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Contract

002434 British Library Web Foundations Project

British Library

F03: Contract award notice

Notice identifier: 2024/S 000-038013

Procurement identifier (OCID): ocds-h6vhtk-048bc6

Published 25 November 2024, 2:05pm

Section I: Contracting authority

I.1) Name and addresses

British Library

96 Euston Road

London

NW1 2DB

Contact

Andy Kemp

Email

andy.kemp@bl.uk

Telephone

+44 1937546387

Country

United Kingdom

Region code

UK - United Kingdom

Internet address(es)

Main address

<https://www.delta-esourcing.com/tenders/UK-title/F9674F92X5>

Buyer's address

<https://www.delta-esourcing.com/tenders/UK-title/F9674F92X5>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Recreation, culture and religion

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

002434 British Library Web Foundations Project

Reference number

002434

II.1.2) Main CPV code

- 72413000 - World wide web (www) site design services

II.1.3) Type of contract

Services

II.1.4) Short description

The British Library are seeking a partner to deliver phase 1 of the Library's Web Foundations project to include the following outputs:-

Replace the current interim website

Give an excellent experience to users and editors

Reflects the Library brand

Is robust, scalable, sustainable and secure

Allows for quick expansion of other content areas

Provides a foundation for expansion and integration with backend systems in phase 2 and beyond.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £396,908

II.2) Description

II.2.2) Additional CPV code(s)

- 72212224 - Web page editing software development services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

Main site or place of performance

UNITED KINGDOM

II.2.4) Description of the procurement

We are on a journey of digital transformation. Our Knowledge Matter's strategy (2023-2030) sets-out our digital ambition to transform the user experience and quality of our website and digital resources for our users. Our aim is to deliver world-class digital experiences for a world-leading Library, building on modern, resilient, secure foundations.

In 2022, we undertook a Web Discovery project, which identified the path for a world-leading, user-centred website. While laying the foundations for this, in October 2023 we experienced a catastrophic cyber-attack. It left us without a permanent website or access to many of the digital applications of the wider digital estate. In December 2023, we launched a small interim website to support users' immediate needs. It does not have a CMS attached to it and is designed to be replaced by the outcomes of this brief.

The Library are looking for a partnership with an agency where we can combine the skills and knowledge of our teams and the selected agency – and collaborate in a way that builds our teams' skills and delivers phase 1 of the project, resulting in a website that:

replaces the current interim website

gives an excellent experience to users and editors

reflects the Library brand

is robust, scalable, sustainable and secure

allows for quick expansion of other content areas

provides a foundation for expansion and integration with backend systems in phase 2 and beyond.

II.2.5) Award criteria

Quality criterion - Name: Running the Project / Weighting: 10

Quality criterion - Name: Collaboration / Weighting: 5

Quality criterion - Name: User Centred Approach / Weighting: 30

Quality criterion - Name: Collaborative development / Weighting: 25

Quality criterion - Name: Phase two future planning / Weighting: 5

Quality criterion - Name: Social Value / Weighting: 5

Cost criterion - Name: Total Cost / Weighting: 20

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

To respond to this opportunity please click here: <https://www.delta-esourcing.com/respond/F9674F92X5>

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Competitive procedure with negotiation

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 000-026203](#)

Section V. Award of contract

Contract No

002434

Title

British Library Web Foundations Project

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

11 November 2024

V.2.2) Information about tenders

Number of tenders received: 3

Number of tenders received from SMEs: 3

Number of tenders received from tenderers from other EU Member States: 1

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Q42

Saturnusstraat 14

2516AH Den Haag

Country

Netherlands

NUTS code

- NL33 - South Holland

National registration number

N/A

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £400,000

Total value of the contract/lot: £396,908

Section VI. Complementary information

VI.3) Additional information

The contracting authority considers that this contract may be suitable for economic operators that are small or medium enterprises (SMEs). However, any selection of tenderers will be based solely on the criteria set out for the procurement.

To view this notice, please click here:

<https://www.delta-esourcing.com/delta/viewNotice.html?noticeId=905118489>

GO Reference: GO-20241125-PRO-28644136

VI.4) Procedures for review

VI.4.1) Review body

British Library

96 Euston Road

London

NW1 2DB

Country

United Kingdom