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Tender

008522 - In-Cab and Back-Office Software for Waste Management Services

Newcastle City Council

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-038461

Procurement identifier (OCID): ocds-h6vhtk-055bae ([view related notices](#))

Published 9 July 2025, 10:10am

Scope

Description

Newcastle City Council (NCC) has a requirement for In-Cab and Back-Office Software for Waste Management Services. Local Services and Waste Management are part of the Operations and Regulatory Services Directorate of Newcastle City Council. It is responsible for delivering services including all domestic recycling and residual waste collections, citywide street cleaning, litterbin emptying, grounds maintenance services and Household Waste Recycling Centres.

Documents can be accessed and tenders can be submitted at www.open-uk.org

Total value (estimated)

- £350,000 excluding VAT
- £420,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 1 November 2025 to 31 October 2030
- Possible extension to 31 October 2033
- 8 years

Description of possible extension:

Options to extend the contract (+ 12 months + 12 months + 12 months + 12 months)

Main procurement category

Services

CPV classifications

- 48000000 - Software package and information systems
- 72260000 - Software-related services
- 90511000 - Refuse collection services

Contract locations

- UKC - North East (England)

Submission

Enquiry deadline

11 August 2025, 12:00pm

Tender submission deadline

13 August 2025, 12:00pm

Submission address and any special instructions

All documents can be accessed and tenders submitted at www.open-uk.org

Tenders may be submitted electronically

Yes

Languages that may be used for submission

English

Award decision date (estimated)

6 October 2025

Award criteria

Name	Type	Weighting
Quality	Quality	60%
Price	Price	40%

Other information

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Open procedure

Contracting authority

Newcastle City Council

- Public Procurement Organisation Number: PBHM-6848-TWYG

Civic Centre

Newcastle Upon Tyne

NE1 8QH

United Kingdom

Email: corporate.procurement.team@newcastle.gov.uk

Website: <https://www.newcastle.gov.uk/>

Region: UKC22 - Tyneside

Organisation type: Public authority - sub-central government