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Contract

## **Ceredigion - Social Care Case Management System**

Cyngor Sir Ceredigion County Council

F03: Contract award notice

Notice identifier: 2024/S 000-037753

Procurement identifier (OCID): ocds-h6vhtk-04bdda

Published 22 November 2024, 8:52am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Cyngor Sir Ceredigion County Council

Canolfan Rheidol, Rhoddfa Padarn

Aberystwyth

SY23 3UE

#### **Email**

[ymholiadau.caffael@ceredigion.gov.uk](mailto:ymholiadau.caffael@ceredigion.gov.uk)

#### **Telephone**

+44 1545570881

#### **Country**

United Kingdom

#### **NUTS code**

UKL1 - West Wales and the Valleys

**Internet address(es)**

Main address

<http://www.ceredigion.gov.uk>

Buyer's address

[https://www.sell2wales.gov.wales/search/Search\\_AuthProfile.aspx?ID=AA0491](https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=AA0491)

**I.2) Information about joint procurement**

The contract is awarded by a central purchasing body

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Ceredigion - Social Care Case Management System

Reference number

itt\_111597

#### **II.1.2) Main CPV code**

- 72000000 - IT services: consulting, software development, Internet and support

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Ceredigion County Council sought a Social Care Case Management system and undertook a mini-tender exercise under Lot 2 of the Crown Commercial Services Vertical Application Solutions framework RM6259 to identify a suitable supplier.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Lowest offer: £1,173,584 / Highest offer: £1,581,520 taken into consideration

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 48000000 - Software package and information systems
- 72000000 - IT services: consulting, software development, Internet and support

#### **II.2.3) Place of performance**

NUTS codes

- UKL1 - West Wales and the Valleys

Main site or place of performance

Within the County of Ceredigion

#### **II.2.4) Description of the procurement**

This Notice is for the award of a Contract to OLM Systems Ltd for the provision of a system to support Social Care processes for the Authority's citizens. The new social case management (Adult and Children) system will replace the existing software

system

#### **II.2.5) Award criteria**

Quality criterion - Name: Technical / Weighting: 60%

Quality criterion - Name: Social Value / Weighting: 10

Price - Weighting: 30%

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

#### **II.2.14) Additional information**

This Contract Notice relates to a contract award made under Lot 2 of the Crown Commercial Services Vertical Application Solutions framework RM6259.

## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Restricted procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2013/S 000-010281](#)

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## **Section V. Award of contract**

### **Contract No**

C0055

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

30 September 2024

#### **V.2.2) Information about tenders**

Number of tenders received: 2

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 2

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

OLM SYSTEMS LIMITED

Cairns House 10 Station Road

Teddington

TW119AA

Telephone

+44 2089731100

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

**V.2.4) Information on value of contract/lot (excluding VAT)**

Lowest offer: £1,173,584 / Highest offer: £1,581,520 taken into consideration

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## **Section VI. Complementary information**

### **VI.3) Additional information**

(WA Ref:144892)

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

High Court

Royal Courts of Justice, The Strand

London

WC2A 2LL

Telephone

+44 2079477501

Country

United Kingdom