

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/037978-2024>

Tender

## **Managed IT Service**

ADVANCED RESEARCH AND INVENTION AGENCY

F02: Contract notice

Notice identifier: 2024/S 000-037978

Procurement identifier (OCID): ocds-h6vhtk-04be58

Published 25 November 2024, 12:00pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

ADVANCED RESEARCH AND INVENTION AGENCY

210 EUSTON ROAD,

LONDON

NW12DA

#### **Email**

[clarifications@aria.org.uk](mailto:clarifications@aria.org.uk)

#### **Country**

United Kingdom

#### **Region code**

UKI31 - Camden and City of London

#### **Justification for not providing organisation identifier**

Not on any register

**Internet address(es)**

Main address

<https://www.aria.org.uk>

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://www.aria.org.uk/wp-content/uploads/2024/11/RFP-Managed-IT-Service.docx.pdf>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://www.aria.org.uk/wp-content/uploads/2024/11/RFP-Managed-IT-Service.docx.pdf>

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

General public services

---

## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Managed IT Service

#### **II.1.2) Main CPV code**

- 72000000 - IT services: consulting, software development, Internet and support

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Launched in January 2023, ARIA is a Research & Development (R&D) funding agency designed to take bold bets that complement and amplify the UK's world-class research ecosystem. We fund transformative science and technology capabilities that will benefit the UK and help humanity thrive.

This RFP seeks proposals from qualified IT managed services providers (MSPs) to provide strategic and day-to-day operational support for our IT infrastructure, ensuring seamless business operations and support for end-users.

Bidders should note that ARIA is exempt from the Public Contract Regulations 2015 and the new Public Procurement Regulations 2024. This procurement is therefore not subject to them.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

#### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

#### **II.2.4) Description of the procurement**

The supplier will provide comprehensive IT leadership and support, including network

management, helpdesk support, software and hardware integration and management, cloud based collaborative 'sandpit' environments and proactive monitoring as set out in detail in the RFP document here: <https://www.aria.org.uk/wp-content/uploads/2024/11/RFP-Managed-IT-Service.docx.pdf>

#### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

36

This contract is subject to renewal

Yes

Description of renewals

The current IT service provider contract expires in 2025.

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: Yes

Description of options

Additional funding, scope and duration could be added to any contracts awarded.

---

## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Competitive procedure with negotiation

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

13 January 2025

Local time

12:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

---

## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Not Applicable, see the ARIA Act 2022

London

Country

United Kingdom