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Tender

Roadside Recovery and Repair Services (South West England)

South Western Ambulance Service NHS Foundation Trust

F02: Contract notice

Notice identifier: 2025/S 000-038681

Procurement identifier (OCID): ocids-h6vhtk-055c3b

Published 9 July 2025, 3:27pm

Section I: Contracting authority

I.1) Name and addresses

South Western Ambulance Service NHS Foundation Trust

Westcountry House, Abbey Court, Eagle Way, Sowton Industrial Estate

Exeter

EX2 7HY

Contact

Lewis Wells

Email

lewis.wells@swast.nhs.uk

Country

United Kingdom

Region code

UKK4 - Devon

Internet address(es)

Main address

<https://www.swast.nhs.uk>

Buyer's address

<https://www.swast.nhs.uk>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://health-family.force.com/s/Welcome>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://health-family.force.com/s/Welcome>

Tenders or requests to participate must be submitted to the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://health-family.force.com/s/Welcome>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Roadside Recovery and Repair Services (South West England)

Reference number

SWAST-3142-F

II.1.2) Main CPV code

- 50118400 - Breakdown and recovery services for motor vehicles

II.1.3) Type of contract

Services

II.1.4) Short description

The South Western Ambulance Service NHS Foundation Trust (SWASFT) is seeking a suitably qualified provider to deliver comprehensive roadside recovery and repair services for its operational vehicle fleet.

II.1.5) Estimated total value

Value excluding VAT: £5,833,333

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 50118110 - Vehicle towing-away services

II.2.3) Place of performance

NUTS codes

- UKK - South West (England)

Main site or place of performance

South West England, Cornwall, Devon, Somerset, Gloucestershire, Bristol, Wiltshire, and Dorset.

II.2.4) Description of the procurement

The South Western Ambulance Service NHS Foundation Trust (SWASFT) is seeking a suitably qualified provider to deliver comprehensive roadside recovery and repair services for its operational vehicle fleet. The appointed supplier will be responsible for ensuring timely and effective roadside assistance, including diagnostics, repairs, and recovery, for a range of vehicles including ambulances, passenger cars, and commercial units. This service is critical to maintaining the Trust's emergency response capability and ensuring continuity of care across the South West region. The contract will be awarded following an open procedure and is expected to commence on 1 October 2025 for an initial term of five years, with the option to extend by up to two additional years.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £5,833,333

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Start date

1 October 2025

End date

30 September 2030

This contract is subject to renewal

Yes

Description of renewals

The option to extend by up to a further two years.

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

8 August 2025

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Duration in months: 4 (from the date stated for receipt of tender)

IV.2.7) Conditions for opening of tenders

Date

8 August 2025

Local time

12:00pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: Yes

VI.4) Procedures for review

VI.4.1) Review body

High Court and Court of Appeal of England and Wales

Strand

London

WC2A 2LL

Email

internationalrelationsrudicialoffice@judiciary.uk

Country

United Kingdom

Internet address

<https://www.judiciary.uk/>