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Contract

National Specialist Security Services

National Highways Limited

F03: Contract award notice

Notice identifier: 2025/S 000-038558

Procurement identifier (OCID): ocds-h6vhtk-0422ab

Published 9 July 2025, 12:25pm

Section I: Contracting authority

I.1) Name and addresses

National Highways Limited

Bridge House, 1 Walnut Tree Close

Guildford

GU1 4LZ

Email

SpecialistSecurityServices@nationalhighways.co.uk

Country

United Kingdom

Region code

UKJ - South East (England)

Internet address(es)

Main address

www.nationalhighways.co.uk

Buyer's address

<https://nationalhighways.ukp.app.jaggaer.com/>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

National Specialist Security Services

II.1.2) Main CPV code

- 75240000 - Public security, law and order services

II.1.3) Type of contract

Services

II.1.4) Short description

National Highways invites tenders for a National Specialist Security Services contract, to provide safe and effective management of protest and trespass incidents that affect the operation and improvement of the Strategic Road Network.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £20,000,000

II.2) Description

II.2.2) Additional CPV code(s)

- 79700000 - Investigation and security services
- 79710000 - Security services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

The procurement is for a contract to provide the services described in the procurement

documentation under an amended NEC4 Term Service Short Contract for a period of 5 years, up to a maximum value of 20 000 000 GBP.

The service requirements include (but are not limited to) the following:

- Response to incidents at short notice.
- Provision of relevant updates during incidents.
- Provision of support to the emergency services when requested during an incident.
- Process serving of court papers and any other legal documents to intended recipient(s).
- Provision of support and feedback during lessons learnt sessions to aid continuous improvement.
- Provision of support and evidence as required, post-incident.

The Contractor must be knowledgeable, experienced and professional in the removal of unauthorised people from affected National Highways land and premises whilst adhering to Health, Safety & Wellbeing standards.

Any other body leading, delivering, managing, improving and/or maintaining any trunk road will be able to place a task order under the contract.

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2023/S 000-036177](#)

IV.2.9) Information about termination of call for competition in the form of a prior information notice

The contracting authority will not award any further contracts based on the above prior information notice

Section V. Award of contract

Title

National Specialist Security Services

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

18 June 2025

V.2.2) Information about tenders

Number of tenders received: 5

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Triton Risk Management Limited

Wetherby

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £20,000,000

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

National Highways

Guildford

Country

United Kingdom

VI.4.2) Body responsible for mediation procedures

See details at VI.4.3

See details at VI.4.3

Country

United Kingdom

VI.4.3) Review procedure

Precise information on deadline(s) for review procedures

National Highways will incorporate a minimum 10 day standstill period at the point information on award of the contract is communicated to tenderers. Appeals should be lodged in accordance with the Public Contracts Regulations 2015 (SI 2006 No 5) as amended.