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Tender

Soft Facilities Management Services for London North West University Healthcare NHS Trust

London North West University Healthcare NHS Trust

F02: Contract notice

Notice identifier: 2024/S 000-037925

Procurement identifier (OCID): ocds-h6vhtk-04be3e

Published 22 November 2024, 6:29pm

Section I: Contracting authority

I.1) Name and addresses

London North West University Healthcare NHS Trust

Northwick Park Hospital, Watford Road

Harrow

HA1 3UJ

Contact

Rod Skinner

Email

rod.skinner@attain.co.uk

Country

United Kingdom

Region code

UKI74 - Harrow and Hillingdon

Internet address(es)

Main address

<https://www.lnwh.nhs.uk/>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://attain.bravosolution.co.uk/web/login.html>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://attain.bravosolution.co.uk/web/login.html>

Tenders or requests to participate must be submitted to the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://attain.bravosolution.co.uk/web/login.html>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Soft Facilities Management Services for London North West University Healthcare NHS Trust

Reference number

ACE-0781-2024-LNW

II.1.2) Main CPV code

- 79993100 - Facilities management services

II.1.3) Type of contract

Services

II.1.4) Short description

London North West University Healthcare NHS Trust (herein referred to as 'the Authority') seeks suitably qualified suppliers to tender for a Facilities Management Services provision.

The Authority is looking to appoint a single Preferred Supplier to manage all aspects of the Service. As such, a Lotting Strategy is deemed inappropriate as it risks creation of unnecessary fragmentation and complexity. Accordingly, the service will be offered as a single contract awarded to a single Preferred Supplier.

The aggregate value of the contract (including extensions) as advertised in the Contracts Finder and Find a Tender Service (FTS) is £346,146,770 British Pound Sterling.

The contract to be entered into by the Authority and the Preferred Supplier for the procurement will be based on the NHS Terms and Conditions for the Provision of Services.

The contract term is from 01st October 2025 - 30th September 2032, with the option to extend for a maximum of 36 months. This stated optional extension period is in no way guaranteed, and activation of such extension will be at the sole discretion of the Authority based on fundamental principles, including the performance of the supplier and results of any service evaluations undertaken.

The Authority is undertaking a competitive process utilising the Restricted Procedure within the scope of the Public Contract regulations 2015 (as amended). The service that this notice relates is within scope of the Public Contract regulations 2015 (as amended The Public Procurement (Amendment etc.) (EU Exit) Regulations 2020).

To register interest please go to <https://attain.bravosolution.co.uk/web/login.html> . Click on 'Register here' and follow the onscreen instructions.

The relevant documentation will be available within the 'sq_115 - London North West University Healthcare NHS Trust Soft Facilities Management Service

II.1.5) Estimated total value

Value excluding VAT: £346,146,770

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 79993100 - Facilities management services

II.2.3) Place of performance

NUTS codes

- UKI74 - Harrow and Hillingdon

Main site or place of performance

Northwick Park Hospital and associated sites

II.2.4) Description of the procurement

The Authority seeks suitably qualified suppliers to tender for a Facilities Management Services provision.

The overarching aim of the Service is to manage, co-ordinate and deliver a consistent, timely and high-quality soft facilities management service for the Authority and its patients and will consist of the following service lines:

General Management

Helpdesk Management / Reception Services

Patient Catering

Healthcare Cleaning and Pest Control

Portering and Postal Services

Security (Manned Guarding)

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The contract term is from 01st October 2025 - 30th September 2032, with the option to extend for a maximum of 36 months. This stated optional extension period is in no way guaranteed, and activation of such extension will be at the sole discretion of the Authority based on fundamental principles, including the performance of the supplier and results of any service evaluations undertaken.

Please Note: Any expenditure, work or effort undertaken by you in relation to any procurement activity is a matter solely for your own commercial judgment. The Authority reserves the right to withdraw from the process at any time or to not tender the service(s) or to tender on a different basis. In such circumstances, and in any event, the Authority and/or its advisors shall not be liable for any costs or loss of expenses whatsoever incurred by any organisation, agent or subsidiary that may have contributed to any proposals submitted to this notice.

Any and all information/documents are draft and subject to change. Under no circumstances should providers approach the Authority directly in relation to the service

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The relevant documentation will be available within the 'sq_115 - London North West

University Healthcare NHS Trust Soft Facilities Management Service

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £346,146,770

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Start date

1 October 2025

End date

30 September 2032

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: Yes

Description of options

Option to extend for a maximum of 36 months total

All details pertaining to extensions can be found in the procurement documentation via the e-procurement portal: <https://attain.bravosolution.co.uk/web/login.html>

The relevant documentation will be available within the 'sq_115 - London North West University Healthcare NHS Trust Soft Facilities Management Service

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

The Authority is undertaking a Competitive Process within the scope of the Public Contract regulations 2015 (as amended). The service that this notice relates is within scope of the Public Contract regulations 215 (as amended The Public Procurement (Amendment etc.) (EU Exit) Regulations 2020).

Please Note: Any expenditure, work or effort undertaken by you in relation to any procurement activity

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.1) Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions

In accordance with Regulations 56 to 58 of The Public Contracts Regulations 2015 (as amended The Public Procurement (Amendment etc.) (EU Exit) Regulations 2020) and as set out in the qualification envelope which is available with the procurement documents.

III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

III.2) Conditions related to the contract

III.2.2) Contract performance conditions

See the form of Contract supplied with the procurement documents.

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Restricted procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

6 January 2025

Local time

12:00pm

IV.2.3) Estimated date of dispatch of invitations to tender or to participate to selected candidates

5 February 2025

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Duration in months: 6 (from the date stated for receipt of tender)

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: Yes

Estimated timing for further notices to be published: 30/09/32

VI.2) Information about electronic workflows

Electronic invoicing will be accepted

Electronic payment will be used

VI.4) Procedures for review

VI.4.1) Review body

The Royal Courts of Justice

London

London

WC2A 2LL

Country

United Kingdom

Internet address

<https://www.lnwh.nhs.uk/>

VI.4.2) Body responsible for mediation procedures

Public Procurement Review Service (PPRS)

London

WC2A 2LL

Email

publicprocurementreview@cabinetoffice.gov.uk

Country

United Kingdom

Internet address

<https://submit.forms.service.gov.uk/form/314/raise-a-concern-with-public-procurement-review-service/1293>

VI.4.4) Service from which information about the review procedure may be obtained

London North West University Healthcare NHS Trust

Northwick Park Hospital, Watford Road

arrow

HA1 3UJ

Email

rod.skinner@attain.co.uk

Country

United Kingdom

Internet address

<https://lnwh.nhs.uk>