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Planning

The Provision of a Policing Records Management System and Associated Services

The Police and Crime Commissioner for West Midlands

F01: Prior information notice

Prior information only

Notice identifier: 2024/S 000-038064

Procurement identifier (OCID): ocds-h6vhtk-04be8f

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Section I: Contracting authority

I.1) Name and addresses

The Police and Crime Commissioner for West Midlands

Birmingham

B4 6NQ

Contact

Alison Caddick

Email

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Telephone

+44 07919698265

Country

United Kingdom

NUTS code

UKG3 - West Midlands

Internet address(es)

Main address

www.westmidlands.police.uk

I.3) Communication

Additional information can be obtained from the above-mentioned address

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Public order and safety

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

The Provision of a Policing Records Management System and Associated Services

II.1.2) Main CPV code

- 79996100 - Records management

II.1.3) Type of contract

Services

II.1.4) Short description

The Police and Crime Commissioner as the contracting authority for West Midlands Police (WMP) seeks to appoint a supplier to provide and support a highly resilient, mature, UK PACE complaint Police RMS. The successful bidder will be required to work alongside representatives from WMP and relevant 3rd parties, to implement and configure the system to the requirements of WMP, including the provision of appropriate resources to support this.

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKG3 - West Midlands

II.2.4) Description of the procurement

The Police and Crime Commissioner as the contracting authority for West Midlands Police (WMP) seeks to appoint a supplier to provide and support a highly resilient, mature, UK PACE complaint Police RMS. The successful bidder will be required to work alongside representatives from WMP and relevant 3rd parties, to implement and configure the system

to the requirements of WMP, including the provision of appropriate resources to support this. Total Quantity or Scope A Police RMS is defined as an industry-specific system which is accessible force wide. It should provide for the storage, searching, retrieval, retention, management, archiving, and viewing of information, records, documents or files pertaining to law enforcement operations, whilst giving due consideration to information governance and security requirements. At a high level, the system must:

- provide functionality supporting the management of Crime, Case, Custody, Safeguarding and Intelligence.
- provide search functionality against a POLE (Person, Object, Location, Event) database.
- provide workflow functionality [currently operational for UK National Policing Systems] that meets the standards required by the Police and Criminal Evidence Act 1984.
- have interfaces that are currently operational for UK National Policing Systems and/or Services including the Police National Computer (PNC), the Police National Database (PND), the Crown Prosecution Service (CPS), HM Courts & Tribunals Service (HMCTS) and any specific WMP force systems, e.g. Command and Control.
- Manage Retrieve, Record and Delete processes in line with WMPs Requirements.

It is of importance to note that stability, reliability and usability will be a key priority for this contract and also a data migration partner, if required, may also be included within the scope of this tendering exercise. These high level requirements are not an exhaustive list and will progress as the full business requirements are developed which will be included within the tendering documentation.

II.3) Estimated date of publication of contract notice

10 March 2025

Section IV. Procedure

IV.1) Description

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes