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Tender

Bournemouth University Contract for Cleaning Services For University Estate

Bournemouth University

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-038543

Procurement identifier (OCID): ocids-h6vhtk-055ae7

Published 9 July 2025, 12:02pm

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Scope

Reference

EST/JH/203

Description

Overview:

Bournemouth University is seeking to appoint a professional and experienced cleaning contractor to provide high-quality, reliable, and comprehensive cleaning services across its full estate. The appointed contractor will be responsible for maintaining cleanliness and hygiene standards to a consistently high level across all areas, in support of the well-being and experience of students, staff, visitors, and affiliates.

Scope of Services:

The successful contractor will be required to deliver cleaning services on a 24 hours a day, 365 days a year basis, covering all parts of the University estate, including but not limited to:

Academic and Administrative Buildings: Lecture halls, seminar rooms, laboratories, libraries, offices, and communal areas.

Student Accommodation: Both University-owned and managed residential buildings.

Public Areas: Entrances, foyers, restrooms, corridors, lifts, staircases, and outdoor communal spaces.

Special Events Support: Ad-hoc or scheduled event cleaning, including graduation ceremonies, open days, and conferences.

Emergency Response Cleaning: On-call support for spillages, weather-related cleaning, or hygiene incidents.

Objectives:

Maintain a safe, clean, and welcoming environment conducive to academic excellence.

Deliver consistently high standards of cleanliness across all facilities.

Ensure compliance with all applicable health, safety, and environmental regulations.

Employ sustainable and environmentally responsible cleaning practices.

Demonstrate flexibility and responsiveness to the University's operational and academic calendar.

Key Requirements:

Demonstrated experience in delivering large-scale, multi-site cleaning contracts.

Capacity to operate 24/7, 365 days per year, including public holidays.

Robust quality assurance and performance monitoring systems.

Competent, trained, and uniformed cleaning staff, including appropriate supervision.

Ability to use eco-friendly products and cleaning technologies.

Total value (estimated)

- £16,000,000 excluding VAT
- £16,000,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 1 April 2026 to 1 April 2036
- 10 years, 1 day

Main procurement category

Services

CPV classifications

- 90900000 - Cleaning and sanitation services
- 90910000 - Cleaning services
- 90911100 - Accommodation cleaning services
- 90919000 - Office, school and office equipment cleaning services
- 90919200 - Office cleaning services

Contract locations

- UKK24 - Bournemouth, Christchurch and Poole
-

Submission

Enquiry deadline

13 August 2025, 1:00am

Submission type

Tenders

Tender submission deadline

21 August 2025, 1:00pm

Submission address and any special instructions

<https://in-tendhost.co.uk/bournemouthuniversity>

Tenders may be submitted electronically

Yes

Languages that may be used for submission

English

Award decision date (estimated)

21 October 2025

Award criteria

Name	Description	Type
Simple description	Price 40% Quality / Technical 45% Social Value 5 Presentation 10%	Price

Weighting description

Price 40%

Quality / Technical 45%

Social Value 5

Presentation 10%

Other information

Payment terms

This will be agreed at point of contract award

Description of risks to contract performance

KPI's are detailed in the contract terms and conditions

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Competitive flexible procedure

Special regime

Light touch

Competitive flexible procedure description

We are inviting suppliers to respond to the ITT tender pack and submission. We will be once the evaluation and moderation completed on the submissions be inviting supplier to conduct a presentation for BU with their proposal and to present to us on a subject we will give.

Contracting authority

Bournemouth University

- Public Procurement Organisation Number: PVRV-5141-LLTP

Poole House, Talbot Campus, Fern Barrow

Poole

BH12 5BB

United Kingdom

Email: procurement@bournemouth.ac.uk

Website: <http://www.bournemouth.ac.uk>

Region: UKK24 - Bournemouth, Christchurch and Poole

Organisation type: Public authority - sub-central government