

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/038461-2025>

Tender

## **008522 - In-Cab and Back-Office Software for Waste Management Services**

Newcastle City Council

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-038461

Procurement identifier (OCID): ocids-h6vhtk-055bae ([view related notices](#))

Published 9 July 2025, 10:10am

### **Scope**

### **Description**

Newcastle City Council (NCC) has a requirement for In-Cab and Back-Office Software for Waste Management Services. Local Services and Waste Management are part of the Operations and Regulatory Services Directorate of Newcastle City Council. It is responsible for delivering services including all domestic recycling and residual waste collections, citywide street cleaning, litterbin emptying, grounds maintenance services and Household Waste Recycling Centres.

Documents can be accessed and tenders can be submitted at [www.open-uk.org](http://www.open-uk.org)

### **Total value (estimated)**

- £350,000 excluding VAT
- £420,000 including VAT

Above the relevant threshold

### **Contract dates (estimated)**

- 1 November 2025 to 31 October 2030
- Possible extension to 31 October 2033
- 8 years

Description of possible extension:

Options to extend the contract (+ 12 months + 12 months + 12 months + 12 months)

### **Main procurement category**

Services

### **CPV classifications**

- 48000000 - Software package and information systems
- 72260000 - Software-related services
- 90511000 - Refuse collection services

### **Contract locations**

- UKC - North East (England)

---

## **Submission**

## Enquiry deadline

11 August 2025, 12:00pm

## Tender submission deadline

13 August 2025, 12:00pm

## Submission address and any special instructions

All documents can be accessed and tenders submitted at [www.open-uk.org](http://www.open-uk.org)

## Tenders may be submitted electronically

Yes

## Languages that may be used for submission

English

## Award decision date (estimated)

6 October 2025

---

## Award criteria

Name	Type	Weighting
Quality	Quality	60%
Price	Price	40%

---

## Other information

### Conflicts assessment prepared/revised

Yes

---

## Procedure

### Procedure type

Open procedure

---

## Contracting authority

### Newcastle City Council

- Public Procurement Organisation Number: PBHM-6848-TWYG

Civic Centre

Newcastle Upon Tyne

NE1 8QH

United Kingdom

Email: [corporate.procurement.team@newcastle.gov.uk](mailto:corporate.procurement.team@newcastle.gov.uk)

Website: <https://www.newcastle.gov.uk/>

Region: UKC22 - Tyneside

Organisation type: Public authority - sub-central government