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Contract

Information, Advice and Support for Unpaid Carers

Thurrock Council

F03: Contract award notice

Notice identifier: 2024/S 000-038325

Procurement identifier (OCID): ocds-h6vhtk-049912

Published 27 November 2024, 2:50pm

Section I: Contracting authority

I.1) Name and addresses

Thurrock Council

RM17 6SL

Grays

RM17 6SL

Email

procurement@thurrock.gov.uk

Country

United Kingdom

NUTS code

UKH32 - Thurrock

Internet address(es)

Main address

<http://www.thurrock.gov.uk>

Buyer's address

<https://in-tendhost.co.uk/thurrockcouncil.aspx/Home>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Information, Advice and Support for Unpaid Carers

Reference number

PS/2024/062

II.1.2) Main CPV code

- 85300000 - Social work and related services

II.1.3) Type of contract

Services

II.1.4) Short description

Thurrock Council is commissioning an Information, Support and Advice Service for unpaid carers within Thurrock, with the aim of having a positive impact on unpaid carers physical, mental, and emotional wellbeing during their caring role. This service will provide Information, Support and Advice to any unpaid carers identified in Thurrock over the age of 18 years. Further information can be found in the specification. The contract is for six years with the option to extend by a further two years. The Council operated this procurement under the Light Touch Regime for Social and Other Specific Services, as set out in the PCR 2015, at Section 7 (Regulations 74 to 77) and Schedule 3.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £1,390,000

II.2) Description

II.2.2) Additional CPV code(s)

- 85310000 - Social work services

- 98000000 - Other community, social and personal services
- 85312000 - Social work services without accommodation
- 85320000 - Social services

II.2.3) Place of performance

NUTS codes

- UKH32 - Thurrock

II.2.4) Description of the procurement

Thurrock Council is commissioning an Information, Support and Advice Service for unpaid carers within Thurrock, with the aim of having a positive impact on unpaid carers physical, mental, and emotional wellbeing during their caring role. This service will provide Information, Support and Advice to any unpaid carers identified in Thurrock over the age of 18 years. The contract is for six years with the option to extend by a further two years.

II.2.5) Award criteria

Quality criterion - Name: Quality (specified in the procurement documents) / Weighting: 60

Price - Weighting: 40

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

Please note the estimated contract value includes the extension period.

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 000-028727](#)

Section V. Award of contract

Contract No

PS/2024/062

Title

Carers Support Information and Advice Service

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

25 November 2024

V.2.2) Information about tenders

Number of tenders received: 4

Number of tenders received from SMEs: 2

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 4

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Thurrock and Brentwood Mind

Grays

Country

United Kingdom

NUTS code

- UKH32 - Thurrock

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £1,349,019.58

Total value of the contract/lot: £1,349,019.58

V.2.5) Information about subcontracting

The contract is likely to be subcontracted

Value or proportion likely to be subcontracted to third parties

Value excluding VAT: £296,784.31

Proportion: 22 %

Short description of the part of the contract to be subcontracted

Thurrock and Brentwood Mind is the lead provider of a consortium bid. The subcontractor will provide a staff post.

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Royal Courts of Justice

London

Country

United Kingdom