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Tender

Managed IT Service

ADVANCED RESEARCH AND INVENTION AGENCY

F02: Contract notice

Notice identifier: 2024/S 000-037978

Procurement identifier (OCID): ocds-h6vhtk-04be58

Published 25 November 2024, 12:00pm

Section I: Contracting authority

I.1) Name and addresses

ADVANCED RESEARCH AND INVENTION AGENCY

210 EUSTON ROAD,

LONDON

NW12DA

Email

clarifications@aria.org.uk

Country

United Kingdom

Region code

UKI31 - Camden and City of London

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

<https://www.aria.org.uk>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://www.aria.org.uk/wp-content/uploads/2024/11/RFP-Managed-IT-Service.docx.pdf>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://www.aria.org.uk/wp-content/uploads/2024/11/RFP-Managed-IT-Service.docx.pdf>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Managed IT Service

II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.1.4) Short description

Launched in January 2023, ARIA is a Research & Development (R&D) funding agency designed to take bold bets that complement and amplify the UK's world-class research ecosystem. We fund transformative science and technology capabilities that will benefit the UK and help humanity thrive.

This RFP seeks proposals from qualified IT managed services providers (MSPs) to provide strategic and day-to-day operational support for our IT infrastructure, ensuring seamless business operations and support for end-users.

Bidders should note that ARIA is exempt from the Public Contract Regulations 2015 and the new Public Procurement Regulations 2024. This procurement is therefore not subject to them.

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

The supplier will provide comprehensive IT leadership and support, including network

management, helpdesk support, software and hardware integration and management, cloud based collaborative 'sandpit' environments and proactive monitoring as set out in detail in the RFP document here: <https://www.aria.org.uk/wp-content/uploads/2024/11/RFP-Managed-IT-Service.docx.pdf>

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

36

This contract is subject to renewal

Yes

Description of renewals

The current IT service provider contract expires in 2025.

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: Yes

Description of options

Additional funding, scope and duration could be added to any contracts awarded.

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Competitive procedure with negotiation

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

13 January 2025

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.4) Procedures for review

VI.4.1) Review body

Not Applicable, see the ARIA Act 2022

London

Country

United Kingdom