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Contract

Housing and Finance Integrated System for North Glasgow Housing Association

North Glasgow Housing Association Ltd.

F03: Contract award notice

Notice identifier: 2024/S 000-038444

Procurement identifier (OCID): ocids-h6vhtk-048835

Published 28 November 2024, 1:00pm

Section I: Contracting authority

I.1) Name and addresses

North Glasgow Housing Association Ltd.

50 Reidhouse Street

Glasgow

G21 4LS

Contact

Robert Hartness

Email

finance@nghomes.net

Telephone

+44 01416304276

Fax

+44 01415606005

Country

United Kingdom

NUTS code

UKM82 - Glasgow City

Internet address(es)

Main address

www.nghomes.net

Buyer's address

https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA11342

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.4) Type of the contracting authority

Other type

Housing Association

I.5) Main activity

Housing and community amenities

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Housing and Finance Integrated System for North Glasgow Housing Association

II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.1.4) Short description

North Glasgow Housing Association is looking to upgrade to a fully hosted, secure Cloud-based IT application (SaaS) for integrated housing and finance management that enables data driven decisions and meets the needs of a modern, medium-sized Scottish housing association that may or may not return to development activities in the future.

The integrated system will have the following facilities. CRM system, Rent management, Tenancy management, Reactive repairs, Planned and cyclical repairs, Financial management, Warnings and alerts, Dashboards and reports. Contract management would be desirable.

The successful bidder will implement the system, provide training and support as well as software upgrades.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £675,000

II.2) Description

II.2.2) Additional CPV code(s)

- 72000000 - IT services: consulting, software development, Internet and support

II.2.3) Place of performance

NUTS codes

- UKM82 - Glasgow City

Main site or place of performance

North Glasgow Housing Association, 50 Reidhouse Street, Glasgow, G21 4LS

II.2.4) Description of the procurement

North Glasgow Housing Association wish to engage the services of a supplier who has experience of providing integrated housing and finance management software as a service (SaaS) for Housing Associations (preferably Scottish Housing Associations). The system must be easy and intuitive to use for staff and other users, provide real-time information and reports including dashboards, be cost effective, be fully integrated, include automated workflows to improve efficiency, meet the appropriate security standards and be accessed from anywhere. Our customers (tenants) and contractors will access the system. For further details please see the HMS and FMS tender document.

II.2.5) Award criteria

Quality criterion - Name: highest quality / Weighting: 70%

Price - Weighting: 30%

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 000-024734](#)

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

26 November 2024

V.2.2) Information about tenders

Number of tenders received: 5

Number of tenders received from SMEs: 3

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 5

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

HomeMaster

11 Whittle Court, Knowlhill

Milton Keynes

MK5 8FT

Email

enquiries@homemaster.co.uk

Telephone

+44 7539031051

Country

United Kingdom

NUTS code

- UKJ12 - Milton Keynes

Internet address

<https://homemaster.co.uk/>

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £675,000

Section VI. Complementary information

VI.3) Additional information

(SC Ref:784451)

VI.4) Procedures for review

VI.4.1) Review body

Glasgow Sheriff Court

1 Carlton Place

Glasgow

G5 9DA

Country

United Kingdom