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Tender

Provision of General Medical Services (GMS) at The Hollies Surgery, Downham Market, Norfolk

NHS Norfolk and Waveney Integrated Care Board

F02: Contract notice

Notice identifier: 2025/S 000-038601

Procurement identifier (OCID): ocds-h6vhtk-051641

Published 9 July 2025, 1:58pm

Section I: Contracting authority

I.1) Name and addresses

NHS Norfolk and Waveney Integrated Care Board

8th Floor, County Hall, Martineau Lane

Norwich

NR1 2DH

Contact

Claire Pickard

Email

claire.pickard@nhs.net

Country

United Kingdom

Region code

UKH15 - Norwich and East Norfolk

Internet address(es)

Main address

<https://www.improvinglivesnw.org.uk/>

Buyer's address

<https://www.improvinglivesnw.org.uk/>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://health-family.force.com/s/Welcome>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://health-family.force.com/s/Welcome>

Tenders or requests to participate must be submitted to the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://health-family.force.com/s/Welcome>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Provision of General Medical Services (GMS) at The Hollies Surgery, Downham Market, Norfolk

Reference number

AG25502

II.1.2) Main CPV code

- 85121100 - General-practitioner services

II.1.3) Type of contract

Services

II.1.4) Short description

NHS Arden and Greater East Midlands Commissioning Support Unit (AGCSU) on behalf of Norfolk and Waveney Integrated Care Board (ICB) (The Commissioner) would like to notify the market of an opportunity to provide General Medical Services under a GMS Contract at at The Hollies Surgery, Downham Market, Norfolk.

The service commencement date is Wednesday 1st April 2026 and this will be a GMS contract in perpetuity.

Please note the deadline for responses to the Competitive Process is 12:00PM (Mid-day) on Friday 15th August 2025.

II.1.5) Estimated total value

Value excluding VAT: £557,822

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKH16 - North and West Norfolk

Main site or place of performance

Downham Market Health Centre, Paradise Road, Downham Market, Norfolk, PE38 9JE

II.2.4) Description of the procurement

Norfolk and Waveney ICB is seeking to award a General Medical Services contract for the provision of primary medical services and other services at The Hollies Surgery from 1st April 2026. The practice is non-dispensing and is within the West Norfolk locality.

The patient list size is 4,910 (weighted 4,808.60) as of Q1 2025/26.

Please note in terms of contract length, this will be a GMS contract in perpetuity. The estimated annual baseline contract value is £557,822.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £557,822

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Start date

1 April 2026

End date

31 March 2040

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2025/S 000-022370](#)

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

15 August 2025

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Duration in months: 5 (from the date stated for receipt of tender)

IV.2.7) Conditions for opening of tenders

Date

15 August 2025

Local time

12:00pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.3) Additional information

This is a Provider Selection Regime (PSR) Contract Notice. The awarding of this contract is subject to the Health Care Services (Provider Selection Regime) Regulations 2023. For the avoidance of doubt, the provisions of the Procurement Act Regulations 2023 do not apply to this award.

The Contracting Authority will be using an eTendering system for this procurement exercise.

Further information and the Competitive Process documentation can be found via the 'Live Opportunities' list on the e-tendering system at the following link:

<https://atamis-1928.my.salesforce-sites.com/?SearchType=Projects>

You can also register your interest via this page. You can search for the opportunity by entering the following contract reference: C358317 - COMPETITIVE: General Medical Services at The Hollies Surgery

The Basic Selection Questions are Pass/Fail and the award criteria for the Key Criteria Questions are as follows and these will be scored on a 0-5 scoring mechanism;

Key Criteria 1: Quality and Innovation 30.00%

Key Criteria 2: Value: 20.00% (Plus 1 Pass/Fail Question)

Key Criteria 3: Integration, Collaboration and Services Sustainability: 20.00%

Key Criteria 4: Improving Access, Reducing Health Inequalities and Facilitating Choice: 20.00%

Key Criteria 5: Social Value: 10.00%

The evaluation stages are as follows;

Stage 1: Preliminary compliance review

Stage 2: Evaluation of the Basic Selection Question responses (Sections A – L) and Key Criteria Questions (Sections 1 – 5)

Stage 3a: Moderation of Basic Selection and Key Criteria Questions

Stage 3b: Clarification (if required)

Stage 3c: Moderation (if required)

Stage 4: Provider notification of evaluation outcome

Neither the publication of this notice nor the employment of any particular terminology nor any other indication shall be taken to mean that the Contracting Authority intends to hold itself bound by any of the Regulations.

Please see published procurement documentation for further details.

VI.4) Procedures for review

VI.4.1) Review body

Independent patient choice and procurement panel

Wellington House

London

SE1 8UG

Country

United Kingdom