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Tender

the Collection of Deceased and Delivery to Mortuaries for the South London Coroners Service

London Borough of Croydon

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-038487

Procurement identifier (OCID): ocds-h6vhtk-055bc0 ([view related notices](#))

Published 9 July 2025, 10:46am

Scope

Description

The London Borough of Croydon is issuing an Invitation to Tender (ITT) for the following two contracts that will run from the 1st October 2025 to the 30th September 2030:

Coroners Body Removals for the South London coroner jurisdiction comprising the London boroughs of Bexley, Bromley, Croydon and Sutton

The coroner is a special judge who investigates unnatural or violent deaths, where the cause of death is unknown, or because the death took place in prison, police custody or another type of state detention, such as a mental health hospital. The investigation may include an inquest hearing. The coroner's role is to find out who died and how, when and where they died. In some cases, it is necessary to hold a post mortem examination to find out the cause of death. If the deceased died in the community the body must be transported to the coroner's mortuary for the post mortem examination, or transferred to a specialist post mortem facility and this contract provides for this service. There are two lots:

Lot 1 (West - Croydon and Sutton): to collect deceased in the community, or from hospital and transport to either Croydon University Hospital or Princess Royal University Hospital,

Farnborough.

Lot 2 (East - Bexley and Bromley): to collect deceased in the community, or from hospital and transport to St Helier Hospital, Carshalton, Surrey.

Public Health Funerals

Lot 3: The Council has a statutory duty under the provisions of Section 46 of the Public Health (Control of Disease) Act 1984 to undertake the funeral of a deceased person, who died in the Borough and where no other arrangements have been made or are about to be made. The Council will be seeking to appoint a single Funeral Director to make all the necessary arrangements and to provide a dignified funeral in all such cases.

These two contract (3 Lots) will be of interest to suitably experienced Funeral Directors and transportation providers who will have the necessary trained staff, vehicles and equipment to carry out these vital public service functions. Tenderers may apply for 1, 2 or all 3 lots, and may be awarded 1, 2 or all 3 lots.

To apply for these contracts, you must have first registered on the council's e-procurement portal. If you require assistance in using the portal please contact the Support Helpdesk by contacting the e-Sourcing Portal Helpdesk: support@in-tend.co.uk or 0845 557 8079 / +44 (0) 114 407 0065

The Council is procuring via the Open Tender Procedure in accordance with the Procurement Act 23.

Total value (estimated)

- £2,250,000 excluding VAT
- £2,700,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 1 October 2025 to 1 October 2030
- 5 years, 1 day

Main procurement category

Services

CPV classifications

- 98371000 - Funeral services
- 60100000 - Road transport services

Contract locations

- UKI62 - Croydon
-

Lot LOT-0001. Lot 1 (West - Croydon and Sutton) for the Collection of Deceased and Delivery to Mortuaries for the South London Coroners Service

Description

Lot 1 (West - Croydon and Sutton) for the Collection of Deceased and Delivery to Mortuaries for the South London Coroners Service Body Removals

Lot value (estimated)

- £450,000 excluding VAT

- £540,000 including VAT

Same for all lots

CPV classifications, contract locations and contract dates are shown in the Scope section, because they are the same for all lots.

Lot LOT-0002. Lot 2 (East - Bexley and Bromley) for the Collection of Deceased and Delivery to Mortuaries for the South London Coroners Service

Description

Lot 2 (East - Bexley and Bromley) for the Collection of Deceased and Delivery to Mortuaries for the South London Coroners Service Body Removals

Lot value (estimated)

- £800,000 excluding VAT
- £960,000 including VAT

Same for all lots

CPV classifications, contract locations and contract dates are shown in the Scope section, because they are the same for all lots.

Lot LOT-0003. Public Health Funerals

Description

Lot 3 Public Health Funerals

Lot value (estimated)

- £1,000,000 excluding VAT
- £1,200,000 including VAT

Same for all lots

CPV classifications, contract locations and contract dates are shown in the Scope section, because they are the same for all lots.

Participation

Legal and financial capacity conditions of participation

Lot LOT-0001. Lot 1 (West - Croydon and Sutton) for the Collection of Deceased and Delivery to Mortuaries for the South London Coroners Service

Lot LOT-0002. Lot 2 (East - Bexley and Bromley) for the Collection of Deceased and Delivery to Mortuaries for the South London Coroners Service

Lot LOT-0003. Public Health Funerals

As set out in the tender documents

Technical ability conditions of participation

Lot LOT-0001. Lot 1 (West - Croydon and Sutton) for the Collection of Deceased and Delivery to Mortuaries for the South London Coroners Service

Lot LOT-0002. Lot 2 (East - Bexley and Bromley) for the Collection of Deceased and

Delivery to Mortuaries for the South London Coroners Service

Lot LOT-0003. Public Health Funerals

As set out in the tender documents

Particular suitability

Lot LOT-0001. Lot 1 (West - Croydon and Sutton) for the Collection of Deceased and Delivery to Mortuaries for the South London Coroners Service

Lot LOT-0002. Lot 2 (East - Bexley and Bromley) for the Collection of Deceased and Delivery to Mortuaries for the South London Coroners Service

Lot LOT-0003. Public Health Funerals

Small and medium-sized enterprises (SME)

Submission

Enquiry deadline

29 July 2025, 6:00pm

Tender submission deadline

8 August 2025, 1:00pm

Submission address and any special instructions

<https://in-tendhost.co.uk/croydontenders.aspx/Tenders/Current>

Tenders may be submitted electronically

Yes

Languages that may be used for submission

English

Award decision date (estimated)

1 September 2025

Award criteria

Name	Description	Type
Simple description	As stated in tender documents	Price

Weighting description

As stated in tender documents

Other information

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Open procedure

Documents

Associated tender documents

<https://in-tendhost.co.uk/croydontenders.aspx/Tenders/Current>

this opportunity is available on the Croydon Tenders Portal

Contracting authority

London Borough of Croydon

- Public Procurement Organisation Number: PJTH-3594-VXYL

Bernard Wetherill House, Fell Road

Croydon

CR01EA

United Kingdom

Email: rosa.Cano@croydon.gov.uk

Region: UKI62 - Croydon

Organisation type: Public authority - sub-central government