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Award

Extension of Contract for the provision of a Patient Administration System and Electronic Patient System

ROYAL FREE LONDON NHS FOUNDATION TRUST

UK5: Transparency notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-038324

Procurement identifier (OCID): ocids-h6vhtk-055b56

Published 8 July 2025, 3:40pm

Scope

Description

The Secretary of State established an additional supply capability and capacity framework as advertised through OJEU contract under the Public Contracts Regulations 2006 ("ASCC Framework").

The Trust conducted a further competition procedure under the ASCC Framework to award a call-off contract for the provision of a patient administration system and electronic patient record system to System C Healthcare Limited, with a maximum term of 13 years in utilising all of the extensions within the original call-off contract.

The call-off contract therefore expires on 27th June 2025. The services cover the Trust's needs in both acute and community provision settings.

The Trust intends to vary the call-off contract with System C Healthcare Limited by extending it for up to a further 5 years, with an initial extension for 3 years and an option to extend for

up to a further 2 years in 1 year increments.

Contract 1. Extension of Contract for the provision of a Patient Administration System and Electronic Patient System

Supplier

- SYSTEM C HEALTHCARE LIMITED

Contract value

- £3,505,850 excluding VAT
- £4,111,370.40 including VAT

Above the relevant threshold

Earliest date the contract will be signed

9 July 2025

Contract dates (estimated)

- 1 August 2025 to 27 June 2028
- Possible extension to 27 June 2030
- 4 years, 10 months, 27 days

Description of possible extension:

The Trust is intending to commence a procurement during 2025 in order to award a long term successor contract for the provision of a patient administration system and electronic patient system. The extensions are in place primarily to allow for any extended period of mobilisation and transition that might be required as a result of that procurement.

Main procurement category

Goods

CPV classifications

- 48000000 - Software package and information systems

Contract locations

- UKC - North East (England)
- UKD - North West (England)
- UKE - Yorkshire and the Humber
- UKF - East Midlands (England)
- UKG - West Midlands (England)
- UKH - East of England
- UKI - London
- UKJ - South East (England)
- UKK - South West (England)

Other information

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Direct award

Direct award justification

- Single supplier - technical reasons
- Additional or repeat goods, services or works - further goods, services or works following a competitive procedure

The Trust is intending to commence a procurement during 2025 in order to award a longterm successor contract for the provision of a patient administration system and electronic patient system.

The Trust needs to extend the current contract with System C Healthcare Limited as the incumbent service provider for a period of 3 years (with an option to extend for a further 2 years) in order to provide service continuity over the period required to undertake the procurement exercise, and in order to support the mobilisation and transition of the services to the newly appointed successor contractor following the procurement. The extended arrangements will also incorporate cost savings to the Trust.

Supplier

SYSTEM C HEALTHCARE LIMITED

- Companies House: 01754990
- Public Procurement Organisation Number: PDBZ-2559-MBVW

Arden Court

Stratford-Upon-Avon

CV37 6NT

United Kingdom

Email: Sales@systemc.com

Website: <http://www.systemc.com>

Region: UKG13 - Warwickshire

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Contract 1. Extension of Contract for the provision of a Patient Administration System and Electronic Patient System

Contracting authority

ROYAL FREE LONDON NHS FOUNDATION TRUST

- Public Procurement Organisation Number: PZMT-9686-GJMP

Pond Street

London

NW3 2QG

United Kingdom

Email: helpdesk@nhspps.uk

Region: UKI31 - Camden and City of London

Organisation type: Public authority - sub-central government