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Contract

NP86721 PCR Test Kit Assembly and Distribution Service

The Common Services Agency (more commonly known as NHS National Services Scotland) ("NSS")

F20: Modification notice

Notice identifier: 2025/S 000-037879

Procurement identifier (OCID): ocds-h6vhtk-02b618

Published 7 July 2025, 2:51pm

Section I: Contracting authority/entity

I.1) Name and addresses

The Common Services Agency (more commonly known as NHS National Services Scotland) ("NSS")

Gyle Square (NSS Head Office), 1 South Gyle Crescent

Edinburgh

EH12 9EB

Email

stuart.gillespie@nhs.scot

Country

United Kingdom

NUTS code

UKM - Scotland

Internet address(es)

Main address

<https://www.nss.nhs.scot/browse/procurement-and-logistics>

Buyer's address

https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA11883

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

NP86721 PCR Test Kit Assembly and Distribution Service

Reference number

NP86721

II.1.2) Main CPV code

- 79920000 - Packaging and related services

II.1.3) Type of contract

Services

II.2) Description

II.2.1) Title

Storage and Distribution of Test Consumables

Lot No

2

II.2.2) Additional CPV code(s)

- 79920000 - Packaging and related services

II.2.3) Place of performance

NUTS codes

- UKM - Scotland

Main site or place of performance

Scotland

II.2.4) Description of the procurement at the time of conclusion of the contract:

The scope of the procurement covers the distribution, and delivery of test kits and consumables across Scotland. There are a number of key components to this service, namely the warehousing of products, the fulfilment and delivery of orders, and returns management.

Lot 2 - 'Storage and Distribution of Test Consumables' service: the Authority has awarded this Lot as a single supplier framework.

II.2.7) Duration of the contract, framework agreement, dynamic purchasing system or concession

Start date

15 August 2021

End date

14 August 2026

In the case of framework agreements, provide justification for any duration exceeding 4 years

Continuity of supply of critical products and service

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.2) Administrative information

IV.2.1) Contract award notice concerning this contract

Notice number: [2021/S 000-021551](#)

Section V. Award of contract/concession

Contract No

NP86721

Lot No

2

Title

Storage and Distribution of Test Consumables

V.2) Award of contract/concession

V.2.1) Date of conclusion of the contract/concession award decision:

17 August 2021

V.2.2) Information about tenders

The contract/concession has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor/concessionaire

Sykes Global Services Ltd

Nether Road

Galashiels

TD1 3HE

Telephone

+44 1896664281

Country

United Kingdom

NUTS code

- UKM - Scotland

The contractor/concessionaire is an SME

No

V.2.4) Information on value of the contract/lot/concession (at the time of conclusion of the contract;excluding VAT)

Total value of the procurement: £2,134,088

Section VI. Complementary information

VI.3) Additional information

The estimated value(s) referred to in Section II.I.7, Section V.2.4 and within all Lots covers the forty-eight (48) month contract duration of the framework agreement.

(SC Ref:799213)

VI.4) Procedures for review

VI.4.1) Review body

Sheriff Court House

27 Chambers Street

Edinburgh

EH1 1LB

Email

edinburgh@scotcourts.gov.uk

Telephone

+44 1312252525

Country

United Kingdom

VI.4.3) Review procedure

Precise information on deadline(s) for review procedures

Economic operators should approach the contracting authority in the first instance. However, the only formal remedy is to apply to the courts -

An economic operator that suffers, or is at risk of suffering, loss or damage attributable to a breach of duty under the Public Contracts (Scotland) Regulations 2015 or the Procurement Reform (Scotland) Act 2014, may bring proceedings in the Sheriff Court or the Court of Session.

Section VII: Modifications to the contract/concession

VII.1) Description of the procurement after the modifications

VII.1.1) Main CPV code

- 79920000 - Packaging and related services

VII.1.3) Place of performance

NUTS code

- UKM - Scotland

VII.1.4) Description of the procurement:

The scope of the procurement covers the distribution, and delivery of test kits and consumables across Scotland. There are a number of key components to this service, namely the warehousing of products, the fulfilment and delivery of orders, and returns management.

Lot 2 - 'Storage and Distribution of Test Consumables' service: the Authority has awarded this Lot as a single supplier framework.

VII.1.5) Duration of the contract, framework agreement, dynamic purchasing system or concession

Start date

15 August 2021

End date

14 August 2026

VII.1.6) Information on value of the contract/lot/concession (excluding VAT)

Total value of the contract/lot/concession:

£2,134,088

VII.1.7) Name and address of the contractor/concessionaire

SYKES Global Services Ltd

Nether Road

Galashiels

TD1 3HE

Country

United Kingdom

NUTS code

- UKM - Scotland

The contractor/concessionaire is an SME

No

VII.2) Information about modifications

VII.2.1) Description of the modifications

Nature and extent of the modifications (with indication of possible earlier changes to the contract):

Extend the framework for an additional year

VII.2.2) Reasons for modification

Need for additional works, services or supplies by the original contractor/concessionaire.

Description of the economic or technical reasons and the inconvenience or duplication of cost preventing a change of contractor:

Services it supports the continuity of supply of critical products and service & we await outcome of review of requirements

VII.2.3) Increase in price

Updated total contract value before the modifications (taking into account possible earlier contract modifications, price adaptations and average inflation)

Value excluding VAT: £10,800,000

Total contract value after the modifications

Value excluding VAT: £10,800,000