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Planning

## **GP Hub Services for Croydon Hospital**

Croydon Health Services NHS Trust

F01: Prior information notice

Prior information only

Notice identifier: 2024/S 000-038194

Procurement identifier (OCID): ocds-h6vhtk-04c032

Published 26 November 2024, 3:34pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Croydon Health Services NHS Trust

Croydon University Hospital, 530 London Road

Croydon

CR7 7YE

#### **Contact**

Charlotte Choules

#### **Email**

[charlotte.choules@stgeorges.nhs.uk](mailto:charlotte.choules@stgeorges.nhs.uk)

#### **Country**

United Kingdom

**Region code**

UKI62 - Croydon

**Internet address(es)**

Main address

<https://www.croydonhealthservices.nhs.uk/>

Buyer's address

<https://www.croydonhealthservices.nhs.uk/>

**I.3) Communication**

Additional information can be obtained from the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://health-family.force.com/s/Welcome>

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Health

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

GP Hub Services for Croydon Hospital

#### **II.1.2) Main CPV code**

- 85100000 - Health services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

The GP Hubs service forms part of the Integrated Urgent Care Service in Croydon.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 85323000 - Community health services

#### **II.2.3) Place of performance**

NUTS codes

- UKI62 - Croydon

#### **II.2.4) Description of the procurement**

The GP Hubs service forms part of the Integrated Urgent Care Service in Croydon. We currently provide 3 GP Hubs across the borough that are open 8am to 8pm 7 days per week. The hubs will see patients with an urgent primary care condition via a booked appointment. Patients can access the service via NHS 111, webform booking or in some cases walk in (where they will be given an appointment slot). Patients are required to be seen within 90

minutes of their booked appointment time.

The hubs are based in Purley War Memorial Hospital (south of the borough), Parkway Health Centre (New Addington, East of the borough) and a hub on site at Croydon Health Service NHS Trust (North of the borough) which allows for Urgent Treatment Centre (UTC) colleagues to re-direct patients to a more appropriate setting. The service sees patients from any borough/ICB footprint and currently see around 4,800 patients per month.

The purpose of the GP hubs is to provide a more appropriate setting for patients with an urgent, low-level acuity need. Conditions range from acute ear infection to minor injuries treated with gluing/suturing to minor trauma to hands, feet, or limb. This is in contrast to the other services within Integrated Urgent Care such as the UTC which will treat patients for more serious minor injuries for which treatment and investigations include; X-Ray, pathology, fracture clinic, CT, dressing of major wounds etc.

The tender will also require bidders to submit two financial bids for running both 3 and 4 hubs in order to inform decision making on affordability and value for money.

#### **II.2.14) Additional information**

Please contact charlotte,[choules@stgeorges.nhs.uk](mailto:choules@stgeorges.nhs.uk) for further information and to receive the service specification for review.

The estimated publication date is 4th December 2024.

### **II.3) Estimated date of publication of contract notice**

4 December 2024

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No