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Award

P2016/932/PE & PB2022-00664 & PB2023-01188 - Contract for the Provision of Home Care and Support across the Borough of Darlington

Darlington Borough Council

F15: Voluntary ex ante transparency notice

Notice identifier: 2023/S 000-037861

Procurement identifier (OCID): ocids-h6vhtk-04299b

Published 22 December 2023, 2:30pm

Section I: Contracting authority/entity

I.1) Name and addresses

Darlington Borough Council

Town Hall, Feethams

Darlington

DL1 5QT

Contact

Ms Claire Weatherburn

Email

claire.weatherburn@darlington.gov.uk

Telephone

+44 1325405497

Country

United Kingdom

Region code

UKC - North East (England)

Internet address(es)

Main address

<http://www.darlington.gov.uk>

Buyer's address

<http://www.darlington.gov.uk>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object**II.1) Scope of the procurement****II.1.1) Title**

P2016/932/PE & PB2022-00664 & PB2023-01188 - Contract for the Provision of Home Care and Support across the Borough of Darlington

Reference number

DN251408

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

Home Care and Support for individuals within the Borough of Darlington. The care and support to be provided is to enable the following; an increase in the number of Individuals being able to continue to live independently their own homes, support Individuals to develop the skills and knowledge they need to live as independently as possible, a reduction in the number of Individuals entering into residential care or nursing home care, a reduction in the number of people who are supported outside of the Darlington area, a reduction in the number of emergency admission to hospital and admissions into Assessment and Treatment Services, the facilitation of timely and safe discharge from hospital and to support unpaid family members and carers to continue in their caring role

II.1.6) Information about lots

This contract is divided into lots: Yes

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £16,900,000

II.2) Description

II.2.1) Title

Standard Support - Zoned Area - Darlington East

Lot No

1

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKC13 - Darlington

II.2.4) Description of the procurement

Home Care and Support

Standard Support - Zoned Area - Darlington East

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Standard Support - Zoned Area - Darlington West

Lot No

2

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKC13 - Darlington

II.2.4) Description of the procurement

Home Care and Support

Standard Support - Zoned Area - Darlington West

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Standard Support throughout the Borough of Darlington (Non-Guaranteed Hours)

Lot No

3

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKC13 - Darlington

II.2.4) Description of the procurement

Home Care and Support

Standard Support throughout the Borough of Darlington (Non-Guaranteed Hours)

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Specialist Support - People with a Learning Disability or Learning Impairment

Lot No

4

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKC14 - Durham CC

II.2.4) Description of the procurement

Home Care and Support

Specialist Support - People with a Learning Disability or Learning Impairment

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Specialist Support - People with a Mental Disorder including Mental Health and Dementia

Lot No

5

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKC13 - Darlington

II.2.4) Description of the procurement

Home Care & Support

Specialist Support - People with a Mental Disorder including Mental Health and Dementia

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Specialist Support - People who have Autism including Asperger's Syndrome

Lot No

6

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKC13 - Darlington

II.2.4) Description of the procurement

Home Care & Support

Specialist Support - People who have Autism including Asperger's Syndrome

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Standard Support - Support for Families with Children

Lot No

7

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKC13 - Darlington

II.2.4) Description of the procurement

Home Care & Support

Standard Support - Support for Families with Children

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

The Council are extending the contract to the 30th September 2024, while a service review is undertaken looking at the current market challenges and robust consultation is carried out with the market .

IV.1.3) Information about a framework agreement

The procurement involves the establishment of a framework agreement

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2017/S 166-342136](#)

Section V. Award of contract/concession

Lot No

1

Title

Standard Support - Zoned Area - Darlington East

A contract/lot is awarded: Yes

V.2) Award of contract/concession

V.2.1) Date of conclusion of the contract

22 December 2023

V.2.2) Information about tenders

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor/concessionaire

Springfield Home Care Services Limited

2 Fusion Court, Aberford Road Garforth

Leeds

LS25 2GH

Country

United Kingdom

NUTS code

- UKC13 - Darlington

The contractor/concessionaire is an SME

No

V.2.4) Information on value of contract/lot/concession (excluding VAT)

Total value of the contract/lot/concession: £16,900,000

Section V. Award of contract/concession

Lot No

2

Title

Standard Support - Zoned Area - Darlington West

A contract/lot is awarded: Yes

V.2) Award of contract/concession

V.2.1) Date of conclusion of the contract

22 December 2023

V.2.2) Information about tenders

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor/concessionaire

Care Line Homecare Limited

Cardinal House Abbeyfield Court, Abbeyfield Road

Nottingham

NG7 2SZ

Country

United Kingdom

NUTS code

- UKF14 - Nottingham

The contractor/concessionaire is an SME

No

V.2.4) Information on value of contract/lot/concession (excluding VAT)

Total value of the contract/lot/concession: £16,900,000

Section V. Award of contract/concession

Lot No

3

Title

Standard Support throughout the Borough of Darlington (Non-Guaranteed Hours)

A contract/lot is awarded: Yes

V.2) Award of contract/concession

V.2.1) Date of conclusion of the contract

22 December 2023

V.2.2) Information about tenders

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor/concessionaire

Springfield Home Care Services Limited

2 Fusion Court, Aberford Road Garforth

Leeds

LS25 2GH

Country

United Kingdom

NUTS code

- UKE42 - Leeds

The contractor/concessionaire is an SME

No

V.2.3) Name and address of the contractor/concessionaire

Care Line Homecare Limited

Cardinal House Abbeyfield Court, Abbeyfield Road

Nottingham

NG7 2SZ

Country

United Kingdom

NUTS code

- UKF14 - Nottingham

The contractor/concessionaire is an SME

No

V.2.3) Name and address of the contractor/concessionaire

Ascot Care North East Limited

Westoe Grange, 4 Horsley Hill Road

South Shields

NE33 3DY

Country

United Kingdom

NUTS code

- UKC2 - Northumberland and Tyne and Wear

The contractor/concessionaire is an SME

No

V.2.3) Name and address of the contractor/concessionaire

Creative Support Ltd

Wellington House, 131 Wellington Road South

Stockport

SK1 3TS

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor/concessionaire is an SME

No

V.2.3) Name and address of the contractor/concessionaire

DCS&D Limited

Heritage House, 10 Houndgate

Darlington

DL1 5RF

Country

United Kingdom

NUTS code

- UKC13 - Darlington

The contractor/concessionaire is an SME

No

V.2.3) Name and address of the contractor/concessionaire

Dimensions Personalised Support Ltd

Building 1230 , Arlington Business Park , Theale

Reading

RG7 4SA

Country

United Kingdom

NUTS code

- UKJ1 - Berkshire, Buckinghamshire and Oxfordshire

The contractor/concessionaire is an SME

No

V.2.3) Name and address of the contractor/concessionaire

Firstpoint Homecare Darlington

Kingston House, Towers Business Park, Wilmslow Road

Manchester

M20 2LD

Country

United Kingdom

NUTS code

- UKD33 - Manchester

The contractor/concessionaire is an SME

No

V.2.3) Name and address of the contractor/concessionaire

Moorlands Care

57-61 Stanhope Road North,

Darlington

DL3 7AP

Country

United Kingdom

NUTS code

- UKC13 - Darlington

The contractor/concessionaire is an SME

No

V.2.3) Name and address of the contractor/concessionaire

One Call Care Solutions Limited

113 Dale Grove

Leyburn

DL8 5GA

Country

United Kingdom

NUTS code

- UKE - Yorkshire and the Humber

The contractor/concessionaire is an SME

No

V.2.3) Name and address of the contractor/concessionaire

Thera North

134 Edmund Street,

Birmingham

B3 2ES

Country

United Kingdom

NUTS code

- UKG31 - Birmingham

The contractor/concessionaire is an SME

No

V.2.4) Information on value of contract/lot/concession (excluding VAT)

Total value of the contract/lot/concession: £16,900,000

Section V. Award of contract/concession

Lot No

4

Title

Specialist Support - People with a Learning Disability or Learning Impairment

A contract/lot is awarded: Yes

V.2) Award of contract/concession

V.2.1) Date of conclusion of the contract

22 December 2023

V.2.2) Information about tenders

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor/concessionaire

Springfield Home Care Services Limited

2 Fusion Court, Aberford Road Garforth

Leeds

LS25 2GH

Country

United Kingdom

NUTS code

- UKE42 - Leeds

The contractor/concessionaire is an SME

No

V.2.3) Name and address of the contractor/concessionaire

Creative Support Ltd

Wellington House, 131 Wellington Road South

Stockport

SK1 3TS

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor/concessionaire is an SME

No

V.2.3) Name and address of the contractor/concessionaire

DCS&D Limited

Heritage House, 10 Houndgate

Darlington

DL1 5RF

Country

United Kingdom

NUTS code

- UKC13 - Darlington

The contractor/concessionaire is an SME

No

V.2.3) Name and address of the contractor/concessionaire

Dimensions Personalised Support Ltd

Building 1230 , Arlington Business Park , Theale

Reading

RG7 4SA

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor/concessionaire is an SME

No

V.2.3) Name and address of the contractor/concessionaire

Lifeways Community Care Limited

56 Southwark Bridge Road

London

SE1 0AS

Country

United Kingdom

NUTS code

- UKI - London

The contractor/concessionaire is an SME

No

V.2.3) Name and address of the contractor/concessionaire

UBU Trading as Northern Life Care Limited

9 Haywra Street

Harrogate

HG1 5BJ

Country

United Kingdom

NUTS code

- UKE - Yorkshire and the Humber

The contractor/concessionaire is an SME

No

V.2.3) Name and address of the contractor/concessionaire

One Call Care Solutions Limited

113 Dale Grove

Leyburn

DL8 5GA

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor/concessionaire is an SME

No

V.2.3) Name and address of the contractor/concessionaire

Potensial T/A POTENS

68 Grange Road West

68 Grange Road West

CH41 4DB

Country

United Kingdom

NUTS code

- UKD - North West (England)

The contractor/concessionaire is an SME

No

V.2.3) Name and address of the contractor/concessionaire

Royal Mencap Society

Royal Mencap Society

123 Golden Lane

123 Golden Lane

Country

United Kingdom

NUTS code

- UKI - London

The contractor/concessionaire is an SME

No

V.2.3) Name and address of the contractor/concessionaire

Sanctuary Home Care

Chamber Court, Castle Street

Worcester

WR1 3ZQ

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor/concessionaire is an SME

No

V.2.3) Name and address of the contractor/concessionaire

Thera North

134 Edmund Street,

Birmingham

B3 2ES

Country

United Kingdom

NUTS code

- UKG31 - Birmingham

The contractor/concessionaire is an SME

No

V.2.3) Name and address of the contractor/concessionaire

United Response Services Ltd

7th Floor - Knollys House, 17 Addiscombe Road,

Croydon

CR0 6SR

Country

United Kingdom

NUTS code

- UKI - London

The contractor/concessionaire is an SME

No

V.2.4) Information on value of contract/lot/concession (excluding VAT)

Total value of the contract/lot/concession: £16,900,000

Section V. Award of contract/concession

Lot No

5

Title

Specialist Support - People with a Mental Disorder including Mental Health and Dementia

A contract/lot is awarded: Yes

V.2) Award of contract/concession

V.2.1) Date of conclusion of the contract

22 December 2023

V.2.2) Information about tenders

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor/concessionaire

Springfield Home Care Services Limited

2 Fusion Court, Aberford Road Garforth

Leeds

LS25 2GH

Country

United Kingdom

NUTS code

- UKE42 - Leeds

The contractor/concessionaire is an SME

No

V.2.3) Name and address of the contractor/concessionaire

Ascot Care North East Limited

Westoe Grange, 4 Horsley Hill Road

South Shields

NE33 3DY

Country

United Kingdom

NUTS code

- UKC2 - Northumberland and Tyne and Wear

The contractor/concessionaire is an SME

No

V.2.3) Name and address of the contractor/concessionaire

Creative Support Ltd

Wellington House, 131 Wellington Road South

Stockport

SK1 3TS

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor/concessionaire is an SME

No

V.2.3) Name and address of the contractor/concessionaire

Firstpoint Homecare Darlington

Kingston House, Towers Business Park, Wilmslow Road

Manchester

M20 2LD

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor/concessionaire is an SME

No

V.2.3) Name and address of the contractor/concessionaire

Lifeways Community Care Limited

56 Southwark Bridge Road

London

SE1 0AS

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor/concessionaire is an SME

No

V.2.3) Name and address of the contractor/concessionaire

UBU Trading as Northern Life Care Limited

9 Haywra Street

Harrogate

HG1 5BJ

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor/concessionaire is an SME

No

V.2.3) Name and address of the contractor/concessionaire

One Call Care Solutions Limited

113 Dale Grove

Leyburn

DL8 5GA

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor/concessionaire is an SME

No

V.2.3) Name and address of the contractor/concessionaire

Potensial T/A POTENS

68 Grange Road West

Birkenhead

CH41 4DB

Country

United Kingdom

NUTS code

- UKD7 - Merseyside

The contractor/concessionaire is an SME

No

V.2.3) Name and address of the contractor/concessionaire

Sanctuary Home Care

Chamber Court, Castle Street

Worcester

WR1 3ZQ

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor/concessionaire is an SME

No

V.2.3) Name and address of the contractor/concessionaire

United Response Services Ltd

7th Floor - Knollys House, 17 Addiscombe Road,

Croydon

CR0 6SR

Country

United Kingdom

NUTS code

- UKI - London

The contractor/concessionaire is an SME

No

V.2.4) Information on value of contract/lot/concession (excluding VAT)

Total value of the contract/lot/concession: £16,900,000

Section V. Award of contract/concession

Lot No

6

Title

Specialist Support - People who have Autism including Asperger's Syndrome

A contract/lot is awarded: Yes

V.2) Award of contract/concession

V.2.1) Date of conclusion of the contract

22 December 2023

V.2.2) Information about tenders

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor/concessionaire

Springfield Home Care Services Limited

2 Fusion Court, Aberford Road Garforth

Leeds

LS25 2GH

Country

United Kingdom

NUTS code

- UKE42 - Leeds

The contractor/concessionaire is an SME

No

V.2.3) Name and address of the contractor/concessionaire

Creative Support Ltd

Wellington House, 131 Wellington Road South

Stockport

SK1 3TS

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor/concessionaire is an SME

No

V.2.3) Name and address of the contractor/concessionaire

Dimensions Personalised Support Ltd

Building 1430 , Arlington Business Park , Theale

Reading

RG7 4SA

Country

United Kingdom

NUTS code

- UKJ - South East (England)

The contractor/concessionaire is an SME

No

V.2.3) Name and address of the contractor/concessionaire

UBU Trading as Northern Life Care Limited

9 Haywra Street

Harrogate

HG1 5BJ

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor/concessionaire is an SME

No

V.2.3) Name and address of the contractor/concessionaire

One Call Care Solutions Limited

113 Dale Grove

Leyburn

Leyburn

Country

United Kingdom

NUTS code

- UKE - Yorkshire and the Humber

The contractor/concessionaire is an SME

No

V.2.3) Name and address of the contractor/concessionaire

Potensial T/A POTENS

68 Grange Road West

Birkenhead

CH41 4DB

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor/concessionaire is an SME

No

V.2.3) Name and address of the contractor/concessionaire

Royal Mencap Society

Royal Mencap Society

London

EC1Y 0RT

Country

United Kingdom

NUTS code

- UKI - London

The contractor/concessionaire is an SME

No

V.2.3) Name and address of the contractor/concessionaire

United Response Services Ltd

7th Floor - Knollys House, 17 Addiscombe Road,

Croydon

CR0 6SR

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor/concessionaire is an SME

No

V.2.4) Information on value of contract/lot/concession (excluding VAT)

Total value of the contract/lot/concession: £16,900,000

Section V. Award of contract/concession

Lot No

7

Title

Standard Support - Support for Families with Children

A contract/lot is awarded: Yes

V.2) Award of contract/concession

V.2.1) Date of conclusion of the contract

22 December 2023

V.2.2) Information about tenders

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor/concessionaire

Springfield Home Care Services Limited

2 Fusion Court, Aberford Road Garforth

Leeds

LS25 2GH

Country

United Kingdom

NUTS code

- UKE42 - Leeds

The contractor/concessionaire is an SME

No

V.2.4) Information on value of contract/lot/concession (excluding VAT)

Total value of the contract/lot/concession: £16,900,000

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Darlington Borough Council

Town Hall Feethams

Darlington

Country

United Kingdom