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Awarded contract

## **Future Flood Warnings System (FFWS)**

ENVIRONMENT AGENCY (Defra Network eTendering Portal)

F20: Modification notice

Notice reference: 2023/S 000-037988

Published: 29 December 2023, 9:39am

### **Section I: Contracting authority/entity**

#### **I.1) Name and addresses**

ENVIRONMENT AGENCY (Defra Network eTendering Portal)

Seacole Building, 2 Marsham Street

London

SW1P 4DF

#### **Contact**

Neil Widdop

#### **Email**

[Neil.Widdop@defra.gov.uk](mailto:Neil.Widdop@defra.gov.uk)

#### **Telephone**

+44 7826950799

#### **Country**

United Kingdom

**NUTS code**

UK - United Kingdom

**Internet address(es)**

Main address

<https://www.gov.uk/government/organisations/department-for-environment-food-rural-affairs>

Buyer's address

<https://defra-family.force.com/s/Welcome>

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Future Flood Warnings System (FFWS)

#### **II.1.2) Main CPV code**

- 72000000 - IT services: consulting, software development, Internet and support

#### **II.1.3) Type of contract**

Services

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 48000000 - Software package and information systems
- 72000000 - IT services: consulting, software development, Internet and support

#### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

#### **II.2.4) Description of the procurement at the time of conclusion of the contract:**

Our vision for a future flood warning system is customer and partner focused, providing direct alert messages that are targeted and relevant for the recipients. The warnings will be provided to people, not just for properties, increasing our reach to those on the move, transient groups and non-addressable infrastructure. The warning will provide contextual information, such as the historic/operational levels that have been reached and the expected impacts of flooding. The aim is to disseminate flood warnings across a broad range of channels and readily adopt future technology developments and emerging digital channels swiftly and at low cost. The warning system and associated delivery channels will need be intuitive and enable operators to issue messages efficiently, automatically generating additional contextual information, reports and relevant maps for those who want further detail. The system should be managed as a service, in-line with the Government's Digital by Default approach. The solution will facilitate monitoring of service usage and the

introduction improvements on an ongoing basis. This could, for example be, new warning areas, implementing boundary changes or capture of additional contextual information. The service should be flexible and scalable enough to accommodate the provision of warning services for other sources of flooding such as surface water and reservoir inundation if policy change brings this into scope. This may also extend to allowing other Flood Risk Management Authorities to issue warnings for flood risks they are responsible for, such as surface water flooding, using this system. Data and information within the system should be readily accessible and detailed information should be made available to Environment Agency staff in order to manage, investigate and improve the service. The solution shall provide an appropriate service for our broad range of customers, from partners, media and public, who will be able to select, via self-service, how they wish to receive this information and most importantly when they wish to receive it through user-defined thresholds and periods. Adopting a common operating language will enable system-to-system interaction allowing others to consume our data and trigger further tertiary warning services. We aim to understand how recipients respond to our messages, whether they require follow up messages/further information.

### **II.2.7) Duration of the contract, framework agreement, dynamic purchasing system or concession**

Duration in months

48

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.2) Administrative information**

#### **IV.2.1) Contract award notice concerning this contract**

Notice number: [2016/S 010-014015](#)

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## **Section V. Award of contract/concession**

### **Contract No**

EAAA-9BXF58 FFWS

## **Title**

Future Flood Warnings System (FFWS)

## **V.2) Award of contract/concession**

### **V.2.1) Date of conclusion of the contract/concession award decision:**

23 December 2015

### **V.2.2) Information about tenders**

The contract/concession has been awarded to a group of economic operators: No

### **V.2.3) Name and address of the contractor/concessionaire**

Fujitsu Services Limited

Lovelace Rd

Bracknell

RG12 8SN

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor/concessionaire is an SME

No

### **V.2.4) Information on value of the contract/lot/concession (at the time of conclusion of the contract;excluding VAT)**

Total value of the procurement: £19,500,000

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Defra Network eTendering Portal

Seacole Building, 2 Marsham Street

London

SW1P 4DF

Country

United Kingdom

Internet address

<https://www.gov.uk/government/organisations/department-for-environment-food-rural-affairs>

#### **VI.4.2) Body responsible for mediation procedures**

Defra Network eTendering Portal

Seacole Building, 2 Marsham Street

London

SW1P 4DF

Country

United Kingdom

Internet address

<https://www.gov.uk/government/organisations/department-for-environment-food-rural-affairs>

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## **Section VII: Modifications to the contract/concession**

### **VII.1) Description of the procurement after the modifications**

#### **VII.1.1) Main CPV code**

- 72000000 - IT services: consulting, software development, Internet and support

#### **VII.1.2) Additional CPV code(s)**

- 48000000 - Software package and information systems

#### **VII.1.3) Place of performance**

NUTS code

- UK - United Kingdom

Main site or place of performance

UK

#### **VII.1.4) Description of the procurement:**

Our vision for a future flood warning system is customer and partner focused, providing direct alert messages that are targeted and relevant for the recipients. The warnings will be provided to people, not just for properties, increasing our reach to those on the move, transient groups and non-addressable infrastructure. The warning will provide contextual information, such as the historic/operational levels that have been reached and the expected impacts of flooding. The aim is to disseminate flood warnings across a broad range of channels and readily adopt future technology developments and emerging digital channels swiftly and at low cost. The warning system and associated delivery channels will need be intuitive and enable operators to issue messages efficiently, automatically generating additional contextual information, reports and relevant maps for those who want further detail. The system should be managed as a service, in-line with the Government's Digital by Default approach. The solution will facilitate monitoring of service usage and the introduction improvements on an ongoing basis. This could, for example be, new warning areas, implementing boundary changes or capture of additional contextual information. The service should be flexible and scalable enough to accommodate the provision of warning services for other sources of flooding such as surface water and reservoir inundation if policy change brings this into scope. This may also extend to allowing other Flood Risk Management Authorities to issue warnings for flood risks they are responsible for, such as

surface water flooding, using this system. Data and information within the system should be readily accessible and detailed information should be made available to Environment Agency staff in order to manage, investigate and improve the service. The solution shall provide an appropriate service for our broad range of customers, from partners, media and public, who will be able to select, via self-service, how they wish to receive this information and most importantly when they wish to receive it through user-defined thresholds and periods. Adopting a common operating language will enable system-to-system interaction allowing others to consume our data and trigger further tertiary warning services. We aim to understand how recipients respond to our messages, whether they require follow up messages/further information.

#### **VII.1.5) Duration of the contract, framework agreement, dynamic purchasing system or concession**

Duration in months

120

In the case of framework agreements, provide justification for any duration exceeding 4 years:

Please see VII.2

#### **VII.1.6) Information on value of the contract/lot/concession (excluding VAT)**

Total value of the contract/lot/concession:

£19,500,000

#### **VII.1.7) Name and address of the contractor/concessionaire**

Fujitsu Services Limited

Lovelace Rd

Bracknell

RG12 8SN

Country

United Kingdom

NUTS code



- UK - United Kingdom

The contractor/concessionaire is an SME

No

## **VII.2) Information about modifications**

### **VII.2.1) Description of the modifications**

Nature and extent of the modifications (with indication of possible earlier changes to the contract):

The Future Flood Warnings System framework agreement Contract Notice (<https://ted.europa.eu/udl?uri=TED:NOTICE:389249-2014:TEXT:EN:HTML>) was published on 12th November 2014. The "Estimated total value of purchases for the entire duration of the framework agreement" stated in the Contract Notice was set between £5,000,000 and £20,000,000. A Contract Award Notice was subsequently published upon conclusion of the procurement on 14th January 2016 with an "Initial estimated total value of the contract" of £4,613,234.71. The Environment Agency has now awarded three contracts under the framework agreement. All contracts were/are based on the original framework agreement and the remaining live contract is set to expire on 2nd September 2025. The Environment Agency will shortly conclude a procurement for the successor arrangements for the Future Flood Warnings System framework agreement. Therefore, in the interests of transparency, the Environment Agency wishes to declare that the cumulative final value of the Future Flood Warnings System framework agreement is anticipated to be £19,500,000 with the contract expiring no later than 22nd December 2025. This complements the previous Modification Notice, which was published on 11th January 2022 (<https://www.find-tender.service.gov.uk/Notice/000822-2022>).

### **VII.2.2) Reasons for modification**

Need for additional works, services or supplies by the original contractor/concessionaire.

Description of the economic or technical reasons and the inconvenience or duplication of cost preventing a change of contractor:

This Modification Notice is being published in the interests of transparency. It is Environment Agency's view that all contracts awarded under the Future Flood Warnings System framework agreement are consistent with the overall nature of the framework agreement.

### **VII.2.3) Increase in price**

Updated total contract value before the modifications (taking into account possible earlier contract modifications, price adaptations and average inflation)

Value excluding VAT: £17,500,000

Total contract value after the modifications

Value excluding VAT: £19,500,000