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Contract

Clinical and Operational Leadership Training Delivery

NHS England

UK7: Contract details notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-037750

Procurement identifier (OCID): ocds-h6vhtk-04e83c ([view related notices](#))

Published 7 July 2025, 1:20pm

Scope

Reference

C341345

Description

This contract is for a supplier to deliver the training offer targeted at clinical and operational leaders, encompassing both the technical aspects of delivery and wider leadership and improvement skills, driving for operational excellence with a focus on improvement and productivity gains. This is expected to be of complimentary value with the momentum of NHS IMPACT.

Contract 2. Clinical and Operational Leadership Training Delivery

Supplier

- [KPMG](#)

Contract value

- £6,100,000 excluding VAT
- £7,320,000 including VAT

Above the relevant threshold

Date signed

11 June 2025

Contract dates

- 12 June 2025 to 11 June 2026
- Possible extension to 11 June 2027
- 2 years

Description of possible extension:

Extension allowable up to 1 year, subject to satisfactory performance and agreed funding.

Main procurement category

Services

CPV classifications

- 79410000 - Business and management consultancy services

Key performance indicators

Name	Description	Reporting frequency
Helpdesk Availability:	All calls are answered between 09.00 and 17:00	6 months
Resolution of enquiries	At least 90% of enquiries resolved within 2 business days	6 months
Acknowledgement of complaints	100% of complaints acknowledged within 1 business day	6 months
Resolution of complaints within 10 business days	100% of complaints resolved within 10 business days	6 months

Other information

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Open procedure

Supplier

KPMG

- Companies House: OC301540

15 Canada Square

London

E14 5GL

United Kingdom

Email: psopportunities@kpmg.co.uk

Region: UKI42 - Tower Hamlets

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: Yes

Contract 2. Clinical and Operational Leadership Training Delivery

Contracting authority

NHS England

- Public Procurement Organisation Number: PDPT-3135-BWWY

Wellington House, 133-135 Waterloo Rd

London

SE1 8UG

United Kingdom

Email: janice.brodie@nhs.net

Website: <https://www.england.nhs.uk/>

Region: UKI45 - Lambeth

Organisation type: Public authority - central government