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Award

Phase 2 - M365 Power Platform development and support

Health Education and Improvement Wales

UK5: Transparency notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-038089

Procurement identifier (OCID): ocds-h6vhtk-055ad2 ([view related notices](#))

Published 8 July 2025, 9:41am

Scope

Reference

HEIW - MINI - H0786

Description

HEIW went to the market to engage a supplier who can provide flexible, on-demand support for delivering digital transformation initiatives using Microsoft 365 Power Platform products. This includes services such as development, configuration, and implementation of tools like Power Apps, Power Automate, Power BI, Power Pages, Dataverse, and SharePoint. The contract enables HEIW's Digital team to access specialist resources as needed throughout the year to meet growing internal demands and drive process automation and efficiency across the organisation.

Contract 1. M365 POWER PLATFORM DEVELOPMENT AND SUPPORT

Supplier

- [Kainos Software Limited](#)

Contract value

- £250,000 excluding VAT
- £300,000 including VAT

Above the relevant threshold

Earliest date the contract will be signed

18 July 2025

Contract dates (estimated)

- 21 July 2025 to 20 July 2026
- Possible extension to 20 July 2027
- 2 years

Description of possible extension:

This contract is structured as a 1-year agreement commencing 21/07/2025, with an option to extend for a further 12 months (to 20/07/2027). The arrangement includes a fixed ceiling value, providing flexibility for HEIW to access specialist Microsoft 365 Power Platform expertise as required, while maintaining financial control and ensuring value for money through a demand-led approach.

Main procurement category

Services

CPV classifications

- 72600000 - Computer support and consultancy services
- 72200000 - Software programming and consultancy services

Contract locations

- UKL - Wales

Other information

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Direct award

Direct award justification

Switching to direct award

This has been a Mini competition under NHSSBS Intelligent Automation framework. Only single supplier submitted their bid, while Eols were sent to all the eligible suppliers.

Supplier

Kainos Software Limited

- Public Procurement Organisation Number: PWJC-3739-RTLN

4-6 Upper Crescent

Belfast

BT71NT

United Kingdom

Email: presales@kainos.com

Region: UKN06 - Belfast

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Contract 1. M365 POWER PLATFORM DEVELOPMENT AND SUPPORT

Contracting authority

Health Education and Improvement Wales

- Public Procurement Organisation Number: PRNH-7564-JLCQ

Ty Dysgu Cefn Coed, Nantgarw

Cardiff

CF15 7QQ

United Kingdom

Email: nwssp_procurement_enablement_support@wales.nhs.uk

Region: UKL15 - Central Valleys

Organisation type: Public authority - central government

Devolved regulations that apply: Wales

Other organisation

These organisations are carrying out the procurement, or part of it, on behalf of the contracting authorities.

NHS Wales Shared Services Partnership (hosted by Velindre University NHS Trust)

Summary of their role in this procurement: Complete Procurement Support

- Public Procurement Organisation Number: PXWV-6492-CGMN

4-5 Charnwood Court

Cardiff

CF15 7QZ

United Kingdom

Email: nwssp_procurement_enablement_support@wales.nhs.uk

Region: UKL15 - Central Valleys

Contact organisation

Contact [Health Education and Improvement Wales](#) for any enquiries.