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Tender

## **Customer Payments**

South Liverpool Homes

F02: Contract notice

Notice identifier: 2024/S 000-037899

Procurement identifier (OCID): ocds-h6vhtk-04be30

Published 22 November 2024, 4:28pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

South Liverpool Homes

Parklands, Conleach Road

Speke

L24 0TY

#### **Contact**

Mrs Gemma Tuzio-Clarke

#### **Email**

[procurement@southliverpoolhomes.co.uk](mailto:procurement@southliverpoolhomes.co.uk)

#### **Telephone**

+44 1512855619

#### **Country**

United Kingdom

**Region code**

UK - United Kingdom

**Internet address(es)**

Main address

<https://southliverpoolhomes.co.uk>

Buyer's address

<https://southliverpoolhomes.co.uk>

**I.3) Communication**

Access to the procurement documents is restricted. Further information can be obtained at

<https://www.proactis.com/uk/>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://www.proactis.com/uk/>

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Housing and community amenities

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Customer Payments

Reference number

DN753284

#### **II.1.2) Main CPV code**

- 48000000 - Software package and information systems

#### **II.1.3) Type of contract**

Supplies

#### **II.1.4) Short description**

South Liverpool Homes (SLH) is seeking the provision of a customer payment provider, to replace the existing contract which expires on 28th February 2025.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 66110000 - Banking services

#### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

#### **II.2.4) Description of the procurement**

South Liverpool Homes (SLH) is seeking the provision of a customer payment provider, to replace the existing contract which expires on 28th February 2025.

### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

36

This contract is subject to renewal

No

### **II.2.10) Information about variants**

Variants will be accepted: No

### **II.2.11) Information about options**

Options: No

### **II.2.12) Information about electronic catalogues**

Tenders must be presented in the form of electronic catalogues or include an electronic catalogue

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

3 January 2025

Local time

5:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.7) Conditions for opening of tenders**

Date

3 January 2025

Local time

5:00pm

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

South Liverpool Homes

Liverpool

Country

United Kingdom