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Contract

## **Housing and Finance Integrated System for North Glasgow Housing Association**

North Glasgow Housing Association Ltd.

F03: Contract award notice

Notice identifier: 2024/S 000-038444

Procurement identifier (OCID): ocids-h6vhtk-048835

Published 28 November 2024, 1:00pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

North Glasgow Housing Association Ltd.

50 Reidhouse Street

Glasgow

G21 4LS

#### **Contact**

Robert Hartness

#### **Email**

[finance@nghomes.net](mailto:finance@nghomes.net)

#### **Telephone**

+44 01416304276

#### **Fax**

+44 01415606005

**Country**

United Kingdom

**NUTS code**

UKM82 - Glasgow City

**Internet address(es)**

Main address

<http://www.nghomes.net>

Buyer's address

[https://www.publiccontractsscotland.gov.uk/search/Search\\_AuthProfile.aspx?ID=AA11342](https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA11342)

**I.2) Information about joint procurement**

The contract is awarded by a central purchasing body

**I.4) Type of the contracting authority**

Other type

Housing Association

**I.5) Main activity**

Housing and community amenities

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Housing and Finance Integrated System for North Glasgow Housing Association

#### **II.1.2) Main CPV code**

- 72000000 - IT services: consulting, software development, Internet and support

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

North Glasgow Housing Association is looking to upgrade to a fully hosted, secure Cloud-based IT application (SaaS) for integrated housing and finance management that enables data driven decisions and meets the needs of a modern, medium-sized Scottish housing association that may or may not return to development activities in the future.

The integrated system will have the following facilities. CRM system, Rent management, Tenancy management, Reactive repairs, Planned and cyclical repairs, Financial management, Warnings and alerts, Dashboards and reports. Contract management would be desirable.

The successful bidder will implement the system, provide training and support as well as software upgrades.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £675,000

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 72000000 - IT services: consulting, software development, Internet and support

### **II.2.3) Place of performance**

NUTS codes

- UKM82 - Glasgow City

Main site or place of performance

North Glasgow Housing Association, 50 Reidhouse Street, Glasgow, G21 4LS

### **II.2.4) Description of the procurement**

North Glasgow Housing Association wish to engage the services of a supplier who has experience of providing integrated housing and finance management software as a service (SaaS) for Housing Associations (preferably Scottish Housing Associations). The system must be easy and intuitive to use for staff and other users, provide real-time information and reports including dashboards, be cost effective, be fully integrated, include automated workflows to improve efficiency, meet the appropriate security standards and be accessed from anywhere. Our customers (tenants) and contractors will access the system. For further details please see the HMS and FMS tender document.

### **II.2.5) Award criteria**

Quality criterion - Name: highest quality / Weighting: 70%

Price - Weighting: 30%

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2024/S 000-024734](#)

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## **Section V. Award of contract**

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

26 November 2024

#### **V.2.2) Information about tenders**

Number of tenders received: 5

Number of tenders received from SMEs: 3

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 5

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

HomeMaster

11 Whittle Court, Knowlhill

Milton Keynes

MK5 8FT

Email

[enquiries@homemaster.co.uk](mailto:enquiries@homemaster.co.uk)

Telephone

+44 7539031051

Country

United Kingdom

NUTS code

- UKJ12 - Milton Keynes

Internet address

<https://homemaster.co.uk/>

The contractor is an SME

Yes

**V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £675,000

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## **Section VI. Complementary information**

### **VI.3) Additional information**

(SC Ref:784451)

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Glasgow Sheriff Court

1 Carlton Place

Glasgow

G5 9DA

Country

United Kingdom