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Contract

## 002434 British Library Web Foundations Project

British Library

F03: Contract award notice

Notice identifier: 2024/S 000-038013

Procurement identifier (OCID): ocds-h6vhtk-048bc6

Published 25 November 2024, 2:05pm

### Section I: Contracting authority

#### I.1) Name and addresses

British Library

96 Euston Road

London

NW1 2DB

#### Contact

Andy Kemp

#### Email

[andy.kemp@bl.uk](mailto:andy.kemp@bl.uk)

#### Telephone

+44 1937546387

#### Country

United Kingdom

**Region code**

UK - United Kingdom

**Internet address(es)**

Main address

<https://www.delta-esourcing.com/tenders/UK-title/F9674F92X5>

Buyer's address

<https://www.delta-esourcing.com/tenders/UK-title/F9674F92X5>

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Recreation, culture and religion

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

002434 British Library Web Foundations Project

Reference number

002434

#### **II.1.2) Main CPV code**

- 72413000 - World wide web (www) site design services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

The British Library are seeking a partner to deliver phase 1 of the Library's Web Foundations project to include the following outputs:-

Replace the current interim website

Give an excellent experience to users and editors

Reflects the Library brand

Is robust, scalable, sustainable and secure

Allows for quick expansion of other content areas

Provides a foundation for expansion and integration with backend systems in phase 2 and beyond.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £396,908

## **II.2) Description**

### **II.2.2) Additional CPV code(s)**

- 72212224 - Web page editing software development services

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

Main site or place of performance

UNITED KINGDOM

### **II.2.4) Description of the procurement**

We are on a journey of digital transformation. Our Knowledge Matter's strategy (2023-2030) sets-out our digital ambition to transform the user experience and quality of our website and digital resources for our users. Our aim is to deliver world-class digital experiences for a world-leading Library, building on modern, resilient, secure foundations.

In 2022, we undertook a Web Discovery project, which identified the path for a world-leading, user-centred website. While laying the foundations for this, in October 2023 we experienced a catastrophic cyber-attack. It left us without a permanent website or access to many of the digital applications of the wider digital estate. In December 2023, we launched a small interim website to support users' immediate needs. It does not have a CMS attached to it and is designed to be replaced by the outcomes of this brief.

The Library are looking for a partnership with an agency where we can combine the skills and knowledge of our teams and the selected agency – and collaborate in a way that builds our teams' skills and delivers phase 1 of the project, resulting in a website that:

replaces the current interim website

gives an excellent experience to users and editors

reflects the Library brand

is robust, scalable, sustainable and secure

allows for quick expansion of other content areas

provides a foundation for expansion and integration with backend systems in phase 2 and beyond.

## **II.2.5) Award criteria**

Quality criterion - Name: Running the Project / Weighting: 10

Quality criterion - Name: Collaboration / Weighting: 5

Quality criterion - Name: User Centred Approach / Weighting: 30

Quality criterion - Name: Collaborative development / Weighting: 25

Quality criterion - Name: Phase two future planning / Weighting: 5

Quality criterion - Name: Social Value / Weighting: 5

Cost criterion - Name: Total Cost / Weighting: 20

## **II.2.11) Information about options**

Options: No

## **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2.14) Additional information**

To respond to this opportunity please click here: <https://www.delta-esourcing.com/respond/F9674F92X5>

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## Section IV. Procedure

### IV.1) Description

#### IV.1.1) Type of procedure

Competitive procedure with negotiation

#### IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

### IV.2) Administrative information

#### IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 000-026203](#)

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## Section V. Award of contract

### Contract No

002434

### Title

British Library Web Foundations Project

A contract/lot is awarded: Yes

### V.2) Award of contract

#### V.2.1) Date of conclusion of the contract

11 November 2024

#### V.2.2) Information about tenders

Number of tenders received: 3

Number of tenders received from SMEs: 3

Number of tenders received from tenderers from other EU Member States: 1

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

Q42

Saturnusstraat 14

2516AH Den Haag

Country

Netherlands

NUTS code

- NL33 - South Holland

National registration number

N/A

The contractor is an SME

Yes

**V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £400,000

Total value of the contract/lot: £396,908

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## **Section VI. Complementary information**

### **VI.3) Additional information**

The contracting authority considers that this contract may be suitable for economic operators that are small or medium enterprises (SMEs). However, any selection of tenderers will be based solely on the criteria set out for the procurement.

To view this notice, please click here:

<https://www.delta-esourcing.com/delta/viewNotice.html?noticeId=905118489>

GO Reference: GO-20241125-PRO-28644136

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

British Library

96 Euston Road

London

NW1 2DB

Country

United Kingdom