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Contract

HAC6055: Mental Health Supported Living Services

Tower Hamlets

F03: Contract award notice

Notice identifier: 2025/S 000-038159

Procurement identifier (OCID): ocds-h6vhtk-04cefb

Published 8 July 2025, 11:17am

Section I: Contracting authority

I.1) Name and addresses

Tower Hamlets

New Town Hall, 160 Whitechapel Road London

London

E1 1BJ

Contact

Ms Morgan Hughes

Email

Morgan.Hughes@towerhamlets.gov.uk

Telephone

+44 2073644099

Country

United Kingdom

Region code

UKI - London

Internet address(es)

Main address

<http://www.towerhamlets.gov.uk>

Buyer's address

<http://www.towerhamlets.gov.uk>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

HAC6055: Mental Health Supported Living Services

Reference number

DN755889

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

London Borough of Tower Hamlets are seeking to provide supported accommodation to 29 residents with serious mental illness. The services will have a strong focus on supporting service users with their journey towards recovery and independence, providing support that is tailored and flexible and delivered in accordance with individual's needs. Services will be provided as part of the Authorities duties under the Care Act.

Initial contract three years beginning 01/07/2025, with the option to extend for a further 1 year.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £1,628,104

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKI - London

II.2.4) Description of the procurement

This is an in-borough service that has 29 mixed gender units, of which 21 offer high support and 8 offer low support. High support provides a higher number of direct support hours per week to services users in order to support recovery and stabilisation. Service users then move along the pathway into a lower support setting with enabling increase independent recovery management and allowing for the development of tenancy sustainment skills. The service is available to adults over the age of 18 who will have been subject to detention under the Mental Health Act.

The emphasis of this service is on preparing individuals to move on to independence. The support service is provided 24 hours a day 365 days per year with tailored flexible support delivered in accordance with needs of users. The future contract service will help achieve the Tower Hamlets Health and Well-being Board's vision for improving outcomes for people with mental health problems in the borough. Additional outcomes for this service include: -

Enhancing the strengths and resilience of service users through therapeutic risk-taking to

promote personal recovery

Maintaining individuals' growth and recovery

Treating disability with respect, promoting social inclusion, and reducing stigma

Improving users' holistic quality of life

Enhancing life-skills and supported users into long term independence.

II.2.5) Award criteria

Quality criterion - Name: cost / Weighting: 0

Cost criterion - Name: cost is not the only award criterion / Weighting: 0

II.2.11) Information about options

Options: Yes

Description of options

Initial period of three years with the option to extend for a further one year

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2025/S 000-000815](#)

Section V. Award of contract

Contract No

HAC6055

Lot No

1

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

12 June 2025

V.2.2) Information about tenders

Number of tenders received: 12

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 12

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Providence Row Housing Association

15a Kelsey Street

London

E2 6HD

Country

United Kingdom

NUTS code

- UKI - London

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £1,628,104

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

High Court of England and Wales

The Strand

London

WC2A 2LL

Country

United Kingdom