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Contract

Security Systems Maintenance and Support

Cardiff University

F03: Contract award notice

Notice identifier: 2025/S 000-038061

Procurement identifier (OCID): ocds-h6vhtk-04cf11

Published 8 July 2025, 8:54am

Section I: Contracting authority

I.1) Name and addresses

Cardiff University

Procurement Services, The Spark Building, 3rd Floor, Maindy Road

Cardiff

CF24 4HQ

Email

Pricejk@cardiff.ac.uk

Telephone

+44 2920879648

Country

United Kingdom

NUTS code

UKL - Wales

Internet address(es)

Main address

<http://www.cardiff.ac.uk/business/why-work-with-us/for-suppliers>

Buyer's address

https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=AA0258

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Education

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Security Systems Maintenance and Support

Reference number

CU.1735.JP

II.1.2) Main CPV code

- 50610000 - Repair and maintenance services of security equipment

II.1.3) Type of contract

Services

II.1.4) Short description

The aim of this procurement process is to appoint a provider for the installation and ongoing maintenance of a range of security systems designed to safeguard its premises, assets, and people, across the entire university estate (including Residences). These systems include:

Electronic Access Control

CCTV

Intruder Alarm / Panic Alarm / Perimeter Detection

Intercoms

The selected contractor shall be responsible for the supply, installation, integration, testing, and maintenance of these systems to ensure maximum operational effectiveness, system security, and regulatory compliance. This shall include all related software.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £4,295,813

II.2) Description

II.2.2) Additional CPV code(s)

- 50610000 - Repair and maintenance services of security equipment

II.2.3) Place of performance

NUTS codes

- UKL22 - Cardiff and Vale of Glamorgan

Main site or place of performance

Cardiff University

II.2.4) Description of the procurement

The aim of this procurement process is to appoint a provider for the installation and

ongoing maintenance of a range of security systems designed to safeguard its premises, assets, and people, across the entire university estate (including Residences). These systems include:

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CCTV

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Intercoms

The selected contractor shall be responsible for the supply, installation, integration, testing, and maintenance of these systems to ensure maximum operational effectiveness, system security, and regulatory compliance. This shall include all related software.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 55

Quality criterion - Name: Responsible Procurement / Weighting: 10

Cost criterion - Name: Price / Weighting: 35

II.2.11) Information about options

Options: Yes

Description of options

Replacement parts

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2025/S 000-006343](#)

Section V. Award of contract

Contract No

CU.1735.JP

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

7 July 2025

V.2.2) Information about tenders

Number of tenders received: 5

Number of tenders received from SMEs: 3

Number of tenders received from tenderers from other EU Member States: 5

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 5

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

PROTECTORCOMMS LIMITED

Unit C2/C3 - De Clare House, 4 St Alfred Owen Way Pontygwindy Industrial Estate

Caerphilly

CF833HU

Telephone

+44 2920882833

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £4,295,813

Section VI. Complementary information

VI.3) Additional information

Access to the Procurement documents will close at 12 Noon on 2nd April 2025 in order for Site Visits to take place W/C 7th April 2025. Further details regarding site visits are contained in Schedule 2 Specification.

All tender costs and liabilities incurred by bidders shall be the sole responsibility of bidders.

The University reserves the right to award the contract in whole or in part.

The University reserves the right to annul the tendering process and not award any contract.

All documents to be priced in GBP and all payments made in GBP.

All documents to be priced in GBP excluding VAT

(WA Ref:153129)

VI.4) Procedures for review

VI.4.1) Review body

High Court

Royal Courts of Justice, The Strand

London

WC2A 2LL

Telephone

+44 2079477501

Country

United Kingdom