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Contract

## **Security Operations Centre (SOC) and Security Information & Event Management (SIEM)? Services**

NATIONAL ENERGY SYSTEM OPERATOR LIMITED

F06: Contract award notice – utilities

Notice identifier: 2025/S 000-038034

Procurement identifier (OCID): ocids-h6vhtk-02874b

Published 7 July 2025, 5:27pm

### **Section I: Contracting entity**

#### **I.1) Name and addresses**

NATIONAL ENERGY SYSTEM OPERATOR LIMITED

ADDRESS

UKJ - South East (England)

POSTCODE

**Contact**

Maria Slimpa

**Email**

[maria.slimpa1@neso.energy](mailto:maria.slimpa1@neso.energy)

**Country**

United Kingdom

**Region code**

UK - United Kingdom

**Companies House**

11014226

**Internet address(es)**

Main address

<https://www.neso.energy/>

**I.6) Main activity**

Electricity

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**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

Security Operations Centre (SOC) and Security Information & Event Management (SIEM)? Services

**II.1.2) Main CPV code**

- 72000000 - IT services: consulting, software development, Internet and support

**II.1.3) Type of contract**

Services

**II.1.4) Short description**

Provision of 24/7 security monitoring and first line response capabilities

**II.1.6) Information about lots**

This contract is divided into lots: No

**II.2) Description**

**II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

#### **II.2.4) Description of the procurement**

Capgemini will provide a 24/7 CSOC service to NESO for its Enterprise and On-premises environments, including engineering support in delivery, configuration, maintenance and continuous improvement of tools and processes. This will be provided from Capgemini and NESO locations, and support NESOs mission as System Operator.

#### **II.2.11) Information about options**

Options: Yes

Description of options

NESO reserves the right to extend Capgemini's services for an additional year

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### **Section IV. Procedure**

#### **IV.1) Description**

##### **IV.1.1) Type of procedure**

Negotiated procedure with prior call for competition

##### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

#### **IV.2) Administrative information**

##### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2021/S 000-000004](#)

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## **Section V. Award of contract**

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

5 July 2025

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Ofgem

London

Country

United Kingdom