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Contract

Contract for the provision of Language Analysis Services

Secretary of State for the Home Department

F03: Contract award notice

Notice identifier: 2024/S 000-038704

Procurement identifier (OCID): ocds-h6vhtk-0314d7

Published 2 December 2024, 10:13am

Section I: Contracting authority

I.1) Name and addresses

Secretary of State for the Home Department

2 Marsham Street

London

SW1P 4DF

Email

asraprourementteam@homeoffice.gov.uk

Country

United Kingdom

Region code

UKI - London

Internet address(es)

Main address

<https://www.gov.uk/government/organisations/home-office>

Buyer's address

<https://homeoffice.app.jaggaer.com/web/login.html>

I.4) Type of the contracting authority

Ministry or any other national or federal authority

I.5) Main activity

Public order and safety

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Contract for the provision of Language Analysis Services

II.1.2) Main CPV code

- 71620000 - Analysis services

II.1.3) Type of contract

Services

II.1.4) Short description

The Authority is responsible for the processing of asylum claims. This may be from individuals who are undocumented and for whom there is reason to have doubts about their claimed country of origin. The UK currently uses language analysis methods to support identification of an individual's country of origin.

This Contract Award relates to the delivery of a service to analyse individuals' speech via interview to pinpoint linguistic origin and therefore country of origin where an individual's claim of origin is in doubt.

Following an Open procurement process, which reached a conclusion in June 2022, the Authority have now concluded the Contract Award, with services commencing 11th November 2024.

The contract duration will be 3 years in total, ending 10th November 2027, with the option of a further 12 month extension.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £1,151,342

II.2) Description

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

Open procurement for the provision of Language Analysis Services.

II.2.5) Award criteria

Quality criterion - Name: Legal & Commercial / Weighting: 7.5

Quality criterion - Name: Operational / Weighting: 40

Quality criterion - Name: Social Value / Weighting: 10

Quality criterion - Name: Implementation / Weighting: 7.5

Quality criterion - Name: Price / Weighting: 35

Price - Weighting: Quality 65% Price 35%

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2022/S 000-009633](#)

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

11 November 2024

V.2.2) Information about tenders

Number of tenders received: 3

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

thebigword Group Limited

Brainworks, Unit 4 Royds Close

Leeds

LS12 6LL

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £1,151,342

V.2.5) Information about subcontracting

The contract is likely to be subcontracted

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

N/A

N/A

Country

United Kingdom