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Tender

## **CHC All Age Continuing Care Digital End-To-End Patient Management System to NHS Frimley Integrated Care board**

NHS Frimley Integrated Care Board

F21: Social and other specific services – public contracts

Contract notice

Notice identifier: 2024/S 000-038276

Procurement identifier (OCID): ocids-h6vhtk-04c060

Published 27 November 2024, 11:40am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

NHS Frimley Integrated Care Board

King Edward VII Hospital St Leonards Road

Windsor

SL4 3DP

#### **Contact**

Kerry Sennett

#### **Email**

[scwcsu.cbprocurement@nhs.net](mailto:scwcsu.cbprocurement@nhs.net)

**Country**

United Kingdom

**Region code**

UKJ - South East (England)

**Justification for not providing organisation identifier**

Not on any register

**Internet address(es)**

Main address

[www.frimley.icb.nhs.uk](http://www.frimley.icb.nhs.uk)

Buyer's address

<https://health-family.force.com/s/Welcome>

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://health-family.force.com/s/Welcome>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://health-family.force.com/s/Welcome>

Tenders or requests to participate must be submitted to the above-mentioned address

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Health

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

CHC All Age Continuing Care Digital End-To-End Patient Management System to NHS Frimley Integrated Care board

Reference number

C318762 / WA17018

#### **II.1.2) Main CPV code**

- 72000000 - IT services: consulting, software development, Internet and support

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

NHS Frimley Integrated Care Board (ICB) is seeking a digitalised end-to-end digital system, where information seamlessly flows between processes by connecting the entire lifecycle into one platform. The system needs to facilitate the services to deliver enhanced transformation across all spectrums of the service.

Frimley's CHC Service provides high quality, safe care to Frimley's most vulnerable Adults and Children, and currently has a combined active caseload of around 1,500 individuals. It is clear with this caseload, and the inherent complexities associated with the services, that an efficient and effective digital system is essential.

One of the key requirements for a new system will be the need for it to be sufficiently flexible to support a wide range of services outside the traditional CHC / Funded Nursing Care (FNC) / Fast Track (FT) / Continuing Care (CC) agenda. Service wide transformation will be implemented across all areas including clinical, business, performance, finance and contracting and commissioning. This will also include other Health funding services, such as Mental Health, S117, Complex Care and IRAP.

Enabling better integration between systems across Health and Social Care is also critical. CHC/S117/Complex Care are unique services and links many elements of the health and social care system together, with some of these services overlapping with each other e.g. a patient can have health funding from S117 and CHC. Therefore, interoperability is of paramount importance, allowing for the CHC service and wider Health and Social Care teams to share and view records. This will support improved accessibility and visibility of data which in turn will enable more efficient and streamlined workflows for all teams and a better person experience.

The contract term will be for 3 years with an optional extension of any period up to 2 years.

The estimated contract value is £175,000 per annum inc. VAT giving an estimated maximum contract value of £525,000 inc. VAT for the initial contract period and an estimated £875,000 inc. VAT if the full extension period is adopted.

It is expected that the system will be live from 1st July 2025.

This procurement is being carried out by NHS South, Central and West Commissioning Support Unit (SCW) on behalf of the Commissioners.

## **II.1.6) Information about lots**

This contract is divided into lots: No

## **II.2) Description**

### **II.2.2) Additional CPV code(s)**

- 72300000 - Data services

### **II.2.3) Place of performance**

NUTS codes

- UKJ - South East (England)

### **II.2.4) Description of the procurement**

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Frimley's CHC Service provides high quality, safe care to Frimley's most vulnerable Adults and Children, and currently has a combined active caseload of around 1,500 individuals. It is clear with this caseload, and the inherent complexities associated with the services, that an efficient and effective digital system is essential.

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It is expected that the system will be live from 1st July 2025.

This procurement is being carried out by NHS South, Central and West Commissioning Support Unit (SCW) on behalf of the Commissioners.

## **II.2.14) Additional information**

The services are subject to the full regime of current procurement legislation and as such this tender will be conducted in accordance with, and governed by, the Public Contracts Regulations 2015.

This contract will therefore be awarded in accordance with the provisions applicable in Section 5 (sub-section 7) of the Public Contracts Regulations 2015.

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## **Section III. Legal, economic, financial and technical information**

### **III.1) Conditions for participation**

#### **III.1.4) Objective rules and criteria for participation**

List and brief description of rules and criteria

As stated in the procurement documents.

### **III.2) Conditions related to the contract**

#### **III.2.2) Contract performance conditions**

As stated in the procurement documents.

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Form of procedure**

Open procedure

#### **IV.1.11) Main features of the award procedure**

As stated in the procurement documents.

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

8 January 2025

Local time

12:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

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## **Section VI. Complementary information**

### **VI.3) Additional information**

Interested providers will be able to view this opportunity via the live opportunities list on the 'Health Family' e-procurement system, Atamis. Click on 'View our Live Opportunities' from the home page, available on the following link: <https://health-family.force.com/s/Welcome>.

Once you have found the opportunity (via the search function, using the title or reference number), to gain full access to the bid documentation (including questionnaires), you will need to click on 'Register interest' - this will take you to the log-in page.

If you are not already registered on the system, you will need to do so before gaining full access to the documentation and be able to submit a bid.

The services are subject to the full regime of current procurement legislation and as such this tender will be conducted in accordance with, and governed by, the Public Contracts Regulations 2015.

This contract will therefore be awarded in accordance with the provisions applicable in Section 5 (sub-section 7) of the Public Contracts Regulations 2015.

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

High Court in London

London

Country

United Kingdom

#### **VI.4.3) Review procedure**

Precise information on deadline(s) for review procedures

As described in VI.3