

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/038487-2024>

Planning

Scotland wide integration support service for forced migrants.

Scottish Government

F01: Prior information notice

Prior information only

Notice identifier: 2024/S 000-038487

Procurement identifier (OCID): ocds-h6vhtk-04c0dc

Published 28 November 2024, 3:23pm

Section I: Contracting authority

I.1) Name and addresses

Scottish Government

5 Atlantic Quay,

Glasgow

G2 8LU

Email

Geri.bradley@gov.scot

Telephone

+44 7197497741

Country

United Kingdom

NUTS code

UKM - Scotland

Internet address(es)

Main address

<http://www.scotland.gov.uk>

Buyer's address

https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA10482

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.3) Communication

Additional information can be obtained from the above-mentioned address

I.4) Type of the contracting authority

Ministry or any other national or federal authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Scotland wide integration support service for forced migrants.

Reference number

CASE/737512

II.1.2) Main CPV code

- 72253000 - Helpdesk and support services

II.1.3) Type of contract

Services

II.1.4) Short description

The Scottish Government Asylum and Refugee Integration Team is seeking a service provider to deliver a contracted Scotland-wide integration support service for forced migrants.

The current grant funded Refugee Support Service provides a programme of support interventions;

Helping forced migrants living in Scotland to improve their understanding of their rights, offering information, advice and advocacy on accessing these rights, so they can restore the social and economic independence needed to build a new life as part of Scottish society.

A free and confidential helpline for all forced migrants across Scotland, providing a triage function to undertake a preliminary assessment of the nature and urgency of their need to determine required action. This leads to provision of information and advice or signposting and making referrals when more relevant support or expertise are provided by other organisations;

Comprehensive and up-to-date data and insights from across different refugee programmes in Scotland, informing and contributing to the overall implementation of Scotland's policy framework of refugee integration.

A team of Regional Integration Coordinators, advisers and regional volunteers who

oversee each region, working closely with forced migrants, communities and service delivery partners to coordinate support, centralise and improve access to information on regional support and resources, preventing duplication of services and ensures the approach complements and enhances existing local provision.

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 98133100 - Civic betterment and community facility support services
- 72253100 - Helpdesk services

II.2.3) Place of performance

NUTS codes

- UKM - Scotland

II.2.4) Description of the procurement

This is intended to be an Open Procedure published mid January 2025 and awarded May 2025

II.3) Estimated date of publication of contract notice

20 January 2025

Section IV. Procedure

IV.1) Description

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

Section VI. Complementary information

VI.3) Additional information

NOTE: To register your interest in this notice and obtain any additional information please visit the Public Contracts Scotland Web Site at

[https://www.publiccontractsscotland.gov.uk/Search/Search_Switch.aspx?ID=784142.](https://www.publiccontractsscotland.gov.uk/Search/Search_Switch.aspx?ID=784142)

(SC Ref:784142)