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Tender

Provision of 16 Plus Support Service

Caerphilly County Borough Council

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-038450

Procurement identifier (OCID): ocds-h6vhtk-04eb4a ([view related notices](#))

Published 9 July 2025, 9:55am

Scope

Reference

CCBC/PS2831/25/HS

Description

The Council is tendering an opportunity for a Service Provider to provide a supported housing service for young people aged 16 to 18 years old who are Children Looked After/Care Leavers as defined in Section 105 - 115 of the Social Services and Wellbeing (Wales) Act 2014. The service will be available to young people aged 16 to 18 years, who are known to Social Services and being supported through the Caerphilly County Borough Council 16+ Team. The service will be available primarily to young people who hold category 1, 2 and 3 status as defined within the Act.

The property is owned by Caerphilly County Borough Council (CCBC), which is responsible for the maintenance of the property and all housing related issues. The commissioned Support Provider will 'oversee' the way the building is used and treated and report back any issues to CCBC that require upkeep or repair.

The support provider will be fully responsible for providing all day-to-day support required by the young people who reside at the property. The young person will be in receipt of their allowance and will be subject to their Independent Living Plan and will be responsible for purchasing their own food and budgeting their allowance.

The property has 6 rooms and an additional 2 rooms in an annex, and it is anticipated that not all rooms will be occupied at all times throughout the duration of the contract. A staged approach will be taken in the early stages of the contract until full occupancy is achieved. The Support Provider will be expected to respond flexibly to the needs of the young people to ensure appropriate staffing arrangements are in place while occupancy levels increase.

The annex is separate from the main house and it is anticipated that it will be used as a stepping stone from the main house, before moving on to independent living. Individuals who move into the annex and then reach age 18 will be offered a short period of time as part of their move on plan.

The aims of the service are as follows:

- To work in partnership with a commissioned provider to provide the support for the children and young people aged 16-18 years.
- To develop and expand move on arrangements to ensure that children and young people can move on in a planned manner.
- To support the above, children and young people will be supported to develop the skills necessary to move on and live independently.
- To provide targeted support to young people to help them reach more positive outcomes.
- To support vulnerable children and young people to achieve independent living as much as possible within their community.
- To work in a multi-agency way with all agencies involved with the children and young people.
- To work with the children and young people in a trauma informed way and to support vulnerable young people who have experienced trauma.
- To help children and young people build their own resilience through the development of effective skills and strategies to facilitate self-management and an improved improving ability to cope with daily life.
- To provide support that also focuses on valuing and building upon the young person's strengths and abilities whilst ensuring that links are made with other community projects and

services to enable others to play a social and supportive role in young peoples lives during and after support.

- The service will provide a Pathway that will deliver realistic, short, mid and long term supported accommodation for the relevant 16+ population within Caerphilly.
- To provide a safe route for 16+ year olds and ensure young people are equipped with the appropriate skills required to maintain tenancies in the future and care for themselves appropriately.
- The model will not only provide a more personalised approach to support but will also focus on long term independence and promote choice and control for the young people supported.

Full details can be found in the invitation to tender on the etender portal Proactis Plaza

The Contract shall be for an initial period of four (4) years from the 01 October 2025 to 30 September 2029, with the option to extend of a further period of up to twenty (24) months on an annual basis.³

The award criteria for this arrangement will consist of the following criteria and scores:

Selection Criteria Pass/Fail

Quality 80%

Price 20%

The evaluation of the tender responses for this procurement will be undertaken in three (3) specific stages based on the following methodology:

- Stage One - Conditions of Participation - Selection Criteria
- Stage Two - Evaluation - Award Stage - Assessment of Tender Response and Commercial (Price) Criteria
- Third Stage Evaluation - Interview / Presentation

Full details can be found in the invitation to tender on the etender portal Proactis Plaza

Please note that Social Value shall fall part of this tender and Service Providers are requested to complete the Themes, Outcomes and Measures (TOMS) as part of their tender submission.

Total value (estimated)

- £300,000 excluding VAT
- £360,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 1 October 2025 to 30 September 2029
- Possible extension to 30 September 2031
- 6 years

Description of possible extension:

With the option to extend for up to a further period of two years on an annual basis

Main procurement category

Services

CPV classifications

- 85000000 - Health and social work services
- 98000000 - Other community, social and personal services

Contract locations

- UKL16 - Gwent Valleys

Participation

Particular suitability

- Small and medium-sized enterprises (SME)
- Voluntary, community and social enterprises (VCSE)

Submission

Enquiry deadline

5 August 2025, 5:00pm

Tender submission deadline

12 August 2025, 12:00pm

Submission address and any special instructions

<https://supplierlive.proactisp2p.com/Account/Login#>

Tenders may be submitted electronically

Yes

Languages that may be used for submission

English

Award decision date (estimated)

8 September 2025

Award criteria

Name	Description	Type
Price	Price 20%	Price
Quality	Quality 80%	Quality

Weighting description

Price

Other information

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Open procedure

Special regime

Light touch

Contracting authority

Caerphilly County Borough Council

- Public Procurement Organisation Number: PWHP-2369-JPYL

Penallta House, Tredomen Park

Hengoed

CF82 7PG

United Kingdom

Contact name: Helen Sellwood

Telephone: 01443863283

Email: sellwhl@caerphilly.gov.uk

Website: <http://www.caerphilly.gov.uk>

Region: UKL16 - Gwent Valleys

Organisation type: Public authority - sub-central government

Devolved regulations that apply: Wales