

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/037781-2023>

Contract

## **Carers Support Services**

South Tyneside Council

F03: Contract award notice

Notice identifier: 2023/S 000-037781

Procurement identifier (OCID): ocids-h6vhtk-040902

Published 22 December 2023, 9:44am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

South Tyneside Council

Town Hall, Westoe Road

SOUTH SHIELDS

NE332RL

#### **Contact**

Karen Dixon

#### **Email**

[karen.dixon@southtyneside.gov.uk](mailto:karen.dixon@southtyneside.gov.uk)

#### **Telephone**

+44 7585966533

#### **Country**

United Kingdom

**Region code**

UKC22 - Tyneside

**Justification for not providing organisation identifier**

Not on any register

**Internet address(es)**

Main address

[www.southtyneside.gov.uk](http://www.southtyneside.gov.uk)

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

---

## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Carers Support Services

Reference number

S8376

#### **II.1.2) Main CPV code**

- 85000000 - Health and social work services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

This Tender is for 2 Contracts/Lots:

Lot 1 Young Adults/Adult Carers Support Service covering 18+ years of age with Adult Social Care being responsible for the statutory Care Act assessments.

Lot 2 Young Carers Assessment and Support Service covering 5 to 18 years of age with the Service Provider carrying out the young carers statutory needs assessments.

#### **II.1.6) Information about lots**

This contract is divided into lots: Yes

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £1,983,265

### **II.2) Description**

#### **II.2.1) Title**

Young Adults and Adult Carers Support Service

Lot No

1

### **II.2.2) Additional CPV code(s)**

- 85312000 - Social work services without accommodation

### **II.2.3) Place of performance**

NUTS codes

- UKC22 - Tyneside

Main site or place of performance

Borough of South Tyneside

### **II.2.4) Description of the procurement**

Lot 1 is for an Adult Carers Support Service covering aged 18+ years with responsibility for statutory Care Act assessment being the responsibility of Adult Social Care.

### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 90%

Quality criterion - Name: Social Value / Weighting: 10%

Price - Weighting: 0%. The price was set

### **II.2.11) Information about options**

Options: Yes

Description of options

The initial contract period is 3 years (1/4/24 - 31/3/27), with an option to extend by 1 year plus a further 1 year.

### **II.2.14) Additional information**

The values reflect the potential 5 year duration, including extensions.

## **II.2) Description**

### **II.2.1) Title**

## Young Carers Assessment and Support Service

Lot No

2

### **II.2.2) Additional CPV code(s)**

- 85312000 - Social work services without accommodation

### **II.2.3) Place of performance**

NUTS codes

- UKC22 - Tyneside

Main site or place of performance

Borough of South Tyneside

### **II.2.4) Description of the procurement**

Lot 2 is for a Young Carers Assessment and Support Service covering aged 5 - 18 years with responsibility of conducting statutory young carers needs assessment

### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 90%

Quality criterion - Name: Social Value / Weighting: 10%

Price - Weighting: 0%. The price was set.

### **II.2.11) Information about options**

Options: Yes

Description of options

The initial contract term is 3 years (1/4/24 - 31/3/27) with the option to extend by 1 year plus a further 1 year.

### **II.2.14) Additional information**

The value reflects the potential 5 year duration if the extension periods are taken.

---

## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2023/S 000-029699](#)

---

## **Section V. Award of contract**

### **Lot No**

1

### **Title**

Adult Carers Service

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

22 December 2023

#### **V.2.2) Information about tenders**

Number of tenders received: 1

Number of tenders received from SMEs: 1

Number of tenders received by electronic means: 1

The contract has been awarded to a group of economic operators: Yes

**V.2.3) Name and address of the contractor**

Age Concern Tyneside South

29 Beach Road

South Shields

NE33 2QU

Country

United Kingdom

NUTS code

- UKC22 - Tyneside

Companies House

10294887

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Your Voice Counts

Greenesfield Business Centre, Mulgrave Terrace

Gateshead

NE8 1PQ

Country

United Kingdom

NUTS code

- UKC22 - Tyneside

Companies House

06654142

The contractor is an SME

Yes

### **V.2.3) Name and address of the contractor**

Vision & Hearing Support Gateshead and South Tyneside Ltd

The Bradbury Centre for Sight, Unit 2B, Stonehills Business Centre

Gateshead

NE10 0HW

Country

United Kingdom

NUTS code

- UKC22 - Tyneside

Companies House

05206358

The contractor is an SME

Yes

### **V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £1,368,200

Total value of the contract/lot: £1,368,200

## **Section V. Award of contract**

### **Lot No**

2

### **Title**

Young Carers Assessment and Support Service

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

22 December 2023

#### **V.2.2) Information about tenders**

Number of tenders received: 2

Number of tenders received from SMEs: 1

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

TEN North East Ltd

The Eco Centre, Windmill Way

Hebburn

NE31 1SR

Country

United Kingdom

NUTS code

- UKC22 - Tyneside

Companies House

02957689

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £615,065

Total value of the contract/lot: £615,065

---

## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

South Tyneside Council

Town Hall and Civic Offices, Westoe Road

South Shields

NE33 2RL

Country

United Kingdom