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Contract

EUD Delivery Partner Procurement (TIR)

Secretary of State for Health and Social Care acting as part of the Crown through UK Health Security Agency

F20: Modification notice

Notice identifier: 2025/S 000-038585

Procurement identifier (OCID): ocids-h6vhtk-055bff

Published 9 July 2025, 1:25pm

Section I: Contracting authority/entity

I.1) Name and addresses

Secretary of State for Health and Social Care acting as part of the Crown through UK Health Security Agency

10 South Colonnade

London

E14 4PU

Contact

Procurement

Email

procurementnotices@ukhsa.gov.uk

Country

United Kingdom

NUTS code

UKI42 - Tower Hamlets

Internet address(es)

Main address

<https://www.gov.uk/government/organisations/uk-health-security-agency>

Buyer's address

<https://www.gov.uk/government/organisations/uk-health-security-agency>

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

EUD Delivery Partner Procurement (TIR)

Reference number

C339370

II.1.2) Main CPV code

- 72222300 - Information technology services

II.1.3) Type of contract

Services

II.2) Description

II.2.2) Additional CPV code(s)

- 72222300 - Information technology services

II.2.3) Place of performance

NUTS codes

- UKI32 - Westminster

II.2.4) Description of the procurement at the time of conclusion of the contract:

The UKHSA End User Devices (EUD) Refresh project seeks to replace all end user devices in the estate and to update the operating system in use to Windows 11. It also includes technical preparation work to ensure application compatibility, user functionality and enhanced security features are tested and validated to meet requirements. This technical preparation is the Technical and Infrastructure Readiness project. The other project areas are User Communications and Business Change, Hardware and Peripherals, and Deployment and Logistics.

This EUD Refresh project will deliver the following outcomes:

- Replacement of aging and failing EUDs (laptops, tablets & desktops) across the user estate.
- Update to Windows 11, a modern and supported operating system, and to retain Microsoft Operating System support.
- Move to a cloud-based management service for device configuration and asset tracking.
- Mitigate the increasing cyber security threats unresolved in the current Windows 10 operating system and connectivity architecture.

II.2.7) Duration of the contract, framework agreement, dynamic purchasing system or concession

Start date

14 February 2025

End date

14 July 2026

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure**IV.2) Administrative information****IV.2.1) Contract award notice concerning this contract**

Notice number: [2099/S 000-999999](#)

Section V. Award of contract/concession

Contract No

C339370

Lot No

Lot 3

Title

EUD Delivery Partner Procurement (TIR)

V.2) Award of contract/concession

V.2.1) Date of conclusion of the contract/concession award decision:

14 February 2025

V.2.2) Information about tenders

The contract/concession has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor/concessionaire

Computacenter (UK) Limited

Hatfield Avenue, Hatfield Business Park, Hatfield

Hatfield

AL10 9TW

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

01584718

Internet address

<http://www.computacenter.com>

The contractor/concessionaire is an SME

No

V.2.4) Information on value of the contract/lot/concession (at the time of conclusion of the contract;excluding VAT)

Total value of the procurement: £1,300,000

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

The High Court

The Strand

London

WC2A 2LL

Country

United Kingdom

Internet address

<https://www.judiciary.uk/courts-and-tribunals/high-court/>

Section VII: Modifications to the contract/concession

VII.1) Description of the procurement after the modifications

VII.1.1) Main CPV code

- 72222300 - Information technology services

VII.1.3) Place of performance

NUTS code

- UKI32 - Westminster

VII.1.4) Description of the procurement:

Phase 1 Discovery and Phase 2 Design have been completed. A similar Discovery and Design Phase 3 is required to support Science (Labs) and Specialised devices across the agency.

VII.1.5) Duration of the contract, framework agreement, dynamic purchasing system or concession

Start date

14 February 2025

End date

14 July 2026

VII.1.6) Information on value of the contract/lot/concession (excluding VAT)

Total value of the contract/lot/concession:

£1,900,000

VII.1.7) Name and address of the contractor/concessionaire

Computacenter (UK) Limited

Hatfield Avenue, Hatfield Business Park, Hatfield

Hatfield

AL10 9TW

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

01584718

Internet address

<http://www.computacenter.com>

The contractor/concessionaire is an SME

No

VII.2) Information about modifications

VII.2.1) Description of the modifications

Nature and extent of the modifications (with indication of possible earlier changes to the contract):

Complete phase 3 Discovery and Design to support Science (Labs) and Specialised devices across the agency.

VII.2.2) Reasons for modification

Need for additional works, services or supplies by the original contractor/concessionaire.

Description of the economic or technical reasons and the inconvenience or duplication of cost preventing a change of contractor:

This Variation will allow to complete Phase 3 Discovery and Design of Science (labs) and specialised devices across the agency

VII.2.3) Increase in price

Updated total contract value before the modifications (taking into account possible earlier contract modifications, price adaptations and average inflation)

Value excluding VAT: £1,300,000

Total contract value after the modifications

Value excluding VAT: £1,900,000