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Contract

Security Operations Centre (SOC) and Security Information & Event Management (SIEM) Services

NATIONAL ENERGY SYSTEM OPERATOR LIMITED

F06: Contract award notice – utilities

Notice identifier: 2025/S 000-038034

Procurement identifier (OCID): ocds-h6vhtk-02874b

Published 7 July 2025, 5:27pm

Section I: Contracting entity

I.1) Name and addresses

NATIONAL ENERGY SYSTEM OPERATOR LIMITED

ADDRESS

UKJ - South East (England)

POSTCODE

Contact

Maria Slimpa

Email

maria.slimpa1@neso.energy

Country

United Kingdom

Region code

UK - United Kingdom

Companies House

11014226

Internet address(es)

Main address

<https://www.neso.energy/>

I.6) Main activity

Electricity

Section II: Object**II.1) Scope of the procurement****II.1.1) Title**

Security Operations Centre (SOC) and Security Information & Event Management (SIEM) Services

II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.1.4) Short description

Provision of 24/7 security monitoring and first line response capabilities

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

Capgemini will provide a 24/7 CSOC service to NESO for its Enterprise and On-premises environments, including engineering support in delivery, configuration, maintenance and continuous improvement of tools and processes. This will be provided from Capgemini and NESO locations, and support NESOs mission as System Operator.

II.2.11) Information about options

Options: Yes

Description of options

NESO reserves the right to extend Capgemini's services for an additional year

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Negotiated procedure with prior call for competition

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2021/S 000-000004](#)

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

5 July 2025

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

OFGEM

London

Country

United Kingdom