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Contract

Heat Networks Operation & Maintenance and Metering & billing Tender

Notting Hill Genesis

F03: Contract award notice

Notice identifier: 2023/S 000-037856

Procurement identifier (OCID): ocds-h6vhtk-036760

Published 22 December 2023, 2:06pm

Section I: Contracting authority

I.1) Name and addresses

Notting Hill Genesis

Bruce Kenrick House, 2 Killick Street

London

N19FL

Contact

Nicole Ward

Email

nicole.ward@nhg.org.uk

Telephone

+44 2038150000

Country

United Kingdom

Region code

UK - United Kingdom

Internet address(es)

Main address

<https://www.nhg.org.uk>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Housing and community amenities

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Heat Networks Operation & Maintenance and Metering & billing Tender

Reference number

PROC1545

II.1.2) Main CPV code

- 45232140 - District-heating mains construction work

II.1.3) Type of contract

Works

II.1.4) Short description

Notting Hill Genesis (NHG) is looking to put in place four contracts for Heat Network Operation, Maintenance, Metering & Billing works. NHG are creating four contracts across

two work streams which will be referred to as lots. The first lot will be for the Operation, Maintenance & Metering of our Heat Networks. Lot 1 will be divided into lot 1a and lot 1b in order to spread the work load of NHG heat networks across two suppliers. Suppliers are able to bid for both lots, but will only be able to win one of the lots. This is the same for the second lot Billing Systems. Lot 2 is divided into lot 2a and 2b for the different types of billing systems. Please note this is not a framework but 4 separate contracts. Please note the estimated value has increased from the PIN notice due to some additional works being added to the specification. Full details of the works can be found in the tender documents.

II.1.6) Information about lots

This contract is divided into lots: Yes

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £11,400,000

II.2) Description

II.2.1) Title

Lot 1 a - Operation, Maintenance and Metering Region 1

Lot No

1a

II.2.2) Additional CPV code(s)

- 09323000 - District heating
- 42515000 - District heating boiler
- 09321000 - Hot water
- 45232141 - Heating works
- 39715200 - Heating equipment
- 39715210 - Central-heating equipment
- 45251000 - Construction works for power plants and heating plants
- 45251250 - District-heating plant construction work
- 38550000 - Meters

- 38554000 - Electricity meters
- 50411300 - Repair and maintenance services of electricity meters
- 45232140 - District-heating mains construction work

II.2.3) Place of performance

NUTS codes

- UKI - London

Main site or place of performance

LONDON

II.2.4) Description of the procurement

The scope of works, includes but is not limited to, the operation, maintenance and metering of NHG's Heat Networks in region 1, plus any additional heat networks which becoming operational during the contract life. Further information can be found in the specification and tender documents.

II.2.5) Award criteria

Quality criterion - Name: Quality - full criteria breakdown can be found in the tender documents / Weighting: 70

Cost criterion - Name: Cost - full criteria breakdown can be found in the tender documents / Weighting: 30

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

Full breakdown of the quality/price criteria can be found in the tender documents

II.2) Description

II.2.1) Title

Lot 1b - Operation Maintenance and Metering Region 2

Lot No

1b

II.2.2) Additional CPV code(s)

- 09323000 - District heating
- 42515000 - District heating boiler
- 09300000 - Electricity, heating, solar and nuclear energy
- 39715000 - Water heaters and heating for buildings; plumbing equipment
- 39715200 - Heating equipment
- 39715210 - Central-heating equipment
- 45232140 - District-heating mains construction work
- 45232141 - Heating works
- 45259300 - Heating-plant repair and maintenance work
- 50720000 - Repair and maintenance services of central heating
- 38550000 - Meters
- 50411300 - Repair and maintenance services of electricity meters
- 38554000 - Electricity meters

II.2.3) Place of performance

NUTS codes

- UKI - London

Main site or place of performance

LONDON

II.2.4) Description of the procurement

The scope of works, includes but is not limited to, the operation, maintenance and

metering of NHG's Heat Networks in region 2, plus any additional heat networks which becoming operational during the contract life.

II.2.5) Award criteria

Quality criterion - Name: Quality Criteria / Weighting: 70

Cost criterion - Name: Cost criteria / Weighting: 30

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

Full breakdown of the quality/price criteria can be found in the tender documents

II.2) Description

II.2.1) Title

Lo 2a - Billing - Region 1

Lot No

Lot 2a

II.2.2) Additional CPV code(s)

- 48444100 - Billing system

II.2.3) Place of performance

NUTS codes

- UKI - London

Main site or place of performance

LONDON

II.2.4) Description of the procurement

The scope of services, includes but is not limited to, the billing of NHG's Heat Networks in region 1, plus any additional heat networks which becoming operational during the contract life.

II.2.5) Award criteria

Quality criterion - Name: Quality Criteria / Weighting: 70

Cost criterion - Name: Cost Criteria / Weighting: 30

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

Full breakdown of the quality/price criteria can be found in the tender documents

II.2) Description

II.2.1) Title

Lot 2b - Billing - Region 2

Lot No

2b

II.2.2) Additional CPV code(s)

- 48444100 - Billing system

II.2.3) Place of performance

NUTS codes

- UKI - London

Main site or place of performance

LONDON

II.2.4) Description of the procurement

The scope of services, includes but is not limited to, the billing of NHG's Heat Networks in region 1, plus any additional heat networks which becoming operational during the contract life.

II.2.5) Award criteria

Quality criterion - Name: Quality Criteria / Weighting: 70

Cost criterion - Name: Cost Criteria / Weighting: 30

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

Full breakdown of the quality/price criteria can be found in the tender documents

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2022/S 000-025401](#)

Section V. Award of contract

Lot No

1

Title

1a - Operation, Maintenance and Metering

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

4 July 2023

V.2.2) Information about tenders

Number of tenders received: 8

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Orka Building Services Limited

20-22 Wenlock Road

London

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

13259021

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £3,700,000

Total value of the contract/lot: £7,400,000

Section V. Award of contract

Lot No

1

Title

1b - Operation, Maintenance and Metering

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

4 July 2023

V.2.2) Information about tenders

Number of tenders received: 9

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Vital Energi Utilities Limited

Century House, Roman Road, Blackburn

Lancashire

BB12LD

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

04050190

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £3,700,000

Total value of the contract/lot: £7,400,000

Section V. Award of contract

Lot No

2

Title

2a - Billing

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

4 July 2023

V.2.2) Information about tenders

Number of tenders received: 5

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Insite Energy Limited

4 Studio House, St Johns street

Peterborough

PE15DD

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

07073730

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £2,400,000

Total value of the contract/lot: £4,800,000

Section V. Award of contract

Lot No

2

Title

2b - Billing

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

4 July 2023

V.2.2) Information about tenders

Number of tenders received: 5

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Vital Energi Utilities Limited

Century House, Roman Road, Blackburn

Lancashire

BB12LD

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

04050190

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £1,600,000

Total value of the contract/lot: £3,200,000

Section VI. Complementary information

VI.3) Additional information

The contract duration for both lots will be up to 10 years (with an initial 5-year term, which can be extended by 1 period of 5 years). The initial estimated value of the procurement was £36M this is based on NHG's current anticipated requirements, additional sites coming on, and the maximum potential length of any extensions (10 years total). The initial lot values within this notice are only based on the initial 5 year year term with the current number of heat networks and does not include any new networks which come on board at a later date within the first 5 years. The total estimated values are for the full term based on the current number of heat networks.

To view this notice, please click here:

<https://www.delta-esourcing.com/delta/viewNotice.html?noticeId=832013323>

GO Reference: GO-20231222-PRO-24843959

VI.4) Procedures for review

VI.4.1) Review body

Court of Appeal

London

Country

United Kingdom