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Contract

## **NHS Norfolk and Waveney ICB Community Aural Microsuction Service**

NHS Norfolk & Waveney Integrated Care Board

F03: Contract award notice

Notice identifier: 2024/S 000-037905

Procurement identifier (OCID): ocds-h6vhtk-04845d

Published 22 November 2024, 4:46pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

NHS Norfolk & Waveney Integrated Care Board

County Hall, Martineau Ln

Norwich

NR1 2DH

#### **Email**

[david.bailey1@nhs.net](mailto:david.bailey1@nhs.net)

#### **Country**

United Kingdom

#### **Region code**

UKH15 - Norwich and East Norfolk

#### **Internet address(es)**

Main address

<https://www.improvinglivesnw.org.uk/about-us/our-nhs-integrated-care-board-icb/icb-contact/>

Buyer's address

<https://www.improvinglivesnw.org.uk/about-us/our-nhs-integrated-care-board-icb/icb-contact/>

#### **I.4) Type of the contracting authority**

Body governed by public law

#### **I.5) Main activity**

Health

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

NHS Norfolk and Waveney ICB Community Aural Microsuction Service

Reference number

NW2024-68

#### **II.1.2) Main CPV code**

- 85100000 - Health services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

NHS Norfolk and Waveney Integrated Care Board sought competitive offers for the provision of community aural microsuction to patients aged 10+ registered with a Norfolk and Waveney GP.

The aim of the service is to provide a community ear clearance service to manage patients according to pathway thresholds.

To reduce the number of unnecessary referrals to secondary care.

To perform the agreed services within the specified timeframes from receipt of referral to discharge to referrers.

To monitor demand and ensure appropriate capacity for the service.

To encourage patient self-management and reduce routine follow-ups where not clinically indicated.

To be delivered in manner that aligns and supports objectives outlined in the Norfolk and Waveney ICB Clinical Strategy:

This contract is for a period of 3 years with the option to extend for up to an additional 2 years.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £2,974,000

## **II.2) Description**

### **II.2.3) Place of performance**

NUTS codes

- UKH1 - East Anglia

### **II.2.4) Description of the procurement**

The objective of this project is to commission community microsuction services for Norfolk and Waveney ICB.

‘This notice is to communicate the intention to award a contract under the Provider Selection Regime (PSR) Competitive Process’.

The key aims and objectives include the following:

To provide a community ear clearance service to manage patients according to pathway thresholds.

To reduce the number of unnecessary referrals to secondary care.

To perform the agreed services within the specified timeframes from receipt of referral to discharge to referrers.

To monitor demand and ensure appropriate capacity for the service.

To encourage patient self-management and reduce routine follow-ups where not clinically indicated.

To be delivered in manner that aligns and supports objectives outlined in the Norfolk and Waveney ICB Clinical Strategy:

Objective 1: See me as a whole person.

Objective 2: Be one high quality resilient service.

Objective 3: Reduce long waiting times.

Objective 4: Act early to improve health.

Objective 5: Be reliable.

Objective 6: Tackling health inequalities.

Outcomes:

Patients have a positive experience.

Care is delivered in a convenient community care setting.

Alleviate pressure on primary and secondary healthcare services by providing an alternative, community-based option for ear care.

Patients accepted and treated within the specified timeframes.

Patients leave empowered with the knowledge to self-manage where appropriate.  
Staff trained to appropriate clinical and professional.

### **II.2.5) Award criteria**

Quality criterion - Name: Quality and Innovation / Weighting: 20

Quality criterion - Name: Integration, Collaboration and Service Sustainability / Weighting: 45

Quality criterion - Name: Improving Access, Reducing Health / Weighting: 15

Quality criterion - Name: Social Value / Weighting: 10

Cost criterion - Name: Value / Weighting: 10

### **II.2.11) Information about options**

Options: Yes

Description of options

Option to extend the contract for up to an additional 2 years.

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

### **II.2.14) Additional information**

The awarded contract value includes the optional 2 year extension.

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2024/S 000-029606](#)

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## **Section V. Award of contract**

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

21 November 2024

#### **V.2.2) Information about tenders**

Number of tenders received: 4

Number of tenders received from SMEs: 4

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

North Norfolk Primary Care

3rd Floor Reed House Peachman Way Broadland Business Park Norwich NR7 0WF

Norwich

NR7 0WF

Country

United Kingdom

NUTS code

- UKH1 - East Anglia

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £2,974,000

Total value of the contract/lot: £2,974,000

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## **Section VI. Complementary information**

### **VI.3) Additional information**

This is a Provider Selection Regime (PSR) intention to award notice. The awarding of this contract is subject to the Health Care Services (Provider Selection Regime) Regulations 2023. For the avoidance of doubt, the provisions of the Public Contracts Regulations 2015 do not apply to this award. The standstill period begins on the day after the publication of this notice. Representations by providers must be made to the relevant authority by 4th December 2024. This contract has not yet formally been awarded; this notice serves as an intention to award under the PSR.'

If you have wish to make a written representation regarding this intention to award notice please contact [nwicb.enquiries@nhs.net](mailto:nwicb.enquiries@nhs.net).

The intention to award decision was made by the ICB Steering Group 21st November 2024.

There were no declared conflicts identified during in relation to this process.

The Key Criteria weighting for this services was as follows:

Quality & Innovation - 20%

Value - 10%  
Integration, Collaboration and Service Sustainability - 45%  
Improving Access, Reducing - 15%  
Social Value - 10%

The relative importance of the Key Criteria was deemed appropriate based on the requirements of the service

The rationale for awarding to the preferred provider was that they have passed all pass/fail questions in the basic selection questionnaire and ranked as the highest scoring provider based on their overall Key Criteria score within this Provider Selection Process.

This contract relates to an existing service and is being awarded to an new Provider. The contract is expected to commence 3rd February 2025 and will expire 2nd February 2028 with the option to extend for up to an additional 2 years.

#### **VI.4) Procedures for review**

##### **VI.4.1) Review body**

NHS England

7&8 Wellington Place

Leeds

LS1 4AP

Country

United Kingdom

Internet address

<https://www.england.nhs.uk/>