

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/038533-2024>

Tender

## **Healthwatch Buckinghamshire**

Buckinghamshire Council

F02: Contract notice

Notice identifier: 2024/S 000-038533

Procurement identifier (OCID): ocds-h6vhtk-04c0fc

Published 29 November 2024, 8:46am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Buckinghamshire Council

Walton Street Offices

Aylesbury

HP20 1UA

#### **Contact**

Ms Donna Plastow

#### **Email**

[donna.plastow@buckinghamshire.gov.uk](mailto:donna.plastow@buckinghamshire.gov.uk)

#### **Telephone**

+44 1296585597

#### **Country**

United Kingdom

**Region code**

UKJ13 - Buckinghamshire CC

**Internet address(es)**

Main address

<https://www.buckinghamshire.gov.uk/>

Buyer's address

<https://www.buckinghamshire.gov.uk/>

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://www.supplybucksbusiness.org.uk/>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://www.supplybucksbusiness.org.uk/>

**I.4) Type of the contracting authority**

Regional or local Agency/Office

**I.5) Main activity**

General public services

---

## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Healthwatch Buckinghamshire

Reference number

DN753420

#### **II.1.2) Main CPV code**

- 85000000 - Health and social work services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Buckinghamshire Council is looking to commission a contract for the provision of Healthwatch Buckinghamshire. Healthwatch is the independent consumer champion for Health and Social Care. Healthwatch Buckinghamshire will give citizens and communities a stronger voice to influence and challenge how Health and Social Care services are provided across the County.

Through effective evidence-based approaches and strong engagement, Healthwatch Buckinghamshire will build up a local picture of community needs, aspirations and the experience of people who engage with the service.

Healthwatch Buckinghamshire will be highly visible and easily accessible to all individuals within the County as well as being a signposting service to local people with regards to their Health and Social Care choices.

The service must be dynamic and responsive, not only representing the local population, but also linking them to Health and Social Care providers. The Provider must take steps to embed the service so that it is an integral part of the Health and Social Care landscape and be valued by residents and professionals alike.

#### **II.1.5) Estimated total value**

Value excluding VAT: £1,379,000

### **II.1.6) Information about lots**

This contract is divided into lots: No

## **II.2) Description**

### **II.2.3) Place of performance**

NUTS codes

- UKJ13 - Buckinghamshire CC

### **II.2.4) Description of the procurement**

Buckinghamshire Council is looking to commission a contract for the provision of Healthwatch Buckinghamshire. Healthwatch is the independent consumer champion for Health and Social Care. Healthwatch Buckinghamshire will give citizens and communities a stronger voice to influence and challenge how Health and Social Care services are provided across the County.

Through effective evidence-based approaches and strong engagement, Healthwatch Buckinghamshire will build up a local picture of community needs, aspirations and the experience of people who engage with the service.

Healthwatch Buckinghamshire will be highly visible and easily accessible to all individuals within the County as well as being a signposting service to local people with regards to their Health and Social Care choices.

The service must be dynamic and responsive, not only representing the local population, but also linking them to Health and Social Care providers. The Provider must take steps to embed the service so that it is an integral part of the Health and Social Care landscape and be valued by residents and professionals alike.

### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 80

Price - Weighting: 20

### **II.2.6) Estimated value**

Value excluding VAT: £1,379,000

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Start date

1 April 2025

End date

31 March 2032

This contract is subject to renewal

No

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: Yes

Description of options

The initial contract period is 5 years with the option to extend for 2 further years.

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

---

## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

3 January 2025

Local time

12:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.7) Conditions for opening of tenders**

Date

3 January 2025

Local time

12:00pm

---

## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

High Courts of Justice

The Royal Court of Justice, The Strand

London

WC2A 2LL

Country

United Kingdom