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Tender

Social Impact Framework

East Of England NHS Collaborative Hub

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-038570

Procurement identifier (OCID): ocds-h6vhtk-055bf2

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Scope

Description

Prior Notice Published: UK-0339 The East of England NHS Collaborative Procurement Hub intends to establish a multi-lot framework agreement to support the commissioning of services that address health inequalities and the wider determinants of health. The framework will offer a compliant, structured route for NHS organisations, Integrated Care Boards (ICBs), local authorities, and other public sector bodies to procure community-based services. It is designed to strengthen collaboration with VCSEs, SMEs, and specialist providers, with the aim of improving early access to support and reducing pressure on acute services. The framework focuses on three core themes: Voice & Influence: Enabling people and communities to shape services, exercise choice, and be active participants in decision-making. Community-Led Services for Social Impact: Supporting services led by local organisations and people, with a focus on addressing needs identified by the community. Prevention & Cessation: Commissioning services that focus on prevention, early intervention, and supporting people to make positive changes, reducing demand for crisis or acute care. Services may include, but are not limited to, support with mental health, housing, employment, financial inclusion, domestic abuse, and wider prevention services. The framework will be open to all eligible providers across the UK and will operate as an open framework under the Procurement Act 2023. You can download the Social Impact Tenderer Handbook here: <http://bit.ly/44Bow0R>

Commercial tool

Establishes an open framework

A series of frameworks with substantially the same terms. Awarded suppliers are carried over and new suppliers can bid.

Total value (estimated)

- £15,000,000 excluding VAT
- £18,000,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 1 October 2025 to 30 September 2026
- Possible extension to 30 September 2027
- 2 years

Description of possible extension:

This framework will operate for an initial term of 1 year, with the option to extend once for a further 12 months. The East of England NHS Collaborative Procurement Hub is establishing this framework as part of an Open Framework under the Procurement Act 2023. This is the first in a series of five successive frameworks, which will run on substantially the same terms over an 8-year period. The framework will reopen at least four times during its lifecycle: annually for the first two years, and every two years thereafter, allowing new suppliers to join at each stage. The maximum term of the Open Framework series is until 30th September 2033.

Options

The right to additional purchases while the contract is valid.

If, during the lifetime of the framework, a need arises for a related service that supports the delivery or enhancement of social impact outcomes, the East of England NHS Collaborative Procurement Hub may consider its inclusion in a future reopening, where it can demonstrate added value and efficiency for the NHS and wider public sector.

Main procurement category

Services

CPV classifications

- 85000000 - Health and social work services
- 55521200 - Meal delivery service
- 85300000 - Social work and related services
- 85312120 - Daycare services for disabled children and young people
- 85312310 - Guidance services
- 85144100 - Residential nursing care services
- 80540000 - Environmental training services
- 85111500 - Psychiatric hospital services
- 85322000 - Community action programme
- 85311300 - Welfare services for children and young people
- 80530000 - Vocational training services
- 85312300 - Guidance and counselling services
- 85320000 - Social services
- 75200000 - Provision of services to the community
- 75231240 - Probation services

- 98133000 - Services furnished by social membership organisations
- 85311100 - Welfare services for the elderly
- 85312320 - Counselling services
- 85121270 - Psychiatrist or psychologist services
- 85311200 - Welfare services for disabled people
- 79611000 - Job search services
- 80340000 - Special education services
- 85311000 - Social work services with accommodation
- 92534000 - Wildlife preservation services
- 77310000 - Planting and maintenance services of green areas
- 98000000 - Other community, social and personal services
- 98330000 - Physical well-being services
- 98113000 - Services furnished by specialist organisations
- 75231200 - Services related to the detention or rehabilitation of criminals
- 98133100 - Civic betterment and community facility support services
- 80400000 - Adult and other education services
- 85312500 - Rehabilitation services
- 85144000 - Residential health facilities services
- 98513310 - Home-help services

Contract locations

- UK - United Kingdom
-

Lot 1. Voice, Influence and Representation Services

Description

Supports marginalised or underrepresented groups to influence local decisions. Builds skills, facilitates forums, and ensures views are heard and acted upon.

Lot value (estimated)

- £600,000 excluding VAT
- £720,000 including VAT

Framework lot values may be shared with other lots

Same for all lots

CPV classifications, contract locations, contract dates and options are shown in the Scope section, because they are the same for all lots.

Lot 2. VCSE System Leadership & Infrastructure Representation

Description

Coordinates and represents the VCSE sector within systems like ICBs. Advises on sector priorities, connects VCSEs and public bodies, and influences policy.

Lot value (estimated)

- £400,000 excluding VAT
- £480,000 including VAT

Framework lot values may be shared with other lots

Same for all lots

CPV classifications, contract locations, contract dates and options are shown in the Scope section, because they are the same for all lots.

Lot 3. Children and Young People Services

Description

Delivers early help, targeted support, and activities for children, young people, and families facing disadvantage or complex needs.

Lot value (estimated)

- £700,000 excluding VAT
- £840,000 including VAT

Framework lot values may be shared with other lots

Same for all lots

CPV classifications, contract locations, contract dates and options are shown in the Scope section, because they are the same for all lots.

Lot 4. Domestic Abuse and Violence Support Services

Description

Provides trauma-informed support, safety planning, refuge, outreach, and specialist help for people affected by domestic abuse.

Lot value (estimated)

- £700,000 excluding VAT
- £840,000 including VAT

Framework lot values may be shared with other lots

Same for all lots

CPV classifications, contract locations, contract dates and options are shown in the Scope section, because they are the same for all lots.

Lot 5. Employment Support and Skills for People Facing Barriers

Description

Supports those facing social, economic, or personal barriers into employment or training. Offers tailored advice, skills, and work placements.

Lot value (estimated)

- £700,000 excluding VAT
- £840,000 including VAT

Framework lot values may be shared with other lots

Same for all lots

CPV classifications, contract locations, contract dates and options are shown in the Scope section, because they are the same for all lots.

Lot 6. Green Health and Wellbeing Services

Description

Offers nature-based, non-clinical activities such as gardening, outdoor groups, and green social prescribing to boost wellbeing.

Lot value (estimated)

- £700,000 excluding VAT
- £840,000 including VAT

Framework lot values may be shared with other lots

Same for all lots

CPV classifications, contract locations, contract dates and options are shown in the Scope section, because they are the same for all lots.

Lot 7. Financial and Digital Inclusion Services

Description

Provides advice on benefits, debt, budgeting, and digital skills to reduce inequality and prevent hardship or exclusion.

Lot value (estimated)

- £700,000 excluding VAT
- £840,000 including VAT

Framework lot values may be shared with other lots

Same for all lots

CPV classifications, contract locations, contract dates and options are shown in the Scope section, because they are the same for all lots.

Lot 8. Food Security and Access Services

Description

Ensures short-term food security through immediate access to nutritious food through hubs and emergency support, as well as longer-term solutions such as developing cooking skills, and facilitating community food projects.

Lot value (estimated)

- £700,000 excluding VAT
- £840,000 including VAT

Framework lot values may be shared with other lots

Same for all lots

CPV classifications, contract locations, contract dates and options are shown in the Scope section, because they are the same for all lots.

Lot 9. Housing Stability, Homelessness Prevention, and Crisis Support Services

Description

Supports people at risk of homelessness to access safe housing, prevent crisis, and build long-term stability.

Lot value (estimated)

- £700,000 excluding VAT
- £840,000 including VAT

Framework lot values may be shared with other lots

Same for all lots

CPV classifications, contract locations, contract dates and options are shown in the Scope section, because they are the same for all lots.

Lot 10. Inclusion Health and Refugee/Migrant Wellbeing Services

Description

Tailors support for people facing severe social exclusion, including refugees, migrants, and those not registered with statutory services.

Lot value (estimated)

- £700,000 excluding VAT
- £840,000 including VAT

Framework lot values may be shared with other lots

Same for all lots

CPV classifications, contract locations, contract dates and options are shown in the Scope section, because they are the same for all lots.

Lot 11. Mental Health and Emotional Wellbeing Services

Description

Delivers community-based mental health and wellbeing support for people at risk of poor outcomes or facing barriers.

Lot value (estimated)

- £700,000 excluding VAT
- £840,000 including VAT

Framework lot values may be shared with other lots

Same for all lots

CPV classifications, contract locations, contract dates and options are shown in the Scope section, because they are the same for all lots.

Lot 12. Physical Health and Wellbeing Services

Description

Provides preventative and supportive physical health services, self-management support, and outreach for those with long-term conditions.

Lot value (estimated)

- £700,000 excluding VAT
- £840,000 including VAT

Framework lot values may be shared with other lots

Same for all lots

CPV classifications, contract locations, contract dates and options are shown in the Scope section, because they are the same for all lots.

Lot 13. Offender Rehabilitation and Criminal Justice Support

Description

Supports people in or leaving the criminal justice system to rebuild their lives through resettlement, skills, and wellbeing support.

Lot value (estimated)

- £700,000 excluding VAT

- £840,000 including VAT

Framework lot values may be shared with other lots

Same for all lots

CPV classifications, contract locations, contract dates and options are shown in the Scope section, because they are the same for all lots.

Lot 14. Post-16 Special Education and Life Skills Support for Young People with SEND

Description

Helps young people aged 16-25 with SEND build skills, confidence, and independence as they transition to adulthood.

Lot value (estimated)

- £700,000 excluding VAT
- £840,000 including VAT

Framework lot values may be shared with other lots

Same for all lots

CPV classifications, contract locations, contract dates and options are shown in the Scope section, because they are the same for all lots.

Lot 15. Social and Community Cohesion Services

Description

Activities that build stronger, more connected communities with the aim of reducing isolation and loneliness, improving community wellbeing, and fostering a sense of belonging among people from different backgrounds

Lot value (estimated)

- £700,000 excluding VAT
- £840,000 including VAT

Framework lot values may be shared with other lots

Same for all lots

CPV classifications, contract locations, contract dates and options are shown in the Scope section, because they are the same for all lots.

Lot 16. Supported Living Services

Description

Enables people with additional needs to live independently through accommodation and practical support.

Lot value (estimated)

- £700,000 excluding VAT
- £840,000 including VAT

Framework lot values may be shared with other lots

Same for all lots

CPV classifications, contract locations, contract dates and options are shown in the Scope section, because they are the same for all lots.

Lot 17. Mobile Outreach and Community Access Services

Description

Delivers support to people in their homes or communities, especially those unable to access mainstream services.

Lot value (estimated)

- £700,000 excluding VAT
- £840,000 including VAT

Framework lot values may be shared with other lots

Same for all lots

CPV classifications, contract locations, contract dates and options are shown in the Scope section, because they are the same for all lots.

Lot 18. Carer Support and Respite Services

Description

Supports unpaid carers by promoting their wellbeing, reducing isolation and stress, and helping them sustain their caring role with access to advice, support, and respite.

Lot value (estimated)

- £700,000 excluding VAT
- £840,000 including VAT

Framework lot values may be shared with other lots

Same for all lots

CPV classifications, contract locations, contract dates and options are shown in the Scope section, because they are the same for all lots.

Lot 19. Learning Disability and Autism Support Services**Description**

Offers flexible, person-led support for people with learning disabilities or autism to improve life skills, health, and inclusion.

Lot value (estimated)

- £700,000 excluding VAT
- £840,000 including VAT

Framework lot values may be shared with other lots

Same for all lots

CPV classifications, contract locations, contract dates and options are shown in the Scope section, because they are the same for all lots.

Lot 20. Tobacco Dependence Prevention and Treatment Services

Description

Delivers evidence-based support to help people quit smoking, including targeted interventions for high-risk groups.

Lot value (estimated)

- £525,000 excluding VAT
- £600,000 including VAT

Framework lot values may be shared with other lots

Same for all lots

CPV classifications, contract locations, contract dates and options are shown in the Scope section, because they are the same for all lots.

Lot 21. Weight Management and Obesity Prevention Services

Description

Provides behaviour change support, group programmes, and outreach to help individuals and families achieve a healthy weight.

Lot value (estimated)

- £525,000 excluding VAT

- £600,000 including VAT

Framework lot values may be shared with other lots

Same for all lots

CPV classifications, contract locations, contract dates and options are shown in the Scope section, because they are the same for all lots.

Lot 22. Alcohol Harm Reduction Services

Description

Offers community-based harm reduction, interventions, and support for people affected by alcohol.

Lot value (estimated)

- £525,000 excluding VAT
- £600,000 including VAT

Framework lot values may be shared with other lots

Same for all lots

CPV classifications, contract locations, contract dates and options are shown in the Scope section, because they are the same for all lots.

Lot 23. Respiratory Health Improvement and Prevention Services

Description

Supports prevention, early identification, and self-management of respiratory conditions, and addresses environmental risks.

Lot value (estimated)

- £525,000 excluding VAT
- £600,000 including VAT

Framework lot values may be shared with other lots

Same for all lots

CPV classifications, contract locations, contract dates and options are shown in the Scope section, because they are the same for all lots.

Framework

Open framework scheme end date (estimated)

30 September 2033

Maximum number of suppliers

Unlimited

Maximum percentage fee charged to suppliers

1%

Further information about fees

A 1% Activity-Based Income (ABI) charge will apply to the total value of any contracts awarded under this framework. This payment is made by suppliers and enables the East of England NHS Collaborative Procurement Hub to continue delivering its services as the framework host. The ABI supports contract management, compliance, reporting, and future framework development, ensuring the framework remains sustainable and effective throughout its term.

Framework operation description

As per the tender documentation

Award method when using the framework

Either with or without competition

Contracting authorities that may use the framework

This framework is intended to support both existing and emerging organisations over its lifetime, including (but not limited to) service providers, commissioners, and support bodies. A full list of potential users can be found in the Invitation to Tender documents

Participation

Legal and financial capacity conditions of participation

- Lot 1. Voice, Influence and Representation Services**
- Lot 2. VCSE System Leadership & Infrastructure Representation**
- Lot 3. Children and Young People Services**
- Lot 4. Domestic Abuse and Violence Support Services**
- Lot 5. Employment Support and Skills for People Facing Barriers**
- Lot 6. Green Health and Wellbeing Services**
- Lot 7. Financial and Digital Inclusion Services**
- Lot 8. Food Security and Access Services**
- Lot 9. Housing Stability, Homelessness Prevention, and Crisis Support Services**
- Lot 10. Inclusion Health and Refugee/Migrant Wellbeing Services**
- Lot 11. Mental Health and Emotional Wellbeing Services**
- Lot 12. Physical Health and Wellbeing Services**
- Lot 13. Offender Rehabilitation and Criminal Justice Support**
- Lot 14. Post-16 Special Education and Life Skills Support for Young People with SEND**
- Lot 15. Social and Community Cohesion Services**
- Lot 16. Supported Living Services**
- Lot 17. Mobile Outreach and Community Access Services**
- Lot 18. Carer Support and Respite Services**
- Lot 19. Learning Disability and Autism Support Services**
- Lot 20. Tobacco Dependence Prevention and Treatment Services**
- Lot 21. Weight Management and Obesity Prevention Services**
- Lot 22. Alcohol Harm Reduction Services**
- Lot 23. Respiratory Health Improvement and Prevention Services**

See Tender Documentation

Technical ability conditions of participation

- Lot 1. Voice, Influence and Representation Services**

- Lot 2. VCSE System Leadership & Infrastructure Representation**
- Lot 3. Children and Young People Services**
- Lot 4. Domestic Abuse and Violence Support Services**
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- Lot 23. Respiratory Health Improvement and Prevention Services**

See Tender Documentation

Particular suitability

- Lot 1. Voice, Influence and Representation Services**
- Lot 2. VCSE System Leadership & Infrastructure Representation**

- Lot 3. Children and Young People Services**
 - Lot 4. Domestic Abuse and Violence Support Services**
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 - Lot 20. Tobacco Dependence Prevention and Treatment Services**
 - Lot 21. Weight Management and Obesity Prevention Services**
 - Lot 22. Alcohol Harm Reduction Services**
 - Lot 23. Respiratory Health Improvement and Prevention Services**
- Small and medium-sized enterprises (SME)
 - Voluntary, community and social enterprises (VCSE)

Submission

Enquiry deadline

15 August 2025, 5:00pm

Tender submission deadline

26 August 2025, 12:00pm

Submission address and any special instructions

The Authority is utilising an electronic Tendering system ("E-Tendering Portal") to manage this procurement and communicate with Tenderers. Accordingly, there will be no hard copy documents issued to Tenderers and all communications with the Authority, including the submission of Tender responses, will be conducted solely via the following link: <https://health-family.force.com/s/Welcome> Please search project reference: C371576 on the Atamis e-tendering portal.

Tenders may be submitted electronically

Yes

Languages that may be used for submission

English

Award decision date (estimated)

19 September 2025

Award criteria

Name	Type	Weighting
Technical	Quality	60.00%
Social Value	Quality	20.00%
Commercial	Price	20.00%

Other information

Description of risks to contract performance

1. Higher demand than expected, which could lead to the total value of the framework being used up earlier than planned. 2. Delays to planned re-openings. Although EoE NHS CPH has set a timetable for when the framework will re-open, there may be changes due to unforeseen circumstances. 3. Limited capacity in the supplier market. Some smaller or local organisations may struggle to meet demand in certain areas or for certain services, especially if interest from public sector buyers is high. 4. Changes in national or local priorities, which may mean new types of services need to be added or existing ones updated during future re-openings.

Applicable trade agreements

- Government Procurement Agreement (GPA)

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Open procedure

Special regime

Light touch

Contracting authority

East Of England NHS Collaborative Hub

- Public Procurement Organisation Number: PXMB-9766-NLTH

Victoria House, Camlife, Cambridge Road

Fulbourn

CB21 5XA

United Kingdom

Contact name: Mandy Emery

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Email: mandy.emery@eoecph.nhs.uk

Website: <https://www.eoecph.nhs.uk>

Region: UKH12 - Cambridgeshire CC

Organisation type: Public authority - central government