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Planning

NHS Login Verification and Identity Checks

NHS England

UK2: Preliminary market engagement notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-037899

Procurement identifier (OCID): ocds-h6vhtk-0518d4

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Scope

Description

This Pre-Procurement Exercise is being run to support the consolidation of the existing verification and identity check contracts to be procured through an open-procedure. The objective of NHS login is to simplify the adoption of digital tools and services that require secure verification and authentication, by providing a simple, consistent, and trusted mechanism for users to access digital services in health and social care. NHS login ensures users are correctly matched to their NHS record (via NHS number or appropriate record identifier) so they can gain access to the service they require. Users require identity verification to an assurance level that is appropriate to the service they are trying to access. A full description of the requirements for the ID Verification Service and Liveness and Likeness Service can be access in the Request for Information Documents, linked to this Notice.

Total value (estimated)

- £16,500,000 excluding VAT
- £19,800,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 1 October 2026 to 30 September 2030
- 4 years

Main procurement category

Services

CPV classifications

- 72000000 - IT services: consulting, software development, Internet and support
- 48000000 - Software package and information systems

Engagement

Engagement deadline

18 July 2025

Engagement process description

Suppliers interested in this opportunity are requested to complete two RFI documents related to the Identification Verification Service and Liveness and Likeness Service supporting NHS Login.

Clarification questions and responses must be submitted via the NHS England's e-Tendering portal, Atamis. The preliminary market engagement documents and questionnaire can be found on Atamis by searching for "C357296 RFI - ID Verification Solution". To register on the NHS England's e-Tendering portal and to access this opportunity, please go to <https://health-family.force.com/s/Welcome>. You can then search for the opportunity and access any further information.

The deadline for submitting questions relating to this RFI will be 18:00 BST 15th July 2025.

This preliminary market engagement exercise is due for return by 18:00 BST 18th July 2025.

Participation

Particular suitability

Small and medium-sized enterprises (SME)

Submission

Publication date of tender notice (estimated)

10 November 2025

Contracting authority

NHS England

- Public Procurement Organisation Number: PDPT-3135-BWWY

Wellington House, 133-135 Waterloo Rd

London

SE1 8UG

United Kingdom

Contact name: NHS England DDaT Procurement Team

Email: england.commercialqueries@nhs.net

Website: <https://www.england.nhs.uk/>

Region: UKI45 - Lambeth

Organisation type: Public authority - central government