

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/038349-2024>

Tender

Provision of cloud based telephony solution

Saxon Weald

F02: Contract notice

Notice identifier: 2024/S 000-038349

Procurement identifier (OCID): ocds-h6vhtk-04c08e

Published 27 November 2024, 4:05pm

Section I: Contracting authority

I.1) Name and addresses

Saxon Weald

38-42 Worthing Road

Horsham

RH12 1DT

Contact

Charles Brooks

Email

charles.brooks@3cconsultants.co.uk

Telephone

+44 7889539168

Country

United Kingdom

Region code

UKJ2 - Surrey, East and West Sussex

Internet address(es)

Main address

<https://www.saxonweald.com>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://www.delta-esourcing.com/tenders/UK-UK-Horsham:-Software-package-and-information-systems./6DPB234B2G>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://www.delta-esourcing.com/tenders/UK-UK-Horsham:-Software-package-and-information-systems./6DPB234B2G>

Tenders or requests to participate must be submitted to the above-mentioned address

I.4) Type of the contracting authority

Regional or local Agency/Office

I.5) Main activity

Housing and community amenities

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Provision of cloud based telephony solution

II.1.2) Main CPV code

- 48000000 - Software package and information systems

II.1.3) Type of contract

Supplies

II.1.4) Short description

Cloud based telephony solution

II.1.5) Estimated total value

Value excluding VAT: £250,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKJ2 - Surrey, East and West Sussex

Main site or place of performance

Surrey, East and West Sussex

II.2.4) Description of the procurement

Cloud based telephony solution to integrate with Microsoft Teams and Microsoft Dynamics

II.2.5) Award criteria

Quality criterion - Name: Technical requirements / Weighting: 20

Quality criterion - Name: Detailed demonstration / Weighting: 20

Quality criterion - Name: Final presentation / Weighting: 30

Cost criterion - Name: Price over four years / Weighting: 30

II.2.6) Estimated value

Value excluding VAT: £200,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

48

This contract is subject to renewal

Yes

Description of renewals

Further 12 month extension possible

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.1) Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions

Experienced telephony provider with experience in the UK social housing sector

III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

13 January 2025

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Tender must be valid until: 13 July 2025

IV.2.7) Conditions for opening of tenders

Date

13 January 2025

Local time

12:00pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.3) Additional information

The contracting authority considers that this contract may be suitable for economic operators that are small or medium enterprises (SMEs). However, any selection of tenderers will be based solely on the criteria set out for the procurement.

For more information about this opportunity, please visit the Delta eSourcing portal at:

<https://www.delta-esourcing.com/tenders/UK-UK-Horsham:-Software-package-and-information-systems./6DPB234B2G>

To respond to this opportunity, please click here:

<https://www.delta-esourcing.com/respond/6DPB234B2G>

GO Reference: GO-20241127-PRO-28679517

VI.4) Procedures for review

VI.4.1) Review body

Saxon Weald

38-42 Worthing Road

Horsham

RH12 1DT

Email

debbie.chun@saxonweald.com

Telephone

+44 1403226000

Country

United Kingdom