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Contract

SENDIASS

Cornwall Council

F03: Contract award notice

Notice identifier: 2024/S 000-038111

Procurement identifier (OCID): ocds-h6vhtk-04beac

Published 26 November 2024, 10:10am

Section I: Contracting authority

I.1) Name and addresses

Cornwall Council

County Hall, Treyew Road

Truro

TR1 3AY

Contact

Mr Simon Watkins

Email

simon.watkins@cornwall.gov.uk

Telephone

+44 1872

Country

United Kingdom

Region code

UKK3 - Cornwall and Isles of Scilly

Internet address(es)

Main address

<http://www.cornwall.gov.uk>

Buyer's address

<http://www.cornwall.gov.uk>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

SENDIASS

Reference number

DN729042

II.1.2) Main CPV code

- 85310000 - Social work services

II.1.3) Type of contract

Services

II.1.4) Short description

A special educational needs and disability (SEND) information, advice and support service for young people, parents and carers, and practitioners

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £544,003

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKK3 - Cornwall and Isles of Scilly

II.2.4) Description of the procurement

A special educational needs and disability (SEND) information, advice and support service for young people, parents and carers, and practitioners. There is a requirement for this service to have some independence of the Council in order to ensure independent

advice and guidance for families. Cornwall Council has a duty to provide information, advice and support service to children, their parents and carers and young people with SEND under the Children and Families Act 2014. SENDIASS is commissioned to give accurate, independent advice, information and support (from Reception, Secondary and Post 16 transfer) on EHCP's and Annual reviews, social care and health enquiries, transport, appeals (SEND & Disability Discrimination), exclusions, and transitions. Their remit includes signposting to other agencies/professionals, delivering training/workshops and information on SEND law and guidance. A significant amount of advice is via telephone or online, however face to face advocacy at meetings is also provided.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 75

Quality criterion - Name: Social Value / Weighting: 10

Cost criterion - Name: Value for Money / Weighting: 15

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

N/A

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 000-273000](#)

Section V. Award of contract

Contract No

DN729042

Title

SENDIASS

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

19 November 2024

V.2.2) Information about tenders

Number of tenders received: 2

Number of tenders received from SMEs: 2

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Whitehead-Ross Education and Consulting Limited

Neath

Country

United Kingdom

NUTS code

- UKL - Wales

National registration number

08035712

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £526,427

Total value of the contract/lot: £544,003

Section VI. Complementary information

VI.3) Additional information

N/A

VI.4) Procedures for review

VI.4.1) Review body

Cornwall Council

Truro

Country

United Kingdom

VI.4.2) Body responsible for mediation procedures

Cornwall Council

Truro

Country

United Kingdom

VI.4.3) Review procedure

Precise information on deadline(s) for review procedures

N/A

VI.4.4) Service from which information about the review procedure may be obtained

Cornwall Council

Truro

Country

United Kingdom