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Contract

NSS Counter Fraud Services Intelligence and Investigation Case Management System

NHS National Services Scotland

F03: Contract award notice

Notice identifier: 2023/S 000-037779

Procurement identifier (OCID): ocds-h6vhtk-03d36e

Published 22 December 2023, 9:29am

Section I: Contracting authority

I.1) Name and addresses

NHS National Services Scotland

Gyle Square

Edinburgh

EH12 9EB

Contact

Michael Walker

Email

michael.walker3@nhs.scot

Country

United Kingdom

NUTS code

UKM - Scotland

Internet address(es)

Main address

<http://www.nss.nhs.scot/browse/procurement-and-logistics>

Buyer's address

https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA11883

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

NSS Counter Fraud Services Intelligence and Investigation Case Management System

Reference number

NP502923

II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.1.4) Short description

NSS has awarded a contract for a new Case Management System (CMS) which will be used by Counter Fraud Services.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £618,580

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKM - Scotland

Main site or place of performance

Scotland

II.2.4) Description of the procurement

NSS has awarded a contract for a new Case Management System (CMS) which will be used by Counter Fraud Services.

II.2.5) Award criteria

Quality criterion - Name: Functional Requirements / Weighting: 30

Quality criterion - Name: Non-functional Requirements / Weighting: 20

Quality criterion - Name: System Demonstration / Weighting: 20

Price - Weighting: 30

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2023/S 000-015734](#)

Section V. Award of contract

Contract No

NP502923

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

20 December 2023

V.2.2) Information about tenders

Number of tenders received: 6

Number of tenders received from SMEs: 6

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 6

Number of tenders received by electronic means: 6

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Clue Computing Company Ltd

Clue House, Petherton Road

BRISTOL

BS14 9BZ

Country

United Kingdom

NUTS code

- UKK11 - Bristol, City of

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £618,580

Section VI. Complementary information

VI.3) Additional information

The contract value provided in II.1.7 and V.2.4 is inclusive of the 84 month initial contract period plus the 36 month optional extension period.

(SC Ref:754084)

VI.4) Procedures for review

VI.4.1) Review body

Edinburgh Sheriff Court, Sheriff Court House

27 Chambers Street

Edinburgh

EH1 1DL

Email

edinburgh@scotcourts.gov.uk

Country

United Kingdom

VI.4.3) Review procedure

Precise information on deadline(s) for review procedures

Economic operators should approach the contracting authority in the first instance. However, the only formal remedy is to apply to the courts:

An economic operator that suffers, or is at risk of suffering, loss or damage attributable to a breach of duty under the Public Contracts (Scotland) Regulations 2015 or the Procurement Reform (Scotland) Act 2014, may bring proceedings in the Sheriff Court or the Court of Session.