Capabilities Programme, including the design and delivery of resilience training, exercising, planning support, and strategic advice to enhance emergency preparedness and response across departments and partner organisations.

The anticipated annual contract value is £300k exc. VAT and an additional budget of up to £200k exc. VAT per annum is available as an option for any increases in demand.

Contract 1. Capabilities Programme

Supplier

- [SERCO Ltd](#)

Contract value

- £1,500,000 excluding VAT
- £1,800,000 including VAT

Above the relevant threshold

Date signed

1 July 2025

Contract dates

- 3 July 2025 to 2 July 2028
- 3 years

Main procurement category

Services

CPV classifications

- 73210000 - Research consultancy services
- 73220000 - Development consultancy services
- 80420000 - E-learning services
- 80522000 - Training seminars

Contract locations

- UKL - Wales

Justification for not setting key performance indicators

not applicable

Other information

Applicable trade agreements

- Government Procurement Agreement (GPA)

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Direct award

Direct award justification

Single supplier - intellectual property or exclusive rights

Based on there being no other providers that deliver in this area, which has the assurance of the commercial crest behind it. While other organisations may deliver some of the singular products needed e.g. specific one off training, only Serco through the contract with the Cabinet Office operates as the single provider supporting the development of UK national doctrine, guidance and standards through the identification and promotion of good practice, collaboration and continuous improvement.

Supplier

SERCO Ltd

- Public Procurement Organisation Number: PBNG-9469-PNMW

16 Bartley Way Bartley Wood Business Park

Hook

RG27 9UY

United Kingdom

Email: generalenquiries@serco.com

Region: UKJ37 - North Hampshire

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1. Capabilities Programme

Contracting authority

Llywodraeth Cymru / Welsh Government

- Public Procurement Organisation Number: PQYQ-3841-BHTP

Gwasanaethau Caffael Corfforaethol / Corporate Procurement Services

Cardiff

CF10 3NQ

United Kingdom

Contact name: Corporate Procurement Services

Email: cpsprocurementadvice@gov.wales

Website: <http://gov.wales>

Region: UKL22 - Cardiff and Vale of Glamorgan

Organisation type: Public authority - central government

Devolved regulations that apply: Wales

