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Planning

VIVID - Out of Hours Telephone Handling

VIVID Housing Limited

F01: Prior information notice

Prior information only

Notice identifier: 2024/S 000-037762

Procurement identifier (OCID): ocids-h6vhtk-04bde0

Published 22 November 2024, 9:42am

Section I: Contracting authority

I.1) Name and addresses

VIVID Housing Limited

Peninsular House, Wharf Road

Portsmouth

PO2 8HB

Contact

Mr Oli Ramsell

Email

oli.ramsell@vividhomes.co.uk

Telephone

+44 2392505792

Country

United Kingdom

Region code

UKJ - South East (England)

Internet address(es)

Main address

<http://www.vividhomes.co.uk>

Buyer's address

<http://www.vividhomes.co.uk>

I.3) Communication

Additional information can be obtained from the above-mentioned address

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Housing and community amenities

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

VIVID - Out of Hours Telephone Handling

Reference number

DN746200

II.1.2) Main CPV code

- 79500000 - Office-support services

II.1.3) Type of contract

Services

II.1.4) Short description

Provision of call handling services.

II.1.5) Estimated total value

Value excluding VAT: £500,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKJ - South East (England)

II.2.4) Description of the procurement

Provision of call handling services.

II.2.6) Estimated value

Value excluding VAT: £500,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

This contract is subject to renewal

Yes

Description of renewals

We plan on entering into a contract for an initial period of 36 months

II.3) Estimated date of publication of contract notice

3 February 2025

Section IV. Procedure

IV.1) Description

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No