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Planning

Station Gates and Platform Validators

Transport for Wales Rail Limited (Utility Buyer)

F04: Periodic indicative notice – utilities

Periodic indicative notice only

Notice identifier: 2024/S 000-038440

Procurement identifier (OCID): ocds-h6vhtk-04c0c0

Published 28 November 2024, 12:45pm

Section I: Contracting entity

I.1) Name and addresses

Transport for Wales Rail Limited (Utility Buyer)

3 Llys Cadwyn, Pontypridd

Rhondda Cynon Taf

CF37 4TH

Email

Procurement.Help@tfwrail.wales

Telephone

+44 2920720500

Country

United Kingdom

NUTS code

UKL - Wales

Internet address(es)

Main address

<http://www.tfwrail.wales>

Buyer's address

https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=AA80566

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.3) Communication

Additional information can be obtained from the above-mentioned address

I.6) Main activity

Urban railway, tramway, trolleybus or bus services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Station Gates and Platform Validators

Reference number

TEN056

II.1.2) Main CPV code

- 30123100 - Ticket-validation machines

II.1.3) Type of contract

Supplies

II.1.4) Short description

TfWRL has an upcoming opportunity for the replacement, support, and maintenance of train station ticket barriers and platform validators across Wales and support the expansion of the TfW Metro and PAYG initiatives.

The purpose of this PIN notice is to alert the market to the upcoming opportunity and ensure that interested suppliers look out for the notice once published, and if interested can start to prepare and plan resources to support a bid.

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 50317000 - Maintenance and repair of ticket-validation machinery

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

Transport for Wales Rail Limited (TfWRL) are proud to support Welsh Government's vision of a high quality, safe, integrated, affordable and accessible transport network of which the people of Wales are proud. To that end, we have successfully piloted and implemented Metro Train and Bus Services and PAYG ticketless travel in parts of South Wales.

TfWRL is seeking to expand these services and is seeking a single technology provider who can deliver the needed infrastructure in hardware and software

Our core objectives are to:

- Standardise the technology being used at all stations that require ticket gates and/or

platform validators

- Standardise the customers experience and staff operational requirements at all stations that require ticket gates and/or platform validators
- Achieve a single back office process for all station based validation of ticket based journeys which currently includes Magstripe and PRT QR/Barcode paper tickets, QR/Barcode digital tickets, and Season tickets on ITSO smart card.
- Ensure all ticketless journeys via PAYG are integrated into our existing 3rd party back office
- Implement remote gate monitoring and management capabilities for staff to see and help passengers who are unable to pass through the gate.
- Ensure that staff supporting customers at the gate line can open the gate safely and with speed and efficiency to avoid unnecessary queues and station overload. This includes remote web or app based services as well as physical gate based controls.
- Provide a suite of essential operational reports, data integrations, and self-service style data extraction capabilities
- Ensure all interactions with the gate to set up, monitor, maintain, and use the gate are captured and are auditable and that gate ticket process rules are configurable as needed
- Provide appropriate solutions for stations with event based and seasonal swells
- Enable the development by TfWRL and our partners, a system of connected interfaces through modern APIs for station help and remote gate line functions

II.3) Estimated date of publication of contract notice

1 January 2025

Section IV. Procedure

IV.1) Description

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

Section VI. Complementary information

VI.3) Additional information

NOTE: To register your interest in this notice and obtain any additional information please visit the Sell2Wales Web Site at

https://www.sell2wales.gov.wales/Search/Search_Switch.aspx?ID=146390.

(WA Ref:146390)