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Tender

## **Provision of cloud based telephony solution**

Saxon Weald

F02: Contract notice

Notice identifier: 2024/S 000-038349

Procurement identifier (OCID): ocds-h6vhtk-04c08e

Published 27 November 2024, 4:05pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Saxon Weald

38-42 Worthing Road

Horsham

RH12 1DT

#### **Contact**

Charles Brooks

#### **Email**

[charles.brooks@3cconsultants.co.uk](mailto:charles.brooks@3cconsultants.co.uk)

#### **Telephone**

+44 7889539168

#### **Country**

United Kingdom

**Region code**

UKJ2 - Surrey, East and West Sussex

**Internet address(es)**

Main address

<https://www.saxonweald.com>

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://www.delta-esourcing.com/tenders/UK-UK-Horsham:-Software-package-and-information-systems./6DPB234B2G>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://www.delta-esourcing.com/tenders/UK-UK-Horsham:-Software-package-and-information-systems./6DPB234B2G>

Tenders or requests to participate must be submitted to the above-mentioned address

**I.4) Type of the contracting authority**

Regional or local Agency/Office

**I.5) Main activity**

Housing and community amenities

## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Provision of cloud based telephony solution

#### **II.1.2) Main CPV code**

- 48000000 - Software package and information systems

#### **II.1.3) Type of contract**

Supplies

#### **II.1.4) Short description**

Cloud based telephony solution

#### **II.1.5) Estimated total value**

Value excluding VAT: £250,000

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

#### **II.2.3) Place of performance**

NUTS codes

- UKJ2 - Surrey, East and West Sussex

Main site or place of performance

Surrey, East and West Sussex

#### **II.2.4) Description of the procurement**

Cloud based telephony solution to integrate with Microsoft Teams and Microsoft Dynamics

#### **II.2.5) Award criteria**

Quality criterion - Name: Technical requirements / Weighting: 20

Quality criterion - Name: Detailed demonstration / Weighting: 20

Quality criterion - Name: Final presentation / Weighting: 30

Cost criterion - Name: Price over four years / Weighting: 30

#### **II.2.6) Estimated value**

Value excluding VAT: £200,000

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

48

This contract is subject to renewal

Yes

Description of renewals

Further 12 month extension possible

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section III. Legal, economic, financial and technical information**

### **III.1) Conditions for participation**

#### **III.1.1) Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers**

List and brief description of conditions

Experienced telephony provider with experience in the UK social housing sector

#### **III.1.2) Economic and financial standing**

Selection criteria as stated in the procurement documents

#### **III.1.3) Technical and professional ability**

Selection criteria as stated in the procurement documents

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

13 January 2025

Local time

12:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.6) Minimum time frame during which the tenderer must maintain the tender**

Tender must be valid until: 13 July 2025

#### **IV.2.7) Conditions for opening of tenders**

Date

13 January 2025

Local time

12:00pm

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.3) Additional information**

The contracting authority considers that this contract may be suitable for economic operators that are small or medium enterprises (SMEs). However, any selection of tenderers will be based solely on the criteria set out for the procurement.

For more information about this opportunity, please visit the Delta eSourcing portal at:

<https://www.delta-esourcing.com/tenders/UK-UK-Horsham:-Software-package-and-information-systems./6DPB234B2G>

To respond to this opportunity, please click here:

<https://www.delta-esourcing.com/respond/6DPB234B2G>

GO Reference: GO-20241127-PRO-28679517

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Saxon Weald

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RH12 1DT

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