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Contract

Carers Support Services

South Tyneside Council

F03: Contract award notice

Notice identifier: 2023/S 000-037781

Procurement identifier (OCID): ocids-h6vhtk-040902

Published 22 December 2023, 9:44am

Section I: Contracting authority

I.1) Name and addresses

South Tyneside Council

Town Hall, Westoe Road

SOUTH SHIELDS

NE332RL

Contact

Karen Dixon

Email

karen.dixon@southtyneside.gov.uk

Telephone

+44 7585966533

Country

United Kingdom

Region code

UKC22 - Tyneside

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

www.southtyneside.gov.uk

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Carers Support Services

Reference number

S8376

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

This Tender is for 2 Contracts/Lots:

Lot 1 Young Adults/Adult Carers Support Service covering 18+ years of age with Adult Social Care being responsible for the statutory Care Act assessments.

Lot 2 Young Carers Assessment and Support Service covering 5 to 18 years of age with the Service Provider carrying out the young carers statutory needs assessments.

II.1.6) Information about lots

This contract is divided into lots: Yes

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £1,983,265

II.2) Description

II.2.1) Title

Young Adults and Adult Carers Support Service

Lot No

1

II.2.2) Additional CPV code(s)

- 85312000 - Social work services without accommodation

II.2.3) Place of performance

NUTS codes

- UKC22 - Tyneside

Main site or place of performance

Borough of South Tyneside

II.2.4) Description of the procurement

Lot 1 is for an Adult Carers Support Service covering aged 18+ years with responsibility for statutory Care Act assessment being the responsibility of Adult Social Care.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 90%

Quality criterion - Name: Social Value / Weighting: 10%

Price - Weighting: 0%. The price was set

II.2.11) Information about options

Options: Yes

Description of options

The initial contract period is 3 years (1/4/24 - 31/3/27), with an option to extend by 1 year plus a further 1 year.

II.2.14) Additional information

The values reflect the potential 5 year duration, including extensions.

II.2) Description

II.2.1) Title

Young Carers Assessment and Support Service

Lot No

2

II.2.2) Additional CPV code(s)

- 85312000 - Social work services without accommodation

II.2.3) Place of performance

NUTS codes

- UKC22 - Tyneside

Main site or place of performance

Borough of South Tyneside

II.2.4) Description of the procurement

Lot 2 is for a Young Carers Assessment and Support Service covering aged 5 - 18 years with responsibility of conducting statutory young carers needs assessment

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 90%

Quality criterion - Name: Social Value / Weighting: 10%

Price - Weighting: 0%. The price was set.

II.2.11) Information about options

Options: Yes

Description of options

The initial contract term is 3 years (1/4/24 - 31/3/27) with the option to extend by 1 year plus a further 1 year.

II.2.14) Additional information

The value reflects the potential 5 year duration if the extension periods are taken.

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2023/S 000-029699](#)

Section V. Award of contract

Lot No

1

Title

Adult Carers Service

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

22 December 2023

V.2.2) Information about tenders

Number of tenders received: 1

Number of tenders received from SMEs: 1

Number of tenders received by electronic means: 1

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

Age Concern Tyneside South

29 Beach Road

South Shields

NE33 2QU

Country

United Kingdom

NUTS code

- UKC22 - Tyneside

Companies House

10294887

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Your Voice Counts

Greenesfield Business Centre, Mulgrave Terrace

Gateshead

NE8 1PQ

Country

United Kingdom

NUTS code

- UKC22 - Tyneside

Companies House

06654142

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Vision & Hearing Support Gateshead and South Tyneside Ltd

The Bradbury Centre for Sight, Unit 2B, Stonehills Business Centre

Gateshead

NE10 0HW

Country

United Kingdom

NUTS code

- UKC22 - Tyneside

Companies House

05206358

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £1,368,200

Total value of the contract/lot: £1,368,200

Section V. Award of contract

Lot No

2

Title

Young Carers Assessment and Support Service

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

22 December 2023

V.2.2) Information about tenders

Number of tenders received: 2

Number of tenders received from SMEs: 1

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

TEN North East Ltd

The Eco Centre, Windmill Way

Hebburn

NE31 1SR

Country

United Kingdom

NUTS code

- UKC22 - Tyneside

Companies House

02957689

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £615,065

Total value of the contract/lot: £615,065

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

South Tyneside Council

Town Hall and Civic Offices, Westoe Road

South Shields

NE33 2RL

Country

United Kingdom