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Contract

Telehealth Monitoring in COPD and Difficult Asthma

NHS Wales Shared Services Partnership-Procurement Services (hosted by Velindre University NHS Trust)

F03: Contract award notice

Notice identifier: 2025/S 000-038255

Procurement identifier (OCID): ocds-h6vhtk-04ade3

Published 8 July 2025, 2:01pm

Section I: Contracting authority

I.1) Name and addresses

NHS Wales Shared Services Partnership-Procurement Services (hosted by Velindre University NHS Trust)

Ty Gorwel, St Davids Park

Carmarthen

SA31 3BB

Contact

Sara Pell

Email

sara.pell@wales.nhs.uk

Telephone

+44 1443848585

Country

United Kingdom

NUTS code

UK - United Kingdom

Internet address(es)

Main address

<http://nwssp.nhs.wales/ourservices/procurement-services/>

Buyer's address

https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=AA0221

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Telehealth Monitoring in COPD and Difficult Asthma

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

Hywel Dda University Health Board intends to award a contract to NuvoAir AB to extend the successful pilot of Telehealth Monitoring in COPD and Difficult Asthma for one (1) year to establish a larger evaluation of circa 200 patients to demonstrate impact on health care utilisation.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £28,720

II.2) Description

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKL14 - South West Wales

II.2.4) Description of the procurement

Wales has higher rates of lung disease than other UK countries. The pandemic has had a

particularly severe effect on the respiratory diagnostic (spirometry) services within Hywel Dda University Health Board (HDUHB) and ability to monitor vulnerable patients with chronic lung diseases in Primary and Secondary Care and community nurses.

From April 2022 to January 2024, Respiratory Innovation Wales (RIW) collaborated with NuvoAir Ltd and HDUHB to implement and assess a home telemonitoring (HTM) service for patients with severe Chronic Obstructive Pulmonary Disease (COPD) who were already receiving optimal treatment. Key aims of the service are to improve health, wellbeing and enable users to monitor their condition in their own home alongside reducing A&E attendances and hospital stays.

A total of fifty-five (55) patients were onboarded onto HTM with positive feedback received including:

Spirometry easier to do at home than in a secondary care location

Feeling more in control of health with home monitoring

Increased motivation to exercise and stay fit

HDUHB intend to continue with this service for a final one (1) year period as Respiratory Innovation Wales (RIW) have provided a key finding report for the trial to date which acknowledges that whilst there appears to be some impact on reducing A&E attendances & possible CDM home visits, this could have occurred through chance. Therefore, it is recommended that a larger evaluation of circa 200 patients is followed for at least one year to demonstrate impact on health care utilisation.

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

There are no other known providers of this service. Respiratory Innovation Wales (RIW) have provided a key finding report for the trial to date which acknowledges that whilst there appears to be some impact on reducing A&E attendances & possible CDM home visits, this could have occurred through chance. Therefore, it is recommended that a larger evaluation of circa 200 patients is followed for at least one year to demonstrate impact on health care utilisation

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 000-033819](#)

Section V. Award of contract

Contract No

HDD-VEAT-24-01

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

18 October 2024

V.2.2) Information about tenders

Number of tenders received: 1

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 1

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 0

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

NUVOAIR HOLDINGS UK

125 Kingston St, Floor 5

BOSTON

MA 02111

Telephone

+44 7340227767

Country

United States

NUTS code

- US - United States

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £28,000

Section VI. Complementary information

VI.3) Additional information

(WA Ref:153183)

VI.4) Procedures for review

VI.4.1) Review body

High Court

Royal Courts of Justice, The Strand

London

WC2A 2LL

Telephone

+44 2079477501

Country

United Kingdom