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Contract

Ceredigion - Social Care Case Management System

Cyngor Sir Ceredigion County Council

F03: Contract award notice

Notice identifier: 2024/S 000-037753

Procurement identifier (OCID): ocds-h6vhtk-04bdda

Published 22 November 2024, 8:52am

Section I: Contracting authority

I.1) Name and addresses

Cyngor Sir Ceredigion County Council

Canolfan Rheidol, Rhoddfa Padarn

Aberystwyth

SY23 3UE

Email

ymholiadau.caffael@ceredigion.gov.uk

Telephone

+44 1545570881

Country

United Kingdom

NUTS code

UKL1 - West Wales and the Valleys

Internet address(es)

Main address

<http://www.ceredigion.gov.uk>

Buyer's address

https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=AA0491

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Ceredigion - Social Care Case Management System

Reference number

itt_111597

II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.1.4) Short description

Ceredigion County Council sought a Social Care Case Management system and undertook a mini-tender exercise under Lot 2 of the Crown Commercial Services Vertical Application Solutions framework RM6259 to identify a suitable supplier.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Lowest offer: £1,173,584 / Highest offer: £1,581,520 taken into consideration

II.2) Description

II.2.2) Additional CPV code(s)

- 48000000 - Software package and information systems
- 72000000 - IT services: consulting, software development, Internet and support

II.2.3) Place of performance

NUTS codes

- UKL1 - West Wales and the Valleys

Main site or place of performance

Within the County of Ceredigion

II.2.4) Description of the procurement

This Notice is for the award of a Contract to OLM Systems Ltd for the provision of a system to support Social Care processes for the Authority's citizens. The new social case management (Adult and Children) system will replace the existing software

system

II.2.5) Award criteria

Quality criterion - Name: Technical / Weighting: 60%

Quality criterion - Name: Social Value / Weighting: 10

Price - Weighting: 30%

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

This Contract Notice relates to a contract award made under Lot 2 of the Crown Commercial Services Vertical Application Solutions framework RM6259.

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Restricted procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2013/S 000-010281](#)

Section V. Award of contract

Contract No

C0055

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

30 September 2024

V.2.2) Information about tenders

Number of tenders received: 2

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 2

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

OLM SYSTEMS LIMITED

Cairns House 10 Station Road

Teddington

TW119AA

Telephone

+44 2089731100

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Lowest offer: £1,173,584 / Highest offer: £1,581,520 taken into consideration

Section VI. Complementary information

VI.3) Additional information

(WA Ref:144892)

VI.4) Procedures for review

VI.4.1) Review body

High Court

Royal Courts of Justice, The Strand

London

WC2A 2LL

Telephone

+44 2079477501

Country

United Kingdom